Section A: Scope of Work Summary

Please refer to the linked Section for the details of the proposed solution for the scope of work.

This enhancement is only applicable for KFH Online & FPX module.

BRS doc.: Signed Off\_Kill Switch\_SP.pdf

| **Section** | **Description** | **Yes – in scope****No – not in scope** | **Mandays** |
| --- | --- | --- | --- |
| Consumer | **Add new navigation and Panic Button/Kill Switch Activation module [BRS1.1, BRS1.2, BRS1.3, BRS2.1, BRS2.2, BRS3.1, BRS3.2, BRS3.3, BRS3.4, BRS3.4.1, BRS3.6, BRS3.7, BRS3.8, BRS3.9, BRS3.10]*** Kill switch module accessed from navigation and welcome page
* New Panic Button/Kill Switch Activation module.
	+ Terms and condition page
	+ Activation acknowledgement page with Reference No
* Scenario for Panic Button/Kill Switch Activation
* **Successful** – send “Successful SMS Notification” to customer
	+ In core banking change account status to restricted
* **Unsuccessful**
	+ Send "Unsuccessful SMS Notification” to customer.
	+ System displayed the unsuccessful screen.
	+ To ensure no change and impact on customer’s existing access and usage (including FPX)

**Panic Button/Kill Switch Deactivation [BRS4.1, BRS4.2, BRS4.3, BRS4.3.1, BRS4.3.2, BRS4.3.5, BRS4.3.6, BRS5.2, BRS5.3*** Customer visit nearest branch for verification and reactivate account
* Customer call Contact Center to reactivate KFHOnline access via BVMC
* Contact Center will update customer status to ‘Panic button deactivated’
* Contact Center able to search the “Activated Kill Switch” customers as BAU in BVMC
* Customer will need to change password after login.
* Successful – change user status to ‘Normal’

*\*Note: Customer and Contact Center will not receive the SMS notification and email notification during deactivation.* Notification *will be sent only after customer successful change their password** **The system block KFHOnline access (including FPX) and auto logs out the user from the active login session once the kill switch activated (both KFH Online & FPX) [BRS3.4, BRS3.4.2, BRS3.5. BRS3.5.1]**
	+ Implement new checking to check on kill switch flag, if the kill switch flag is on, then need to log the user out when user clicks on next action.

**During “Kill Switch Activated” mode [BRS3.3.1, BRS5.1, BRS6.1, BRS6.2, BRS6.5]*** Customer will not allow to login to KFHOnline
* Enhance login screen to add new friendly error message.
* Allow incoming fund to credited into the customer’s current and saving accounts
 | Yes | 7 |
|  |  |
| SI | **SI transaction flow as BAU** | NO | - |
| API integration | **New Integration (to block account CASA)*** New API - dbo.sp\_KFHM\_acct\_killswc
1. call existing service ESBAccountEnquiryServices

*SERVICE\_ID = 800, TRANCode = 61 - pass in RIM No.*2. get list of Normal Accounts / CASA account type3. block all account in the list **SP dbo.sp\_KFHM\_acct\_killswc**req: channel, acct number, account typeres success = empty datares error = "-10003" | Yes | 11 |
| SMS TEMPLATE | **SMS Notification on Kill Switch Activation and Deactivation [BRS3.6.1, BRS3.10.1, BRS5.3.1*** **Kill Switch Activation**

**(Successful)**Proposed Message - RM0.00 KFH: Your Kill Switch activation on DDMMMYY 00:00:00 was successful. To deactivate, visit our nearest branch. For queries, call the No. on the card.**(Unsuccessful)**Proposed Message - "RMO KFH: Your Kill Switch activation on 01JUN23 09:31:37 was unsuccessful. Not you? Call the No. on the card.”* **Kill Switch Deactivation**

Proposed Message - RM0.00 KFH: You have successfully deactivate Kill Switch on DDMMMYY 00:00:00. For queries, call the No. on the card. | Yes | inclusive |
| FPX | **Panic Button/Kill Switch Activated [BRS6.2]*** Enhance login screen to add new error message and return error code to PayNet [1C - Buyer choose cancel at Login Page]

**Panic Button/Kill Switch Deactivated*** Enhance login screen to add new error message and return error code to PayNet
 | Yes | 2 |
| BVMC | **Customer’s access status flag after activation or deactivation [BRS3.4, BRS4.3.3*** Kill Switch Activated
* Kill Switch Deactivated

**New Additional Account status [ BRS3.4.1, BRS4.3.1]*** Kill Switch Activation
* Kill Switch Deactivation
 | Yes | 1 |
| Report | **Add new report for Kill Switch Activation [BRS8.1]*** Daily/Monthly/Yearly "Kill Switch" activation report
 | Yes | 2 |
| **Add new report for Kill Switch Activation [BRS8.2]**Daily/Monthly/Yearly "Kill Switch" deactivation report | Yes | 2 |
| Database | **Add new table to store Panic Button/Kill Switch request*** Panic button/kill switch table
 | Yes | inclusive |
| Performance Test | Performance test using JMeter | No | N/A |
| VAPT | VAPT Support | No | N/A |