



Report

No. Dokumen :
AP/IE-SIR

Semakan :
0

Tajuk :

INTERNET BANKING
System Investigation Request (SIR)

29/01/2013 05:35:27 PM

Mukasurat :

1

Sir Control Number : **IE000127SP**

Type of SIR : **PRODUCTION**

Resubmit from :
Environment :

Request Section

Requested by : HALIMAH BINTI MOHAMMAD SHUKOR (03491)
Designation : PEGAWAI TADBIR
Department / Branch : BAHAGIAN PERBANKAN ELEKTRONIK
Originally Requested by : Branch :

Date Requested : 29/01/2013
Date Required : / /

Priority : HIGH
Account Number :

Transaction Code :

Description :
IBG THROUGH AGRONet

New Interbank Giro Transfer

The transaction is successful even though customer key in alphanumeric and special character at "Beneficiary Account Number" when they click "Yes" at "To allow Beneficiary ID Verification by Beneficiary Bank".

Name: Mohd Yazid Abdul Majeed
Transaction Date: 25.01.2013
Amount: RM5000

Issue: Key in special character at beneficiary account number and click "Yes" at "To allow Beneficiary ID Verification by Beneficiary Bank". transaction successfully submitted at AGRONet.

Impact to the system :

All other transaction cannot be submitted accordingly due to this issue.

Approval Section by Manager of Requester

Approved by : 
Designation : MAHAZAN ABDUL MANAN
Department / Branch : Section Head Virtual Banking

Date Approved : 29/1/13

Analysis Section

Reviewed By :
Status :
Comments/reject reasons :

Date Reviewed : / /
Date Received : / /

Reference Document to Vendor :

Proceeding Document : Change Request Form - CR Ctrl No :
Data Maintenance Form - DM Ctrl No :
Migration to Production Form - MG Ctrl No :

Approval Section by Application Development Division Manager

Approved by (upon Submitting Analysis Section) :

Date : / /

Resolution Section

Requester

Requester Manager

By :
Date Resolved : / /

By :
Date Accepted : / /

Analyst

Application Development Manager

By :
Date Retested and Confirmed : / /
Date Resolved : / /

By :
Date : / /

Close : NO

Date closed : / /

By :

IE000127SP

IBG THRU AGRONet

NEW INTERBANK GIRO TRANSFER

ISSUE:

The transaction is successful even though customer key in alphanumeric and special character at "Beneficiary Account Number" when they click "Yes" at "To allow Beneficiary ID Verification by Beneficiary Bank".

Step 1/3

From Account #: --Please select--

Amount #:

Beneficiary Bank #: --Please select--

Beneficiary Account Number #: Click here for Account Number length

Beneficiary Name #:

Payment Reference: (e.g Ref. no., invoice no., policy no.)

Remarks / Message to Bene:

To allow Beneficiary ID Verification by Beneficiary Bank?
 Yes No

Beneficiary ID Type: --Please select--

Beneficiary ID:

Segment: Private

Note (*) All fields with asterisks (*) are required.

IE000127SP

RIB Transaction Enquiry - Details

Transaction ID: 20130125000000319169

Transaction Description: New Interbank GIRO Transfer

Transaction Type: New Interbank GIRO Transfer

Customer Name: MOHD YAZID BIN ABDUL MAJEED

Transaction From Account No: 1000101000007505

Transaction To Account No: 015-401-0018186-8

Amount: 5,000.00

Transaction Date: 25/01/2013 05:34:29 PM

Transaction Status: Successful

Description: Transaction Type>New Interbank GIRO Transfer/Beneficiary Bank/ambank

Host Error Reason: -

Beneficiary Account No: 015-401-0018186-8

Beneficiary Bank ID: ARBKMYKL

Beneficiary Bank Name: Ambank

Beneficiary ID: 620525085447

Beneficiary ID Type: New I/C

Beneficiary Name: MOHD YAZID BIN ABDUL MAJEED



Internet Banking Report
Interbank Fund Transfer Report

Report Cycle: DAILY

Reporting Date: 25/01/2013

Report Generated Date: 26/01/2013

Report Generated Time: 00:31:03

Total Amount Month-to-date: RM 2,420,755.45

Customer Name	User ID	Remote IP	From Account	Amount	Payment Details	Status
Date	Username	Transaction ID	Beneficiary Account No	Transaction Ref No	Description	Reason
C/P Number	Beneficiary ID	Beneficiary Bank	Beneficiary Bank ID	Effective Date	Beneficiary Email	
SHAFIE BIN AHMAD WANSUR 5:38 PM 26/01/2013	2855 shafie409	NIL 000319183 Public Bank	100544000005432 820074001590010 PBEMMYKL	RM 740.00 AGT 6995	NIL Transaction Type/New Interbank	Successful NIL
JEMAIN BIN WAZI 5:38 PM 19/01/11	3355 jemainraak66	NIL 000319178 Maybank	100741000015878 161190074045 MBEMMYKL	RM 20.00	NIL Transaction Type/New Interbank	Unsuccessful NIL
MOHD YAZID Bin ABDUL MAJEED 5:34 PM 22/01/2013	2442 myamad25	NIL 000319169 Ambank	1000101000007505 015-401-0018186-8 ARBKMYKL	RM 5,000.00 KAV 7296	NIL Transaction Type/New Interbank	Successful NIL
MOHD YAZID BIN	620525085447	Ambank				

IE000127SP

USER ID: ATRE17

Printed Date and Time: 28-01-2013 11:25:37 AM
Message Received Date: 28-01-2013 17:31:15 PM

PAYMENT CLIENT
IBG Details

MESSAGE ID : RID09541250113000096
FROM MEMBER : AGOBMYK1 - AGRO BANK BHD
TRACE NUMBER :

TRANSACTION DETAILS

ENTRY TYPE : Normal
SEGMENT CODE : Private
DEBIT ACCOUNT NO : 100010100007505
ACCOUNT HOLDER NAME : MOHD YAZID BIN ABDUL MAJEED
BRANCH CODEBRANCH NAME : 8551 - AGROBANK IB DEPARTMENT - SPI
RESIDENT STATUS : Resident
AMOUNT : 5,000.00
VALUE DATE : 25-01-2013

BENEFICIARY INFORMATION

TO MEMBER : ARBMYKL - AMBANK BERHAD
ACCOUNT NUMBER : 015-401-0018166-3
NAME : MOHD YAZID BIN A
SECOND VALIDATION : Y
NEW IC : 620525085447
OLD IC :
ARMYPOLICE ID/PASSPORT NO. :