|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| SCPID#7040 | |  | | |
| Test Title: | | **Message Box Bugs - Cannot Send Message to All User** | | |
| Test Description: | | Issue:  Message box cannot send messages to all users even after selected all user. | | |
| Test Functionality: | | To test on send message to all users using Message Box. | | |
| Test Procedure: | | **Test steps**:   1. Access to IBAM > Message Box 2. Send New Notification to “All Users” 3. Expected result, all users receive the message in CDB > Inbox | | |
| **Response Message:** | | | | |
| Test Result: | Pass:  Fail: | | **Tested by:** | Nor Athirah Umairah (07/06/2024) |
| Reason for Failure: | |  | | |
| Remarks: | | **Send to All Users**    Figure 1: IBAM > Message Box > Send New Notification  Expected result: Message send to all users    **1**  **New**  Figure 2: CDB > Inbox > Inbox (User A)    Figure 3: CDB > Inbox > Inbox (User B)    Figure 4: CDB > Inbox > Message Details    Figure 5: CDB > Inbox > Trash    Figure 6: CDB > Inbox > Compose  **Send to Selected Users (Extra Test)**    Figure 7: CDB > Inbox > Inbox (User A)    Figure 8: CDB > Inbox > Inbox (User B)    Figure 9: CDB > Inbox > Trash (Successful deleted) | | |