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| SCPID#7054 | |  | | |
| Test Title: | | **Update FTL** | | |
| Test Description: | | Issue:   1. FTL need to call Customer Centre 2. FTL and locked email need to update content   Solution:   1. Only update error message to include call contact center for locked user 2. Email content for temporary password already update on SCPID 6840 | | |
| Test Functionality: | |  | | |
| Test Procedure: | | **Test steps**:   1. Access to BSNeBiz Web and Mobile 2. Login using username with "LOCKED" status. 3. Expected result, display error message “Your Account has been locked. Please call your Corporate Admin or BSN Contact Center at 1300 88 1900.” | | |
| **Response Message:** | | | | |
| Test Result: | Pass:  Fail: | | **Tested by:** | Nor Athirah Umairah (20/06/2024-24/06/2024) |
| Reason for Failure: | |  | | |
| Remarks: | | **Web**    Figure 1: Login  **Android**    Figure 2: Right: FTL; Left: Login  **iOS**    Figure 3: Right: FTL; Left: Login | | |