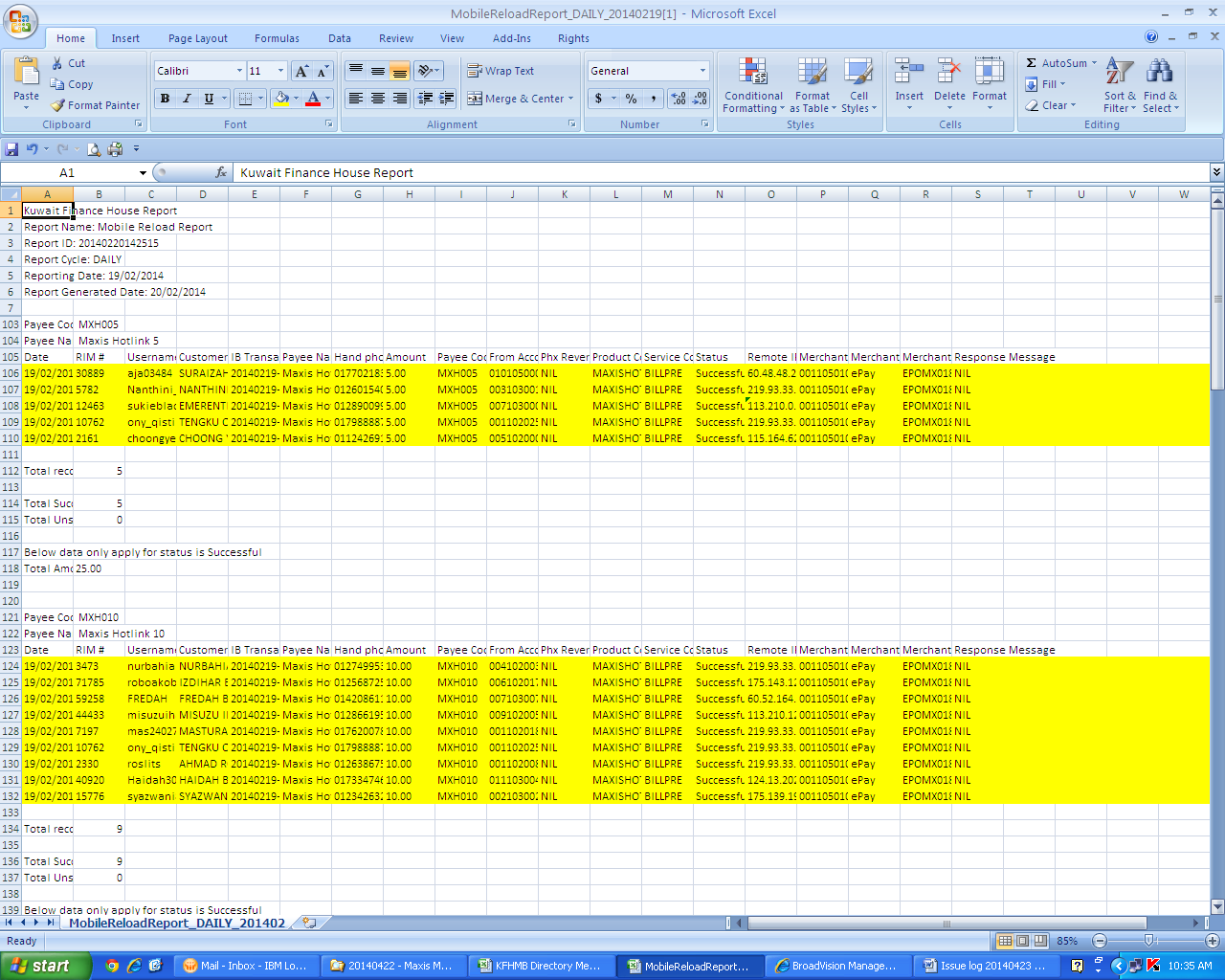
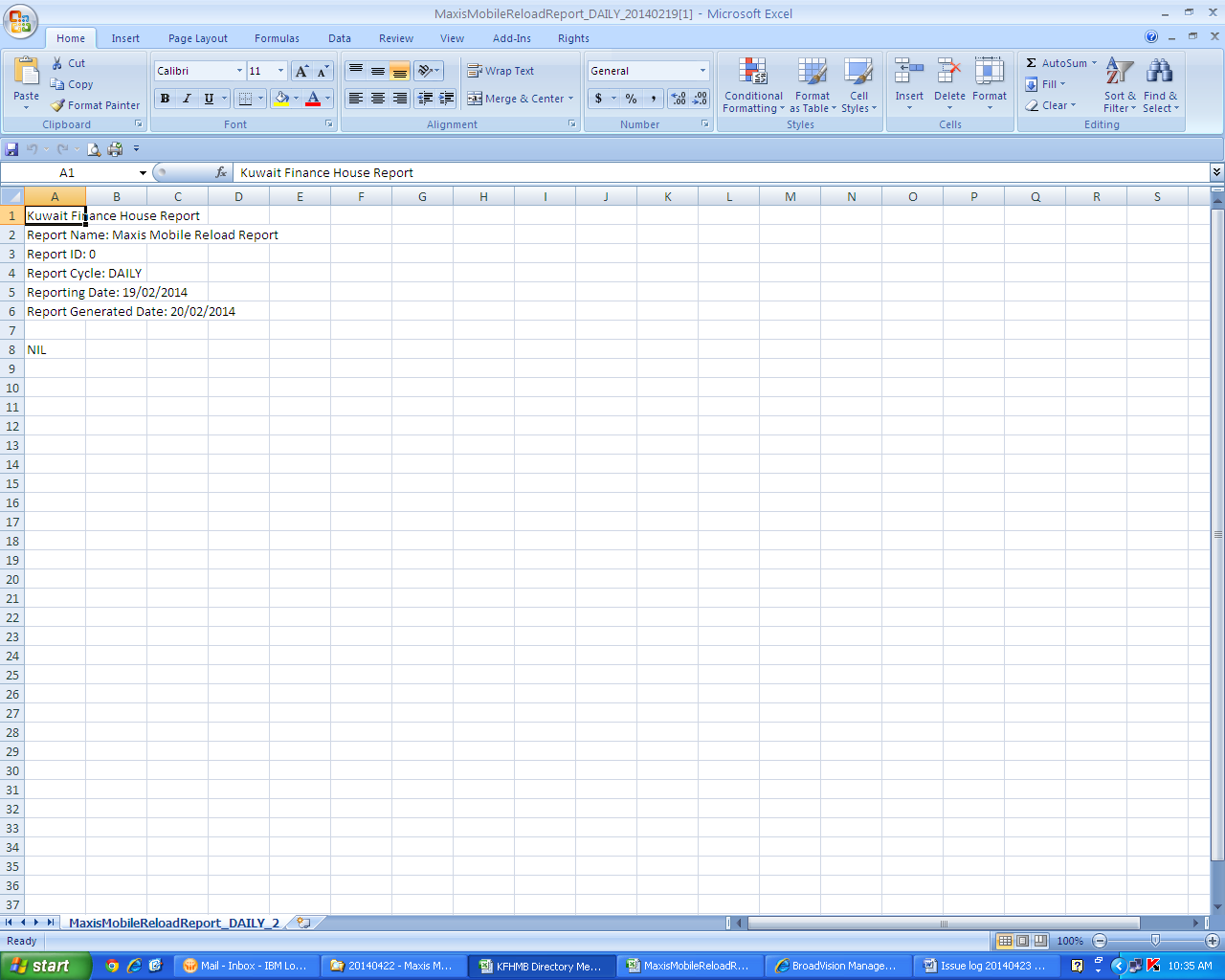
***Issue Form (PROD)***

|  |  |
| --- | --- |
| **Originator's Name:** Chooi So Fun  **Project:** Internet Banking  **Project Manager:** Malarvili  **Module : BVMC Report**  **Date Raised: 23.4.14**  **Phase :** Internet Banking  **Functional Area : BVMC Report** | **Issue ID Number:**  **Related Issue ID Number:** HD00015071  **Classification:**  **Priority:** Critical/High/Medium/Low  **Assigned to: Vendor / IT / PMO SA / UPA**  **Actual Closed Date:** |
| **Status:** Open/Assigned/Investigated/Resolved/Approved/Deferred/No Action  *(Circle one)* | |
| **Description :**  On 19.2.14, there were total 14 successful Maxis prepaid transactions which didn’t reflect in the Maxis Mobile Reload Report.  *Please refer to file attached for further details.* | **Impact:** |
| **Findings/Root Caused (Description):** | **Resolution:** |
| **Estimated Impact :** |  |
| **Recommendation:** | |
| **Accepted :**  **(Vendor / IT / PMO SA / UPA)**  **Date:** | **Accepted (KFHMB Tester):**  **Date:** |

**Mobile Reload Report dated 19.2.14 🡪 Shown there were 14 successful MAXIS prepaid transaction**

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**Maxis Mobile Reload Report dated 19.2.14 🡪 Shown NIL**

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