


LAMPIRAN 17.1:

SPESIFIKASI KEPERLUAN PENGGUNA (*USER REQUIREMENT SPECIFICATION*)


	SYSTEM ENHANCEMENT: E-PAY RECONCILIATION NOT BALANCE FOR AGRONet, AGRONetBIZ and AGRONet Mobile	
Title:	USER REQUIREMENT SPECIFICATION (URS)	Page:1 of 9



USER REQUIREMENT SPECIFICATION (URS) DOCUMENT

E-PAY RECONCILIATION NOT BALANCE FOR AGRONET, AGRONETBiZ and MOBILE BANKING

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Authors

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Amendment Record

Version	Date	Status	Description of Revision
1.0	1/12/2021	NEW	

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1. INTRODUCTION / SYSTEM OVERVIEW

e-Pay reconciliation does not balance for Internet Banking and Mobile Banking that require Digital Banking Operation team to perform manual crediting of commission payment.

2. PROBLEM STATEMENT

Commission issue for e-PAY, Astro, and Maxis transaction due to following reason: -

- 2.1 Sharing the same payee code but different collection account number.
- 2.2 At Host debit commission account based on last transaction for payee account number.


3. OBJECTIVE

To ensure all commission will be park under their own collection account accurately.

4. SCOPE OF WORK

Add new payee code for Astro and Maxis at Retail Internet Banking (RIB), Business Internet Banking (BIB), Mobile Internet Banking (MB) and HOST.

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5. BUSINESS PROCESS FLOW

5.1 Parameter Setup (Current)

Payee	Payee Code	Agency Code (HOST/BDS)	Payee Account Number	GL Account
e-PAY	250000	250	1007271000000576	
Maxis	250004	250	1007021000064690	
Astro	250037	250		28774600

5.2 Parameter Setup (Future)

Payee	Payee Code	Agency Code (HOST/BDS)	Payee Account Number	GL Account
e-PAY	250000	250	1007271000000576	
Maxis	252XXX	252	1007021000064697	
Astro	253XXX	253		28774600


6. REQUIREMENT DEFINATION

- 6.1. Add new payee code for Maxis and Astro at IBAM.
- 6.2. Add new payee code for Maxis and Astro at RIB Mobile App.
- 6.3. Changes of payee code at RIB Prepaid Reload > Pinless Reload for Maxis.
- 6.4. Changes of payee code at RIB Bill Payment for Astro.
- 6.5. Changes of payee code at BIB Bill Payment for Astro
- 6.6. Changes of Agency Code for Maxis and Astro at HOST/BDS, currently 252 and 253 agency codes not been used (to be confirmed with IT/Vendor)
- 6.7. As per proposed parameter setup 5.2.

7. ACCESS MATRIX & AUTHORIZATION

Not Applicable

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8. INTERFACES

Screen designed will be based on vendor creativity, follow the requirement structured herein

Module	Channel	Propose Screen																																																																		
Content Payee	IBAM	<p>Current Screenshot:</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #E91E63; color: white;"> <th>Payee Code</th> <th>Name</th> <th>Action</th> </tr> </thead> <tbody> <tr><td>102</td><td>ASTRO OFFLINE</td><td>Details</td></tr> <tr style="border: 2px solid green;"><td>250037</td><td>ASTRO</td><td>Details</td></tr> <tr><td>250047</td><td>Air Kuching</td><td>Details</td></tr> <tr><td>300</td><td>Tenaga Nasional Berhad (TNB)</td><td>Details</td></tr> <tr><td>400</td><td>Sabah Electricity Sdn Bhd (SESB)</td><td>Details</td></tr> <tr><td>401</td><td>Sarawak Electricity (SESCO)</td><td>Details</td></tr> <tr><td>500</td><td>Syarikat Air Johor (SAJ)</td><td>Details</td></tr> <tr><td>501</td><td>Syarikat Air Terengganu (SATU)</td><td>Details</td></tr> <tr><td>502</td><td>Perbadanan Bekalan Air Pulau Pinang (PBAPP)</td><td>Details</td></tr> <tr><td>503</td><td>Lembaga Air Perak (LAP)</td><td>Details</td></tr> </tbody> </table> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr style="background-color: #E91E63; color: white;"> <th>Payee Code</th> <th>Name</th> <th>Action</th> </tr> </thead> <tbody> <tr><td>250001</td><td>Celcom Airtime</td><td>Details</td></tr> <tr><td>250002</td><td>Celcom Access</td><td>Details</td></tr> <tr><td>250003</td><td>DIGI</td><td>Details</td></tr> <tr style="border: 2px solid green;"><td>250004</td><td>Maxis Hotlink</td><td>Details</td></tr> <tr><td>250005</td><td>Happy</td><td>Details</td></tr> <tr><td>250006</td><td>MerchantradePM</td><td>Details</td></tr> <tr><td>250007</td><td>ITel</td><td>Details</td></tr> <tr><td>250008</td><td>Salamfone</td><td>Details</td></tr> <tr><td>250009</td><td>Tune Talk</td><td>Details</td></tr> <tr><td>250010</td><td>U Mobile</td><td>Details</td></tr> </tbody> </table>	Payee Code	Name	Action	102	ASTRO OFFLINE	Details	250037	ASTRO	Details	250047	Air Kuching	Details	300	Tenaga Nasional Berhad (TNB)	Details	400	Sabah Electricity Sdn Bhd (SESB)	Details	401	Sarawak Electricity (SESCO)	Details	500	Syarikat Air Johor (SAJ)	Details	501	Syarikat Air Terengganu (SATU)	Details	502	Perbadanan Bekalan Air Pulau Pinang (PBAPP)	Details	503	Lembaga Air Perak (LAP)	Details	Payee Code	Name	Action	250001	Celcom Airtime	Details	250002	Celcom Access	Details	250003	DIGI	Details	250004	Maxis Hotlink	Details	250005	Happy	Details	250006	MerchantradePM	Details	250007	ITel	Details	250008	Salamfone	Details	250009	Tune Talk	Details	250010	U Mobile	Details
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9. LIST OF TRANSACTION CODE

Not Applicable

10.FILE / DATA

Not Applicable

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11.GENERAL LEDGER ACCOUNT

Not Applicable

12.INTEGRATION WITH OTHER CHANNELS

RIB, BIB, MB and HOST

13.REPORT

Not Applicable

14.FORM AND VOUCHERS

Not Applicable


15.FUTURE REQUIREMENTS

All related setting should be parameterized for future changes

16.APPENDIX





Not Applicable

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ACCEPTANCE AND SIGN OFF

The undersigned parties acknowledge and accept the collective information detailed in this **User Requirement Specifications (URS)** document. Any addition or modification of the scope of work defined could affect the project's scope, thus affecting the ability for the project to be delivered on time and within the allotted budget.

DIGITAL BANKING DEPARTMENT			
Name	:	Halimah Mohammad Shukor	Signature:
Designation	:	Unit Head	
Section	:	Virtual Banking	
Department	:	Digital Banking	
Name	:	Noor Farini Napiah	Signature:
Designation	:	Section Head	
Section	:	Virtual Banking	
Department	:	Digital Banking	
Name	:		Signature:
Designation	:		
Section	:		
Department	:		
			Date:
BUSINESS ANALYST, PRODUCT SUPPORT AND OPERATION DEPARTMENT			
Name	:	Syeren Rowena Arif	Signature:
Designation	:	Senior Executive	
Section	:	Business Analyst	
Department	:	Product Support and Operation	
Name	:	Mohd Masjufi Musa	Signature:
Designation	:	Section Head	
Section	:	Business Analyst	
Department	:	Product Support and Operation	
Name	:		Signature:
Designation	:		
Section	:		
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TECHNICAL (IT DEVELOPMENT)				
Name	:		Signature:	Date:
Designation	:			
Section	:			
Department	:			
Name	:		Signature:	Date:
Designation	:			
Section	:			
Department	:			
Name	:		Signature:	Date:
Designation	:			
Section	:			
Department	:			