***Issue Form (PROD)***

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| **Originator's Name:** Chooi So Fun**Project:** Internet Banking**Project Manager:** Malarvili **Module : BVMC****Date Raised: 16.01.14****Phase :** Phase 2 – Internet Banking**Functional Area : IBG RFI W1** | **Issue ID Number: HD00014716****Related Issue ID Number:****Classification:****Priority:** Critical/High/Medium/Low**Assigned to: Vendor / IT / PMO SA / UPA****Actual Closed Date:**  |
| **Status:** Open/Assigned/Investigated/Resolved/Approved/Deferred/No Action  *(Circle one)* |
| **Description :** There is 1 RFI W1 transaction failed to return in OFI W2.The transaction was rejected due to “unable to locate residency of beneficiary” and having “Credit Error” status.*Please refer to file attached for further details.* | **Impact:**  |
| **Findings/Root Caused (Description):**  | **Resolution:** |
| **Estimated Impact :** |  |
| **Recommendation:** |
| **Accepted :****(Vendor / IT / PMO SA / UPA)****Date:** | **Accepted (KFHMB Tester):****Date:** |

**Email Notification RFI W1 Crediting**

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**Email Notification OFI W3**

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**CORUS – RFI Enquiry**

