

Round2 Question for Review Effectiveness of Awareness – **Malay**

1. Anda telah menerima panggilan telefon daripada pihak polis kerana terlibat dalam kes pengubahan wang haram. Anda diminta untuk membuat laporan polis melalui telefon dan seterusnya memindahkan sejumlah wang atau aset milik anda ke satu akaun sementara yang lain untuk siasatan lanjut dan wang tersebut akan dikembalikan setelah siasatan selesai dijalankan.

Apakah yang akan anda lakukan?

- a) Meneruskan perbualan dan membuat laporan polis melalui panggilan tersebut dan seterusnya mengikut arahan yang diberikan kerana pengubahan wang haram adalah satu kesalahan jenayah yang berat.
- b) Menamatkan sahaja panggilan telefon tersebut.

Jawapan: a

Jawapan anda salah. Anda terdedah kepada risiko penipuan siber di mana penipu menyamar sebagai pihak berkuasa lalu menuduh mangsa terlibat dengan jenayah, seterusnya cuba memperdaya mangsa untuk memindahkan wang yang didakwa bertujuan untuk membayar denda, upah guaman, pembekuan aset, dan lain-lain. Jika anda menerima panggilan seperti ini, sila matikan sahaja panggilan telefon tersebut.

Jawapan: b

Tahniah! jawapan anda betul. Anda terselamat daripada penipuan siber di mana penipu menyamar sebagai pihak berkuasa lalu menuduh mangsa terlibat dengan jenayah, seterusnya cuba memperdaya mangsa untuk memindahkan sejumlah wang yang didakwa bertujuan membayar denda, upah guaman, pembekuan aset, dan lain-lain.

2. Anda telah menerima Sistem Pesanan Ringkas (“SMS”) tentang peraduan yang menawarkan hadiah menarik bagi pemenang berserta pautan laman sesawang untuk mendaftar. Bolehkah anda klik pada pautan laman sesawang tersebut?

- a) Ya.
- b) Tidak.

Jawapan: a

Jawapan anda salah. Anda dinasihatkan untuk tidak klik pada apa-apa pautan laman sesawang bagi mengelakkan risiko pancingan data ‘*Phishing*’ di dalam peranti elektronik anda. Untuk makluman, pihak Agrobank juga tidak lagi menghantar sebarang pautan laman sesawang melalui SMS bagi apa jua tujuan termasuk promosi dan kempen.

Jawapan: b

Tahniah! jawapan anda betul. Anda terselamat daripada risiko pancingan data '*Phishing*' melalui pautan laman sesawang. Untuk makluman, pihak Agrobank juga tidak lagi menghantar sebarang pautan laman sesawang melalui SMS bagi apa jua tujuan termasuk promosi dan kempen.

3. Untuk memastikan kesahihan panggilan telefon daripada pihak Agrobank, anda boleh merujuk pada:

- a) Nombor telefon yang tertera pada carian yang anda perolehi di laman sesawang secara rawak.
- b) Nombor telefon yang tertera di belakang kad debit perbankan milik anda.

Jawapan: a

Jawapan anda salah. Untuk memastikan panggilan telefon tersebut adalah daripada pihak Agrobank, anda dinasihatkan untuk merujuk kepada nombor telefon yang tertera di belakang kad debit perbankan anda atau laman sesawang rasmi Agrobank.

Jawapan: b

Tahniah! jawapan anda betul. Sila rujuk kepada nombor telefon yang tertera di belakang kad debit perbankan anda atau laman sesawang rasmi Agrobank untuk memastikan panggilan telefon tersebut adalah daripada pihak Agrobank.

Phase 2 Question For Review Effectiveness of Awareness – **English**

1. You received a phone call from a police officer and claimed that you were involved in money laundering. You were then instructed to lodge a police report over the phone and transfer some money or assets to a temporary account for them to investigate further, and with the money being returned once the investigation is concluded. What will you do?

a) Continue the conversation, lodge a police report over the phone call and pay the penalty charges in view of money laundering is a serious criminal offence.

b) Immediately end the phone conversation.

Answer: a

Your answer is wrong. You are exposed to cyber fraud where fraudsters impersonate and claim that they are from the Authority Bodies. They will accuse the victim of committing a crime, then try to trick the victim to transfer a sum of money allegedly as penalty, legal fees, asset freezing, etc. If you receive such a call, please end the phone conversation immediately.

Answer: b

Congratulations! Your answer is correct. You are safe from cyber fraud, whereby fraudsters impersonate themselves as Authority Bodies. They will accuse the victim of being involved in a crime and subsequently try to trick the victim into transferring a sum of money, allegedly as penalty, legal fees, freezing assets, etc.

2. You have received a Short Message Service (“SMS”) about a contest offering attractive prizes for winners with a clickable hyperlink to register. Can you click on that hyperlink?

a) Yes.

b) No.

Answer: a

Your answer is wrong. You are advised not to click on any clickable hyperlink in SMS to avoid the risk of phishing scam on your electronic device. Please be informed that, Agrobank has no longer sends SMS with clickable hyperlinks regardless of promotional or campaign purposes.

Answer: b

Congratulations! Your answer is correct. You are safe from the risk of phishing scam through clickable hyperlinks. Please be informed that, Agrobank has no longer sends SMS with clickable hyperlinks regardless of promotional or campaign purposes.

3. To ensure the authenticity of the phone call received from Agrobank, you can verify the phone number by referring to:

- a) The number listed based on random search via the internet.
- b) The phone number at the back of your debit card.

Answer: a

Your answer is wrong. To ensure that the phone number belongs to Agrobank, please refer to the phone number at the back of your debit card or Agrobank's official website.

Answer: b

Congratulations! Your answer is correct. Please refer to the phone number at the back of your debit card or Agrobank's official website to ensure that the phone number belongs to Agrobank.