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Project Name	BSN – Corporate Digital Banking (CDB)		
Project Code	BSN/20170616/LOI/KMT	Doc Ref	BSN/300124/ SD738707/CR24002
1BSN URS #		BSN CM#	**BSN.JPD-100/15/2/2 (46)**
Date	16/02/2024	Chg Req #	CR24002 ver1.0

1. Change Description

Request:
BSNeBiz – Dormant Account BSNeBiz : Account with status Dormant • To display balance, account status, transaction history.... etc • Transaction posting - allow dormant account to be display as To account number

Proposed Resolution:
1. To enhance IBAM & BSNeBiz (Corporate Admin)   • To cater and to allow Dormant Account to be accessible and viewed by BSNeBiz User 2. To enhance BSNeBiz Web and Mobile - Account Summary 3. To enhance BSNeBiz Web and Mobile - Transaction Details (Monetary and Non-Monetary) *Refer Scope of Works in Appendix A.

Requested By	Rahmat Bin Bohari Jabatan Perbankan Digital	Acknowledged By	Nor Aznil Bin Nor Azni Applications Management at JTM for BSN.

System Impact Analysis	

IBAM	• Organization Setup
	   o Account Management
	   o User Management

BSNeBiz (Web)	• Corporate Admin – User Management • Account Summary • Transaction Details (Monetary & Non-Monetary)
BSNeBiz (Mobile)	• Account Summary • Transaction Details (Monetary & Non-Monetary)

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Quotation

#	Effort (man-days)	Unit Cost (RM)	Cost (RM)	Description
1	28	1,500.00	42,000.00	Development, internal testing, and SIT
2	23	1,500.00	34,500.00	Requirement study, UAT, Performance Test, Documentation, and migration support
		Sub Total	76,500.00	
		SST (6%)	4,590.00	
		Total Cost	**81,090.00**	
3	Annual Software Maintenance & Support (AMC)		8,400.00	12 months support
		SST (6%)	504.00	
		Total Cost	**8,904.00**	
		TOTAL	**89,994.00**	

Prepared by [PENRIL DATABILITY (M) SDN BHD]:		
	Name & Role	**Signature (Date)**
Initiated by	Norhaidah Md Dasuki Senior Manager, Professional Services	16/02/2023
Verified by	Tan Lee Yong Project Director, Professional Services	

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Management Approval [BANK SIMPANAN NASIONAL]

Approved by:

Name & Position		Signature (Date)		Decision	☐ Accepted ☐ Rejected
Comments					

Verified by:

Name & Position		Signature (Date)	

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2. Terms

2.1 Payment Schedule

No	Milestone	(%)	Amount before SST (RM)	SST Amount (RM)	Payable Amount (RM)
1.	Upon Acceptance of Initial Development • Upon delivery of Business Requirement and Specification Document (BRFD). Sign-off document will be provided for proof of delivery.	10%	7,650.00	459.00	8,109.00
2.	Upon SIT Sign-Off	30%	22,950.00	1,377.00	24,327.00
3.	Upon UAT Sign-Off	30%	22,950.00	1,377.00	24,327.00
4.	Upon LIVE or 30 days after UAT Sign Off (whichever comes first)	20%	15,300.00	918.00	16,218.00
5.	Upon end of warranty or 60 days after UAT Sign Off (whichever comes first)	10%	7,650.00	459.00	8,109.00
	Total	**100%**	**76,500.00**	**4,590.00**	**81,090.00**

2.2 Annual Software Maintenance & Support (AMC)

Item	Description	Unit Cost (RM)	Total Cost (RM)
1	12-month Software Maintenance & Support subscription • *AMC of 20% of the total development cost (RM42,000.00) will kick in for the 12-month support.* • *The commencement date of the support period is effective from 60 days after LIVE or UAT sign-off (whichever comes first).*	8,400.00	8,400.00
		SST (6%)	504.00
		Total	**8,904.00**

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2.3 Payment Terms & Conditions:

1. All prices are quoted in Malaysian Ringgit unless otherwise stated.

2. The customer shall fully settle all invoices issued by Penril Datability (M) Sdn Bhd within thirty (30) days from the date of the invoice received by Customer, failing which late payment interest at the rate of twelve percent (12%) per annum shall be payable by the customer for all outstanding sums until full payment.

3. The customer agrees that the terms and conditions herein are governed by and shall be construed in accordance with Malaysian laws and agrees to submit to the exclusive jurisdiction of the courts of Malaysia.

4. Any out-ofof-scope changes in specifications shall necessitate a re-quotation mutually agreed by both parties.

5. The agreement stamping cost is to be borne by Penril.

6. For any clarification of this quotation,

> for commercial purposes, please contact Koh Mui Tong at
> Email : mtkoh@penril.net or Mobile : 012 2038087.

> For technical, scope & schedule, please contact Tan Lee Yong at
> Email : leeyong.tan@penril.net or Mobile : 019 559 8816

3. General Assumptions

- The customer will set up a dedicated task force comprising enough resources to ensure the required skills are available to the project according to the agreed project schedule.
- Customer will make available to Penril staff with facilities on-site similar to those that Customer makes available to their own staff.
- The customer will respond to all Penril requests for information in a timely manner.
- The customer shall be responsible for the timely availability of software, hardware, applications, and other necessary assistance required to develop/customize or implement the proposed solution.
- The customer will provide an appropriate testing, training, and production environment for the proposed solution.
- The customer will fulfill any other requests that may arise and are needed to ensure the success of the overall project. Some of the activities shall be done off-site where and when required, and the Penril project manager will periodically report the progress of these tasks to the customer steering committee and project manager.
- Civil work and site preparation are not part of this scope of work.
- The customer will arrange all necessary authorizations on LAN or any other infrastructure for Penril employees to be able to carry out the project.
- The customer must develop all suitable test data cases according to the test plan submitted by Penril. The test plan and test cases will be the foundation for accepting the proposed solution.
- Penril will require a mobilization period of 2 weeks starting from the date of signing the contract.

4. Solution Assumptions

- The customer will be responsible for arrangements with other project parties.

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APPENDIX A

A.1 SCOPE OF WORK

SOW	TASK	EFFORT (Man Days)
BSNeBiz – Account with status Dormant - To display balance, account status, transaction history.... etc. - Transaction posting - allow dormant account to be display as To account number		
SOW01	**To enhance IBAM & BSNeBiz (Corporate Admin)** 　i.　IBAM > Organization Setup - User Management 　　☐　To cater and to allow Dormant Account to be accessible and viewed by BSNeBiz User 　ii.　BSNeBiz > Corporate Admin - User Management 　　☐　To cater and to allow Dormant Account to be accessible and viewed by BSNeBiz User	11
SOW02	**To enhance BSNeBiz Web and Mobile - Account Summary** 　•　To cater and display Dormant Account in Account List, Account Details, Transaction History	9
SOW03	**To enhance BSNeBiz Web and Mobile - Transaction Details (Monetary and Non-Monetary)** 　•　To cater and display Dormant Account in Transaction Account List - "To Account" 　•　To exclude Dormant Account in Transaction Account List - "From Account"	8
	Development (Man Days)	**28**

SOW	TASK	EFFORT (Man Days)
Professional Services		
1	**To conduct Planning & Design services inclusive of Requirement Gathering and preparation and delivery of the following Documentations:** 　a)　FSD/TSD Compilation 　b)　Test Script	8
2	To perform the following support 　a)　SIT, UAT & Performance Test support 　b)　Pentest Support 　c)　Go-live support	15
	Professional Services (Man Days)	**23**
	TOTAL MAN DAYS	**51**

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Development Assumptions

Any other transactions and services not mentioned in the SOW above will be treated as a change of requirement.

A.2 Proposed Timeline

Period	Deliverable
Week 1	Requirement Study
Week 2 - Week 4 (3 Weeks)	Development
Week 5 (3 Days)	SIT
Week 5 – Week 6 (1 Weeks)	UAT & PENTEST
Week 7	Go Live