

Tajuk :

INTERNET BANKING
System Investigation Request (SIR)

25/09/2012 01:06:39 PM

Mukasurat :

1

Sir Control Number : **IE000095SP**

Type of SIR : **PRODUCTION**

Resubmit from :
Environment :

Request Section

Requested by : HALIMAH BINTI MOHAMMAD SHUKOR (03491)
Designation : PEGAWAI TADBIR
Department / Branch : BAHAGIAN PERBANKAN ELEKTRONIK
Originally Requested by :

Date Requested : 25/09/2012
Date Required : / /

Branch :

Priority : HIGH
Account Number :

Transaction Code :

Description :
RIB REPORT IN IBAM

Required Penril to provide the total amount (RM) as per required in the attachment for the RIB Report:

1. Bill Payments Report Daily
2. Interbank Fund Transfers Report Daily

Refer attachement send via email dated 25.09.2012

Impact to the system :

Approval Section by Manager of Requester

Approved by :
Designation :
Department / Branch :

Date Approved : / /

Analysis Section

Reviewed By :
Status :
Comments/reject reasons :

Date Reviewed : / /
Date Received : / /

Reference Document to Vendor :

Proceeding Document : Change Request Form - CR Ctrl No :
Data Maintenance Form - DM Ctrl No :
Migration to Production Form - MG Ctrl No :

Approval Section by Application Development Division Manager

Approved by (upon Submitting Analysis Section) :

Date : / /

Resolution Section

Requester

By :
Date Resolved : / /

Requester Manager

By :
Date Accepted : / /

Analyst

By :
Date Retested and Confirmed : / /
Date Resolved : / /

Application Development Manager

By :
Date : / /

Close : NO

Date closed : / /

By :