

CHANGE REQUEST FORM

Project Name	Agrobank - Retail Internet Banking				
Project Code	agro/ib/20120927/js	Doc Ref	agro/ib/20120927/js/CR		
Date	27/09/2012	Chg Req #	CR-0004		
Change Description					
<p>Issues:</p> <ol style="list-style-type: none"> 1) Bank is running the CIF Normalization Process and caused IB customer not able login to IB due to replace the CIF # and changed some of the customer information. <p>Resolutions:</p> <ol style="list-style-type: none"> 1) In IBAM: user administration will have additional access right (CIF merger) only to change the customer information for the customer profile. 2) For this new menu page (CIF merger), the user admin can search the CIF in DB level (CIF in IB system-old) and search the CIF in Host level (CIF in Host system-new). 3) The user admin can see the result page in 2 panels (CIF in IB-old and CIF in Host-new) with the customer profile. 4) A check box will be beside on the panel and allow the user admin to select what are the item require to change. 5) A confirm page will be shown for those selected items. 6) Once confirmed, it will update the information from CIF in Host –new to CIF in IB -old. 7) CIF in DB- old will be over written and cannot search back the customer profile. 8) All these information/activities will be log in the log file for audit trail purpose. 9) Bank should get all the necessary approval which Penril only provide the technical solution. 					
Requested By	Fuadi Sumrah	Initiated By	Tan Lee Lee		
Impact Analysis					
1	Need to change IBAM: User administration access right module, IBAM module and etc.				
Effort Analysis					
#	Resource	Effort (man days)	Unit Cost	Cost	Description
1	1	8	RM1500	RM12000	Development and internal testing and SIT
2	1	2	RM1500	RM3000	UAT and migration support
			Tax 6%	RM900	
Total Cost			RM15900		
Approval					
Name		Role		Signature (Date)	
Fuadi Sumrah		Project Manager (Customer - Agrobank)			
Tan Lee Lee		Project Manager (Penril)			