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| SCPID#6407 |  |
| Test Title: | **System to disable to send Temporary Password if the answer is wrong** |
| Test Description: | New enhancement for incorrect security question answer.If user insert more than 3 invalid security answer, user account will be locked. Have to call CA/email to BSNeBiz support to unlock user. |
| Test Functionality: | To test on new enhancement for incorrect security question answer. |
| Test Procedure: | **Test steps**:Step I1. Click on user forgot password.
2. Insert invalid security answer more than 3 times.
3. System will display error message and user has been locked.

Step II1. Click on user forgot password.
2. Insert invalid security answer less than 3 times.
3. System will display error message.
4. Insert valid security answer and able to go to the next page.

Step III1. Unlock user (CA/IBAM user).
2. Insert temporary password and set new password and confirm password.
3. Make sure user successfully can login to CDB.
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| **Response Message:**Step I:System displayed error message and locked user.Step II:System displayed error message and user directed to the next page.Step III:User successfully logged in to CDB. |
| Test Result: | Pass: [x]  Fail: [ ]  | **Tested by:** | Nor Athirah Umairah (17/10/2022) |
| Reason for Failure: |  |
| Remarks: | **Step I**1. Click on user forgot password.

Figure 1: Reset Password (Username)1. Insert invalid security answer more than 3 times.

Figure 2: Reset Password (Security Question – First time)Figure 3: Reset Password (Security Question – Second time)1. System will display error message and user has been locked.

Figure 4: Reset Password (Security Question – Third time)Figure 5: IBAM>Organization Setup>User Maintenance**Step II**1. Click on user forgot password.

Figure 6: Reset Password (Username)1. Insert invalid security answer less than 3 times.
2. System will display error message.

Figure 7: Reset Password (Security Question – First time)1. Insert valid security answer and able to go to the next page.

Figure 8: Reset Password (Password)**Step III**1. Unlock user (CA/IBAM user).

Figure 9: CA>User MaintenanceFigure 10: Unlock (Confirmation)Figure 11: Unlock (Result)1. Insert temporary password and set new password and confirm password.

Figure 12: Force Change PasswordFigure 13: Result1. Make sure user successfully can login to CDB.

Figure 14: Homepage (Success Login) |