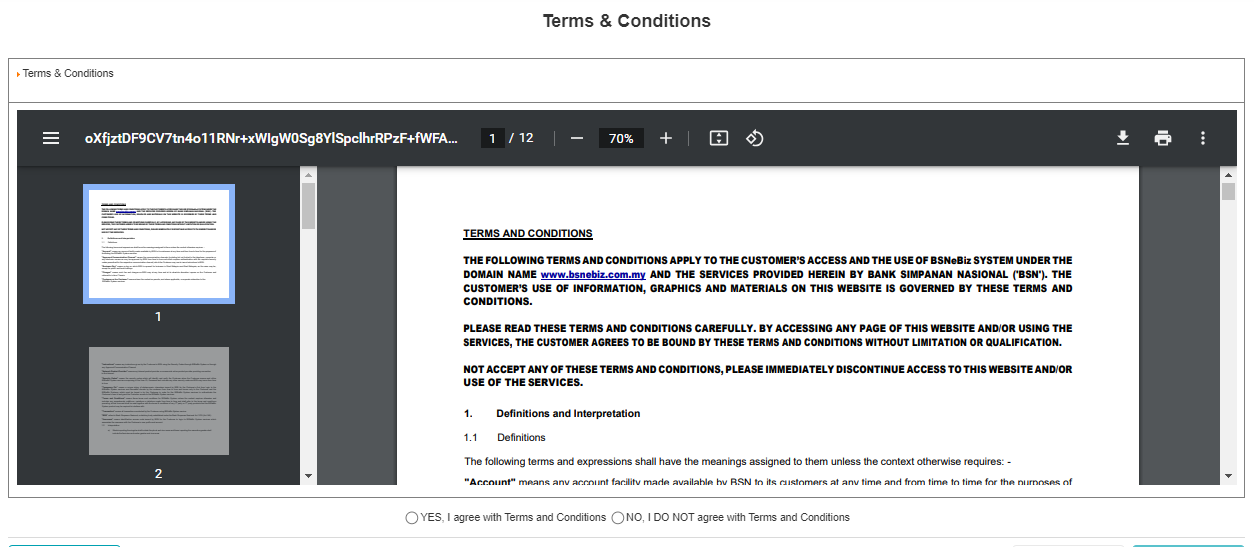
Internal Testing – Error Result

## SOW01.1: To enhance on existing BSNeBiz - New Application Form

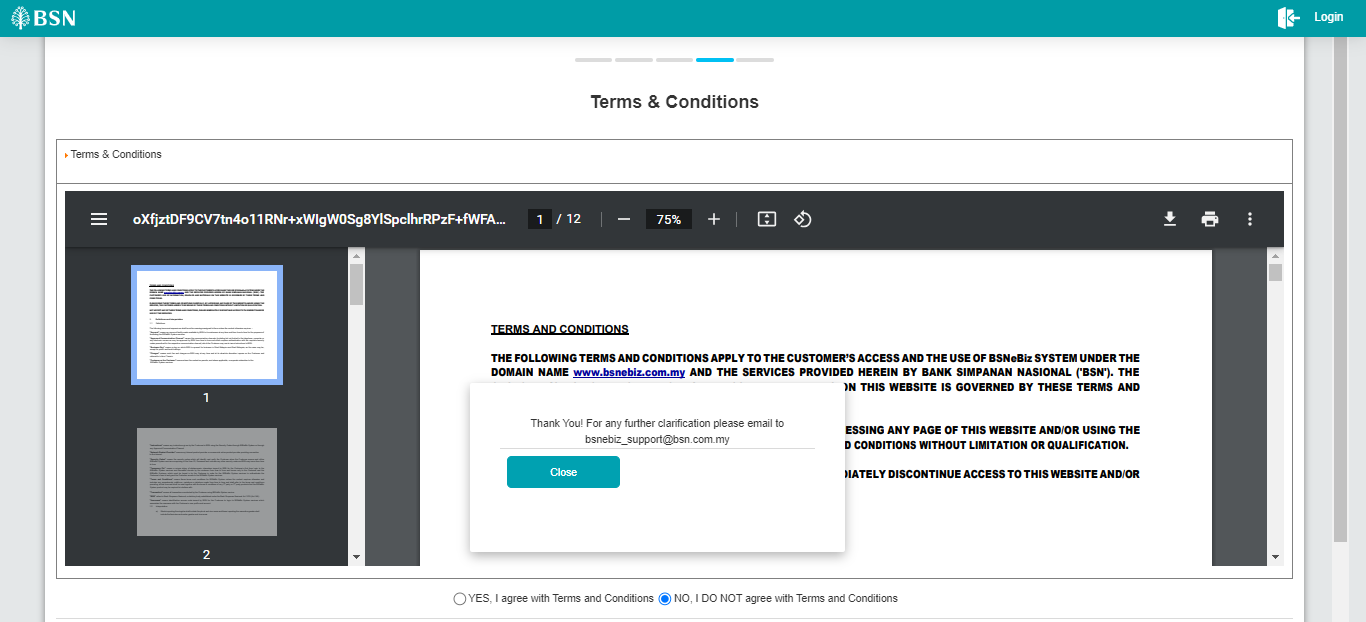
A screenshot of a computer

Description automatically generated

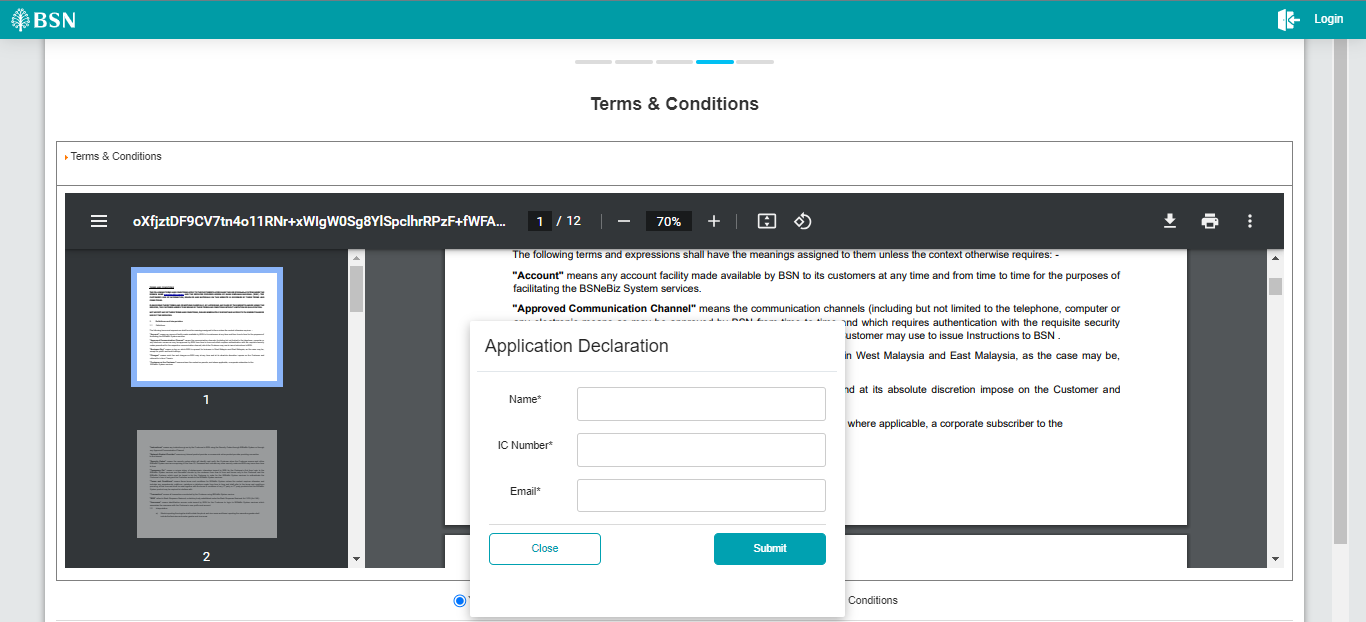
|  |  |
| --- | --- |
| Description/ Error | Currently: ZAKAT field will be display when user checked on Auto Debit or Bulk Payment.  Previously: ZAKAT is under Statutory Body  \* to be confirm with En Rahmat (umai) |
| Suggestion to be fixed | Spacebar between Statutory Body and “i” icon.    Done |



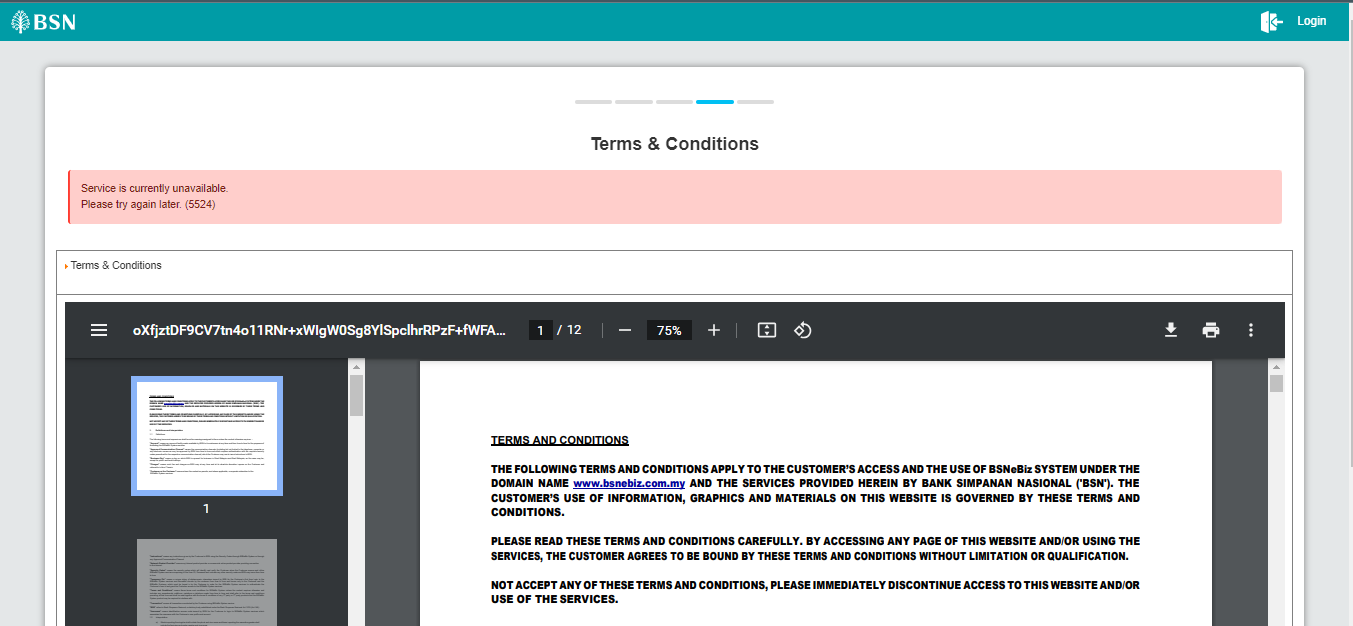
|  |  |
| --- | --- |
| Description/ Error | Is this the latest T&C?  Used the current TnC, JPD needs to provide the latest TnC if applicable |



|  |  |
| --- | --- |
| Description/ Error | Scrollbar at pop up screen not at main screen. |
| Suggestion to be fixed | Should be scrollbar at main screen. Pop up screen static.    Done. Make static pop up screen. No scrollbar |



|  |  |
| --- | --- |
| Description/ Error | 1. Scrollbar at pop up screen not at main screen. 2. Able to submit application declaration many times. 3. No error message if leave empty in mandatory field. 4. Unable to display back application declaration if click “close” because system still checked on “Yes,…” |
| Suggestion to be fixed | 1. Should be scrollbar at main screen. Pop up screen (Application Declaration) static. 2. System checked on “Yes,…” and disable button after submit application declaration. 3. Display error message. Ex: “*Name is required.*” 4. System unchecked the radio button. Suggest to use “Back” instead of “Close”. Close already used in “NO, I DO NOT…” that directly to login page. 5. Make static pop up screen. No scrollbar 6. Done 7. Done 8. Done |



|  |  |
| --- | --- |
| Description/ Error | Display error message after “Submit” on application declaration.  Please provide test step how get this error |

 A screenshot of a computer screen

Description automatically generated A white rectangular object with black text

Description automatically generated

|  |  |
| --- | --- |
| Description/ Error | 1. Layout (maybe need to verify by BSN later) 2. Information in Application Declaration empty |

A screenshot of a computer

Description automatically generated

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| --- | --- |
| Description/ Error | Email not display  Done |



|  |  |
| --- | --- |
| Description/ Error | Display this error when click on “Save and Download”.  First testing – ok can download  Second testing – Error  Please provide test step how get this error |

## SOW01.2: To replace “Terms and Conditions” navigation with “Fee & Charges” at BSNeBiz Login Page

A screenshot of a computer

Description automatically generated

|  |  |
| --- | --- |
| Description/ Error | Fee & Charges document still pending JPD to provide. |

## SOW01.3: To enhance on existing BSNeBiz - First Time Login (FTL)

A screenshot of a login page

Description automatically generated

|  |  |
| --- | --- |
| Description/ Error | Need to add “eye” icon on new password and confirm new password.  Done |

A screenshot of a computer

Description automatically generated

|  |  |
| --- | --- |
| Description/ Error | Incorrect message display  Can update message at IBAM > Service Info > Main Note |

A screenshot of a computer

Description automatically generated

|  |  |
| --- | --- |
| Description/ Error | Incorrect message display  Can update message at IBAM > Service Info > Main Note |