**12907 - SCP ID - 6236 : DB CPU High**

Issue:  
Database CPU usage is 100% for a long time. Can reach an hour causing BSNeBiz failed to load login page.

Finding:  
File processing table, column Batch ID is not indexed.

Solution:  
Add index to File processing table, column Batch ID. This will improve search/enquiry speed.

Test steps:

1. Comfort test Bulk Payment, Auto Debit and Statutory modules
2. Run EOD.
3. Expected result, file processing work as usual

Graphical user interface

Description automatically generated with medium confidence