**APPENDIX A**

# SCOPE OF WORK

| **SOW** | **TASK** | **EFFORT**  **(Man Days)** |
| --- | --- | --- |
| **Enhancement on IBAM>CBE - BSNeBiz Application, BSNeBiz New Application, and Organization Setup** | | |
| Change requirement based on the previous User Request dated 11/05/2022Additional request during BSN\_CR23001 - Enhancement of New Application Form in CDB and IBAM ver2.1 UAT as of 20/10/2023. | | |
| **SOW01** | **To add Delete button at IBAM>CBE - BSNeBiz Application** | 5 |
|  | 1. To have “Delete” button for the assigned IBAM user to delete / remove not pertinent new applications.    1. To soft delete the new application. All deleted new applications will still keep in DB for future record. |
| **SOW02** | **New Application – To add account number field at online payment row** | 3 |
|  | 1. BSNeBiz > New Application    1. To have account field for module online payment    2. Customer mandatory to fill in account number |
|  | 1. IBAM > CBE - BSNeBiz Application    1. To display the inserted account number |
|  | 1. IBAM > CBE - Organization Setup > Services and Charges    1. To display the inserted account number |
| **SOW03** | **New Application – To rearrange services listing** | 1 |
|  | 1. BSNeBiz > New Application    1. To rearrange the services list at services page    2. To rearrange the services list at TnC content |
| **SOW04** | **New Application – Result screen** | 1 |
|  | 1. BSNeBiz > New Application - Result Screen    1. To update “Contact Us” to “Email Us” and change the description and insert the email addr |
| **SOW05** | **New Application – Email Content** |
|  | 1. BSNeBiz > New Application - Email Content.    1. To update the bullet icon to be numbering (Services listing).    2. To update "Ic" to be a capital letter ("Ic" > "IC") |
| **SOW06** | **New Application – To add a checkbox in order to facilitate the "Call Back" process has been done** | 2 |
|  | 1. IBAM > BSNeBiz Application - Confirm    1. To add Checkbox & Description - All required documents have been submitted by the company.    2. Validation - you can only proceed to click on the confirm button if the checkbox has been ticked. |
|  | 1. IBAM > Organization Setup - Organization Details.    1. To capture the "Call Back" process |
| **Development (Man Days)** | | ***12*** |