# Forget Information – Retrieve Username

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| Test ID | FCFT/RIB006 |
| Test Name | Retrieve Username |
| Description | Verify the **Retrieve Username** functionality |
| Test Steps | 1. Retrieve username at RIB
2. Verify that retrieved username is usable by logging in to the system
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| Verification Details | **Step 1)** * Access into the Login Page in RIB
* Click on **Forgot My Username**
* Verify that Forgot My Username is now applicable

Enters the account infomation

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| Account Number | *1234512345123111* |
| ATM Card Number | *1234567890123456* |
| ATM PIN Number | *123456* |
| Result in RIB | *Does the username successfully retrieved?* *Yes.* |

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