# Forget Information – Retrieve Username

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| Test ID | FCFT/RIB006 |
| Test Name | Retrieve Username |
| Description | Verify the **Retrieve Username** functionality |
| Test Steps | 1. Retrieve username at RIB 2. Verify that retrieved username is usable by logging in to the system |
| Verification Details | **Step 1)**   * Access into the Login Page in RIB * Click on **Forgot My Username** * Verify that Forgot My Username is now applicable   Enters the account infomation   |  |  | | --- | --- | | Account Number | *1234512345123111* | | ATM Card Number | *1234567890123456* | | ATM PIN Number | *123456* | | Result in RIB | *Does the username successfully retrieved?*  *Yes.* | |