



Project: *INTERNET BANKING*

Title :

**SIGN OFF FORMS**

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**SIGN OFF FORMS**

**\*User Requirement Specification [URS]**



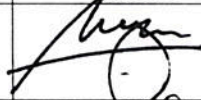
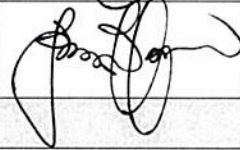



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**ACCEPTANCE AND SIGN OFF**

The undersigned parties acknowledge and accept the collective information detailed in this *User Requirement Specifications* document. Any addition or modification of the scope of work defined could affect the project's scope, thus affecting the ability for the project to be delivered on time and within the allotted budget.

Document Reference	<b>User Requirement Specification [URS]</b>		
**Module	<b>RETAIL INTERNET BANKING [RIB]</b>		
**SIR/CR	<b>CM201300302/IE0000058C - Perbadanan Tabung Pendidikan Tinggi Nasional (PTPTN) Loan Collection</b>		
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N/A	N/A	N/A	N/A

Note: \*Select which one is related.

\*\*Leave it blank if not applicable



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**USER REQUIREMENT SPECIFICATION (URS) DOCUMENT**

**CM201300302/IE0000058C  
Perbadanan Tabung Pendidikan Tinggi Nasional  
(PTPTN) Loan Collection**



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**Authors**

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**Amendment Record**

Version	Date	Status	Description of Revision
1.0	17.10.2013	New	



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## 1.0 INTRODUCTION

The User Requirement Specification (URS) contains the requirements of Perbadanan Tabung Pendidikan Tinggi Nasional (PTPTN) loan collection. Agrobank will be an agent of PTPTN for loan collection. The collection will start from the customer through Agrobank channel which is AGRONet. The listed requirements will be implemented in the said PTPTN, according to their priorities. Any changes to these requirements will require full consent from both parties.

## 2.0 SYSTEM OVERVIEW

To add new agency under Bill Payment module for PTPTN payment at AGRONet.

## 3.0 OBJECTIVE

This requirement should be able to deliver the objectives as stated below, which are:

- i. Agrobank as PTPTN loan collector.
- ii. Agrobank to earn income from commission and incentives given.
- iii. Easy access to financial services that is more secure and less costly.

## 4.0 SCOPE OF WORK

The scope of works involves:

- i. PTPTN Collection Account.
- ii. Type of collection:
  - AGRONet (Internet Banking) - Debit through customers account (refer to Appendix 1).
- iii. Method of collection:
  - Account Debiting.

## 5.0 CHANNEL INVOLVED

1. RIB

## 6.0 FEATURES AND FUNCTIONALITIES

Refer **Appendix 1** for the details functionalities.

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## 7.0 PROCESS FLOW

Process flows are as follows:

- Loan payment from PTPTN customers can be made at AGRONet.
- Payments Department will make monthly payment to PTPTN.

## 8.0 LISTING OF REPORT

For Internet Banking daily reconciliation purposes, report for PTPTN Payment is required for IB branch code which is 8551.

### 8.1 Host Report [Daily Report] DDI300P

### 8.2 RIB Report [Daily & Monthly Report] i. Bill Payments Report Daily ii. Bill Payment Summary Monthly

## 9.0 FEE BASED

Fee based will be paid up front by customers based on the followings:

- Internet Banking - RM0.50 per transaction

## 10.0 PTPTN COLLECTION ACCOUNT

- Kuala Lumpur Branch will open PTPTN Collection Account.
- Loan payment will be credited into PTPTN Collection Account. For example: RM200.50 (RM200.00 will be credited into PTPTN Collection Account, RM0.50 for fee will be send to accounting branch).

## 11.0 TYPE OF PAYMENT TO PTPTN

Daily payment will be made to PTPTN.

## 12.0 LIST OF TRANSACTION CODE

RIB: Bill Payment



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**13.0 FILE/DATA**

Information of collection need to be send to PTPTN through email after batch-run (IT).

**14.0 GENERAL LEDGER ACCOUNT**

As per existing but required to charge customer on the service fee at the accounting entry. Charges will received by accounting branch.

**15.0 ACCESS MATRIX & AUTHORIZATION**

N/A

**16.0 INTERFACES**

RIB

**17.0 FORM AND VOUCHERS**

N/A

**18.0 FUTURE REQUIREMENT**

N/A



Appendix 1

**New Bill Payment**

**Welcome, IMA SWEET ya**  
Your last login was on  
Oct 18, 2013 4:57:01 PM

You have **0 unread messages**

- Home
- Accounts and Banking
- Fund Transfer
- Bill Payment**
  - New Bill Payments**
  - Favourite Bill Payments
  - Favourite Payee Maintenance
- Zakat
- Message Box

**New Bill Payments**

**Note(s)**

1. You may select a Payee Corporation category from the list below.
2. Please be remind that your bill will be updated on the next working days by the payee.

Step 1/5

Payee Corporation Category\*:

*Note (\*): All fields with asterisks (\*) are required.*

- Telcos
- Utilities
- Loan Repayment

**Welcome, IMA SWEET ya**  
Your last login was on  
Oct 18, 2013 4:57:01 PM

You have **0 unread messages**

- Home
- Accounts and Banking
- Fund Transfer
- Bill Payment**
  - New Bill Payments**
  - Favourite Bill Payments
  - Favourite Payee Maintenance
- Zakat

**New Bill Payments**

**Note(s)**

You may select a Payee Corporation from the list below.

Step 2/5

Payee Corporation

*Note (\*): All fields with asterisks (\*) are required.*

- PTPTN

**Requirement:**

PTPTN should be in full - PERBADANAN TABUNG PENDIDIKAN TINGGI NASIONAL (PTPTN).

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**Welcome, IMA SWEET ya**  
 Your last login was on  
 Oct 18, 2013 5:03:04 PM

You have **0 unread messages**

- Home
- Accounts and Banking
- Fund Transfer
- Bill Payment**
- New Bill Payments
- Favourite Bill Payments
- Favourite Payee Maintenance
- Zakat
- Message Box
- Block ATM Card

**New Bill Payments**
**Note(s)**

Please enter the transaction details.

Step 3/5

From Account*:	--Please select--
Amount*:	<input type="text"/>
Bill Institution:	<b>PTPTN</b>
Customer Name :	<input type="text"/>
Customer IC/ ID No.*:	<input type="text"/>
Customer Offer Letter No. :	<input type="text"/>

Note (\*): All fields with asterisks (\*) are required.

**Requirements:**

1. Validation for customer IC/ ID No. must be:
  - a. Alphanumeric
  - b. Mandatory
2. Customer Offer Letter No. must be **14 digits**.

**Welcome, Guest123**  
 Your last login was on  
 Sep 1, 2012 5:00:07 PM

You have **1 unread messages**

- Home
- Accounts and Banking
- Fund Transfer
- Bill Payment**
- New Bill Payments
- Favourite Bill Payments
- Favourite Payee Maintenance
- Message Box
- Block ATM Card
- Zakat

**New Bill Payments**
**Note(s)**

Please ensure the followings, before clicking the Confirm button:

- All details entered are correct.
- You have updated your mobile phone number for us to send the valid TAC

Step 4/5

From Account:	*****9411
Charges:	<b>RM0.50</b>
Amount:	RM 100.00
Bill Institution:	<b>PTPTN</b>
Customer Name :	SAADIAH BINTI MUHAM
Customer IC/ ID No.*:	850102105566
Customer Offer Letter No. :	20110525955902

Do you have a TAC ready? Enter TAC number: ●●●●●● Request TAC What's TAC?

Title :

USER REQUIREMENT SPECIFICATION (URS)


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**Welcome**, Guest123Your last login was on  
Sep 1, 2012 5:00:07 PMYou have **1 unread messages**

Home

Accounts and Banking

Fund Transfer

Bill Payment 

➔ New Bill Payments

➔ Favourite Bill Payments

➔ Favourite Payee  
Maintenance

Message Box

Block ATM Card

Zakat

Profile Management

**New Bill Payments**

## Note(s)

You are kindly advised to print the Receipt for your future reference and record keeping.

Step 5/5

From Account:	2002021000041704
New Balance:	RM 2,789.15
Charges:	<b>RM0.50</b>
Amount:	RM 45.00
Payee Corporation:	PTPTN
Customer Name :	SAADIAH BINTI MUHAM
Customer IC/ ID No.*:	850102105566
Customer Offer Letter No. :	20110525955902
Status:	Successful
Reference No.:	0000035619
Transaction Date:	03/06/2013
Transaction Time:	12:30:17

[Print receipt](#)[Make Another Open Bill Payment](#)**New Bill Payments Receipt**

Monday, 03 June 2013, 12:32:26

This is an online New Bill Payments receipt made by SUZANA COMEL SANGAT via AGRONet. The details of payment are as follows:

From Account: \*\*\*\*\*1704  
Charges: **RM0.50**  
Amount: **RM 45.00**  
Payee Corporation: **PTPTN**  
Customer Offer Letter No.: **04007670682006**  
Customer Name: **SAADIAH BINTI MUHAM**  
Customer IC/ ID No.: **850102105566**  
Status: **Successful**  
Reference No.: **0000035619**  
Transaction Date: **03/06/2013**  
Transaction Time: **12:30:17**

Your bill will be updated on the next working days by the payee.

*Disclaimer: This is a computer generated receipt. No signature is required.*



**Favourite Payee Maintenance**

**Welcome**, Guest123  
Your last login was on  
Sep 1, 2012 5:00:07 PM

You have **1 unread messages**

- Home
- Accounts and Banking
- Fund Transfer
- Bill Payment**
- New Bill Payments
- Favourite Bill Payments
- **Favourite Payee Maintenance**

**Bill Payment Favourite Payee Add**

Note(s)

Please select the favourite Payee Corporation Category to be add as favourite.

Step 1/5

Payee Corporation Category\*:

Note (\*): All fields with asterisks (\*) are required.

Note (\*): All fields with asterisks (\*) are required.

**Welcome**, Guest123  
Your last login was on  
Sep 1, 2012 5:00:07 PM

You have **1 unread messages**

- Home
- Accounts and Banking
- Fund Transfer
- Bill Payment**
- New Bill Payments
- Favourite Bill Payments
- **Favourite Payee Maintenance**
- Message Box

**Bill Payment Favourite Payee Add**

Note(s)

Please select the favourite Payee Corporation to be add as favourite.

Step 2/5

Payee Corporation

Note (\*): All fields with asterisks (\*) are required.



Title :

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Welcome, Guest123  
Your last login was on  
Sep 1, 2012 5:00:07 PM  
You have 1 unread messages

- Home
- Accounts and Banking
- Fund Transfer
- Bill Payment
- New Bill Payments
- Favourite Bill Payments
- Favourite Payee Maintenance
- Message Box
- Block ATM Card
- Zakat

### Bill Payment Favourite Payee Add

Note(s)

Kindly enter your favourite Payee Corporation details here.

Step 3/5

Bill Institution:	PTPTN
Customer Name :	<input type="text"/>
Customer IC/ ID No.*:	<input type="text"/>
Customer Offer Letter No. :	<input type="text"/>

Note (\*) : All fields with asterisks (\*) are required.

### Requirements:

- Validation for customer IC/ ID No. must be:
  - Alphanumeric
  - Mandatory
- Customer Offer Letter No. must be **14 digits**.

Welcome, Guest123  
Your last login was on  
Sep 1, 2012 5:00:07 PM  
You have 1 unread messages

- Home
- Accounts and Banking
- Fund Transfer
- Bill Payment
- New Bill Payments
- Favourite Bill Payments
- Favourite Payee Maintenance
- Message Box
- Block ATM Card
- Zakat

### Bill Payment Favourite Payee Add

Note(s)

Please ensure the following details are correct before confirming the request.

Step 4/5

Bill Institution:	PTPTN
Customer Name :	SAADIAH BINTI MUHAM
Customer IC/ ID No.*:	850102105566
Customer Offer Letter No. :	20110525955902

Do you have a TAC ready? Enter TAC number: ●●●●●  What's TAC?



Title :

**USER REQUIREMENT SPECIFICATION (URS)**

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**Welcome, Guest123**

Your last login was on  
Sep 1, 2012 5:00:07 PM

You have **1 unread messages**

Home

Accounts and Banking

Fund Transfer

Bill Payment

→ New Bill Payments

→ Favourite Bill Payments

→ **Favourite Payee**  
**Transactions**

Message Box

Block ATM Card

**Bill Payment Favourite Payee Add**

Step 5/5

Bill Institution: **PTPTN**

Customer Name : **SAADIAH BINTI MUHAM**

Customer IC/ ID No.\* : **850102105568**

Customer Offer Letter No. : **20110525955902**

Status: **Successful**

Reference No.: **0000030349**

Transaction Date: **02/09/2012**

Transaction Time: **14:25:01**

[Back to Favorite Payee List](#)