



Report

No. Dokumen :
AP/IE-SIR

Semakan :
0

Tajuk :

INTERNET BANKING System Investigation Request (SIR)

07/09/2012 03:21:45 PM

Mukasurat :

1

Sir Control Number : **IE000085SP** Type of SIR : **PRODUCTION** Resubmit from :
Environment :

Request Section

Requested by : HALIMAH BINTI MOHAMMAD SHUKOR (03491) Date Requested : 07/09/2012
Designation : PEGAWAI TADBIR Date Required : / /
Department / Branch : BAHAGIAN PERBANKAN ELEKTRONIK
Originally Requested by : Branch :

Priority : HIGH
Account Number : Transaction Code :

Description :
Require Penril to check on transfer limit in Agronet where by when user successfully change the limit and go back to the Transfer Limit menu, error "Service is currently unavaible [9999]." appear.

Refer attachement as per email on 07.09.2012

Impact to the system :

Approval Section by Manager of Requester

Approved by : Date Approved : / /
Designation :
Department / Branch :

Analysis Section

Reviewed By : Date Reviewed : / /
Status : Date Received : / /
Comments/reject reasons :

Reference Document to Vendor :

Proceeding Document : Change Request Form - CR Ctrl No :
Data Maintenance Form - DM Ctrl No :
Migration to Production Form - MG Ctrl No :

Approval Section by Application Development Division Manager

Approved by (upon Submitting Analysis Section) : Date : / /

Resolution Section

Requester / *Requester Manager*
By :
Date Resolved : / / / Date Accepted : / /

Analyst / *Application Development Manager*
By :
Date Retested and Confirmed : / / / Date : / /
Date Resolved : / /

Close : NO Date closed : / / By :