

Tajuk : **INTERNET BANKING**
System Investigation Request (SIR)

03/10/2012 10:45:49 AM

Mukasurat :
1

Sir Control Number : **IE000099SP**

Type of SIR : **PRODUCTION**

Resubmit from :
Environment :

Request Section

Requested by : HALIMAH BINTI MOHAMMAD SHUKOR (03491)
Designation : PEGAWAI TADBIR
Department / Branch : BAHAGIAN PERBANKAN ELEKTRONIK
Originally Requested by :

Date Requested : 03/10/2012
Date Required : / /

Branch :

Priority : HIGH

Account Number :

Transaction Code :

Description :
AGRONet PRODUCTION:

Bill Payment - Syarikat Air Terengganu

Please check on the Favourite payee Maintenance whereby after adding the payee, key in the bill account number and click continue but this error appear "Bill number must be in 9 digit".

Refer details send via email on 03.10.2012.

Impact to the system :

Approval Section by Manager of Requester

Approved by :
Designation :
Department / Branch :

Date Approved : / /

Analysis Section

Reviewed By :
Status :
Comments/reject reasons :

Date Reviewed : / /
Date Received : / /

Reference Document to Vendor :

Proceeding Document : Change Request Form - CR Ctrl No :
Data Maintenance Form - DM Ctrl No :
Migration to Production Form - MG Ctrl No :

Approval Section by Application Development Division Manager

Approved by (upon Submitting Analysis Section) :

Date : / /

Resolution Section

Requester

By :
Date Resolved : / /

Requester Manager

By :
Date Accepted : / /

Analyst

By :
Date Retested and Confirmed : / /
Date Resolved : / /

Application Development Manager

By :
Date : / /

Close : NO

Date closed : / /

By :