**Agrobank**

|  |
| --- |
| **RIB – SMS TAC and SMS Notification**  **(IE0000083C & IE0000101C)** |
| Business Requirement and System Specification |

**(PENRIL/AGRO/BRS/CR/20140403/09)**

**Version: 1.1**

**15 September 2014**

Prepared By:



**Penril Datability (SEA) Sdn Bhd (384556-U)**

Suite A-07-07 Plaza Mon’t Kiara

No. 2, Jalan Kiara, Mon’t Kiara

50480 Kuala Lumpur, Malaysia

Tel: (603) 6201 2622Fax: (603) 6201 7622

Document Amendment Log

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Rev. No | Date Update | Description of Change | Update By  <Name, Dept> | Review By  <Name, dept> | Approved By  <Name, Dept> |
| 1.0 | 03/04/2014 | Initial Release | Lizahwati Basirun,  Penril Datability | Norhaidah Dasuki,  S.Manager QA | Tan Lee Yong,  Project Director |
| 1.1 | 15/09/2014 | Amendment based on user requirement | Lizahwati Basirun,  Penril Datability |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |
|  |  |  |  |  |  |

Table of Contents

[Document Amendment Log 2](#_Toc386099387)

[Table of Contents 3](#_Toc386099388)

[Business Requirement Acceptance 4](#_Toc386099389)

[Section 1: Introduction 5](#_Toc386099390)

[Section 2: RIB 6](#_Toc386099391)

[2.1 SMS TAC and SMS Notification message 6](#_Toc386099392)

[2.1.1 Process Flow 6](#_Toc386099393)

[2.1.2 Screen Details 7](#_Toc386099394)

[2.1.3 Payee Name, Zakat Centre and Service Provider 10](#_Toc386099395)

[Section 3: Change Impact Analysis 11](#_Toc386099396)

Business Requirement Acceptance

I/We hereby verify that this Business Requirement consist of all the requirements requested by AGROBANK. The implemented system will fulfill ONLY this requirement.

I/We also hereby AGREE that this satisfies our entire requirement for CR IE0000083C – Amendment SMS TAC and SMS TAC Notification

Any future changes to this agreed scope will be treated as an enhancement to the system. Any future changes to the project timeline will be subjected to the final approval of the project steering committee.

**AGROBANK:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Approved by** | **Role** | **Signature** | **Date** |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |
|  |  |  |  |

**Penril Datability (SEA) Sdn. Bhd.:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Approved by** | **Role** | **Signature** | **Date** |
| Norhaidah Bt Md Dasuki | Project Manager |  |  |
|  |  |  |  |

Section 1: Introduction

This document served as the business requirement and system specification for the below:-

1. Retail Internet Banking
   1. SMS TAC and SMS TAC Notification

This document shall explain all the features and functionalities, which is elaborating with screen captures, process flow, descriptions, input fields specifications and error messages. **All screen designs provided in this document are samples and only illustration purpose for easy understanding. The screen designs are not final.**

Section 2: RIB

**Amendment for the RIB – SMS TAC and SMS Notification message**

We are proposing to enhance the TAC SMS notification which stated the Amount, Type of Transaction and The Beneficiary Name when send the TAC/PIN to Customer.

**Purpose:**

1. To notify the customer and facilitate them to know purpose of the SMS TAC has been requested.
2. Able to trace and know an unauthorized transaction if in the event of fraud.

## SMS TAC and SMS Notification message

### Process Flow



Diagram 1: RIB – New 3rd Party Transfer

### Screen Details

***Step 1:***

1. RIB User click on New 3rd Party Transfer
2. RIB User fill up the required field and click on Next button
3. RIB User click on Request TAC hyperlink
4. RIB User retrieve the New TAC message

|  |  |  |  |
| --- | --- | --- | --- |
| Modules | Requirement | SMS TAC Message | SMS Notification Message |
| **New 3rd Party Transfer** | Z(18 digits) **: Insert name of recipient** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested for 3rd Party Trf. to/for **ZZZZZZZZZZZZZZZZZZ**. RM10,000.00, TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | RM0.00 AGRONet:11Mar2014 16:31:12, 3rd Party Trf. to/for **ZZZZZZZZZZZZZZZZZZ** has been made. RM10,000.00, If you did NOT perform this txn, call 1 300 88 2476. |
| **Favourite 3rd Party Transfer** | Z(18 digits) **: Insert name of recipient** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested for 3rd Party Trf. to/for **ZZZZZZZZZZZZZZZZZZ**. RM10,000.00, TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | RM0.00 AGRONet:11Mar2014 16:31:12, 3rd Party Trf. to/for **ZZZZZZZZZZZZZZZZZZ** has been made. RM10,000.00, If you did NOT perform this txn, call 1 300 88 2476. |
| **Add Favourite – 3rd Party** | Z(25 digits) **: Insert name of recipient** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested to add Fav. 3rd Party Trf. for **ZZZZZZZZZZZZZZZZZZZZZZZZZ**. TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | N/A |
| **Edit Favourite – 3rd Party** | Z(25 digits) **: Insert name of recipient** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested to edit Fav. 3rd Party Trf. for **ZZZZZZZZZZZZZZZZZZZZZZZZZ**. TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | N/A |
| **New Interbank Transfer** | Z(18 digits) **: Insert name of recipient** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested for Interbank Trf. to/for **ZZZZZZZZZZZZZZZZZZ**. RM10,000.00, TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | RM0.00 AGRONet:11Mar2014 16:31:12, Interbank Trf. to/for **ZZZZZZZZZZZZZZZZZZ** has been made. RM10,000.00, If you did NOT perform this txn, call 1 300 88 2476. |
| **Favourite Interbank Transfer** | Z(18 digits) **: Insert name of recipient** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested for Interbank Trf. to/for **ZZZZZZZZZZZZZZZZZZ**. RM10,000.00, TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | RM0.00 AGRONet:11Mar2014 16:31:12, Interbank Trf. to/for **ZZZZZZZZZZZZZZZZZZ** has been made. RM10,000.00, If you did NOT perform this txn, call 1 300 88 2476. |
| **Add Favourite – Interbank** | Z(25 digits) **: Insert name of recipient** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested to add Fav. Interbank Trf. for **ZZZZZZZZZZZZZZZZZZZZZZZZZ**. TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | N/A |
| **Edit Favourite – Interbank** | Z(25 digits) **: Insert name of recipient** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested to edit Fav. Interbank Trf. for **ZZZZZZZZZZZZZZZZZZZZZZZZZ**. TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | N/A |
| **New Bill Payment** | V(24digits) **: Short Name (EN)** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested for Bill Pymt. to/for **VVVVVVVVVVVVVVVVVVVVVVVV**. RM100,000.00, TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | RM0.00 AGRONet:11Mar2014 16:31:12, Bill Pymt. to/for **VVVVVVVVVVVVVVVVVVVVVVVV** has been made. RM10,000.00, If you did NOT perform this txn, call 1 300 88 2476. |
| **Favourite Bill Payment** | V(24digits) **: Short Name (EN)** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested for Bill Pymt. to/for **VVVVVVVVVVVVVVVVVVVVVVVV**. RM100,000.00, TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | RM0.00 AGRONet:11Mar2014 16:31:12, Bill Pymt. to/for **VVVVVVVVVVVVVVVVVVVVVVVV** has been made. RM10,000.00, If you did NOT perform this txn, call 1 300 88 2476. |
| **Add Favourite – Payee** | V(30digits) **: Short Name (EN)** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested to add Fav. Bill Pymt. for **VVVVVVVVVVVVVVVVVVVVVVVVVVVVVV**. TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | N/A |
| **Zakat Payment** | Y(24digits) **: Short Name (EN)** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested for Zakat Pymt–YYYYYYYYYYYYYYYYYYYYYYYY. RM100,000.00, TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | RM0.00 AGRONet:11Mar2014 16:31:12, Zakat Pymt-YYYYYYYYYYYYYYYYYYYYYYYY has been made. RM10,000.00, If you did NOT perform this txn, call 1 300 88 2476. |
| **Pinless Reload** | A(24digits) **: Short Name (EN)** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested for Prepaid Reload – AAAAAAAAAAAAAAAAAAAAAAAA. RM100.00, TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | RM0.00 AGRONet:11Mar2014 16:31:12, Prepaid Reload – AAAAAAAAAAAAAAAAAAAAAAAA. RM100.00, If you did NOT perform this txn, call 1 300 88 2476. |
| **Pin Based Reload** | A(24digits) **: Short Name (EN)** | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested for Prepaid Reload – AAAAAAAAAAAAAAAAAAAAAAAA. RM100.00, TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | RM0.00 AGRONet:11Mar2014 16:31:12, Prepaid Reload – AAAAAAAAAAAAAAAAAAAAAAAA. RM100.00, If you did NOT perform this txn, call 1 300 88 2476. |
| **Transfer Limit – 3rd Party Account Transfer** | N/A | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested to change Transfer Limit for 3rd Party to RM10,000.00, TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | N/A |
| **Transfer Limit – Interbank GIRO Transfer** | N/A | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested to change Transfer Limit for Interbank Giro to RM10,000.00, TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | N/A |
| **Reload Limit** | N/A | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested to change Reload Limit to RM600.00,TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | N/A |
| **Block ATM Card** | N/A | RM0.00 AGRONet:11Mar2014 16:31:12,TAC requested to Block ATM Card,TAC:XXXXXX, Call 1 300 88 2476 for inquiries.TQ. | N/A |

### Payee Name, Zakat Centre and Service Provider

**Payee**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Payee** | **Short Name (EN)** |  | **Payee** | **Short Name (EN)** |
| Celcom Bill Payment | **Celcom** | Syarikat Air Negeri Sembilan | **Syrkt.Air Neg.Sembilan** |
| TM Streamyx | **TM Streamyx** | Syarikat Air Terengganu | **Syrkt.Air Terengganu** |
| TM Telephone | **TM Telephone** | Syarikat Bekalan Air Selangor | **SYABAS** |
| TM Unifi | **TM Unifi** | Tenaga Nasional Berhad | **TNB** |
| UMobile | **UMobile** | ASTRO | **ASTRO** |
| YES Bill Payment | **YES** | Sarawak Electricity Supply Corporation | **SESCO** |
| Air Kelantan Sdn Bhd | **Air Kelantan Sdn Bhd** | Perbadanan Bekalan Air Pulau Pinang | **Perb.Bek.Air P.Pinang** |
| Lembaga Air Perak | **Lembaga Air Perak** | Syarikat Air Melaka Berhad | **Sy.Air Melaka Bhd** |
| Majlis Bandaraya Shah Alam | **Maj.Bandaraya Shah Alam** | Jabatan Air Negeri Sabah | **Jab.Air Neg.Sabah** |
| Majlis Perbandaran Ampang Jaya | **Maj.Perb.Ampang Jaya** | Pengurusan Air Pahang | **Peng.Air Pahang** |
| Majlis Perbandaran Kuantan | **Maj.Perb.Kuantan** |  |  |
| Majlis Perbandaran Pulau Pinang | **Maj.Perb.Pulau Pinang** |  |  |
| Sabah Electricity Sdn Bhd | **Sabah Elect.Sdn Bhd** |  |  |
| Syarikat Air Darul Aman | **Syrkt.Air Darul Aman** |  |  |
| Syarikat Air Johor | **Syrkt.Air Johor** |  |  |
| Majlis Perbandaran Johor Baru Tengah | **Maj.Perb.Johor Baru Tgh** |  |  |

**Zakat Centre**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Zakat Centre** | **Short Name (EN)** |  | **Zakat Centre** | **Short Name (EN)** |
| Pusat Pungutan Zakat Kuala Lumpur | **Pus.Pungutan Zakat KL** | Majlis Islam Sarawak | **Majlis Islam Sarawak** |
| Lembaga Zakat Selangor | **Lembaga Zakat Selangor** | Pusat Kutipan Zakat Pahang | **Pus.Kutipan Zakat Pahang** |
| Pusat Zakat Negeri Sembilan | **Pus.Zakat Neg.Sembilan** | Majlis Ugama Zakat Sabah | **Maj.Ugama Zakat Sabah** |
| Pusat Zakat Melaka | **Pusat Zakat Melaka** | Majlis Agama Islam Perak | **Maj.Agama Islam Perak** |
| Jabatan Zakat Negeri Kedah | **Jab.Zakat Neg.Kedah** | Majlis Agama Islam Negeri Terengganu | **Maj.Ag.Is.Neg.T’gganu** |
| Majlis Agama Islam Negeri Johor | **Maj.Agama Is.Neg.Johor** |  |  |  |

**Service Provider**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Service Provider** | **Short Name (EN)** |  | **Service Provider** | **Short Name (EN)** |
| Celcom Airtime | **CelcomAirtime** | GloReload | **GloReload** |
| DIGI | **DIGI** | Digi Chatz | **DigiChatz** |
| Celcom Access | **CelcomAccess** | iTalk Mobile | **iTalkMobile** |
| MerchantradePM | **MerchantradePM** | Centennial | **Centennial** |
| ITel | **Itel** | Mushi Mushi | **MushiMushi** |
| Tune Talk | **TuneTalk** | Redtone IDD | **RedtoneIDD** |
| U Mobile | **UMobile** | Ultratone | **Ultratone** |
| XOX | **XOX** | Jet Coupun | **Jet Coupun** |
| Tron Talktime | **TronTalktime** | P1 | **P1** |
| Speak Out | **SpeakOut** | YES | **YES** |
| @m8 | **@m8** | Maxis Hotlink | **Maxis Hotlink** |
| Clixter | **Clixter** | Salamfone | **Salamfone** |
| Digi (SR-SOCIAL) | **Digi(SR-SOCIAL)** | Prepaid Wallet Mcash | **Prepaid Wallet Mcash** |

Section 3: Change Impact Analysis

Impacted Modules:-

|  |  |  |
| --- | --- | --- |
| No | Modules | Changes |
|  | **RIB**   * New and Favorite 3rd Party Transfer * Add and Edit Favourite 3rd Party Account Transfer * New and Favorite Interbank Transfer * Add and Edit Favourite Interbank Account Transfer * New and Favorite Bill Payment * Add Favourite Payee * Transfer Limit – 3rd Party Transfer * Transfer Limit – Interbank GIRO Transfer * Zakat Payment * Mobile Prepaid Reload   + Pinless Reload   + Pinbased Reload * Reload Limit * Block ATM Card   **IBAM**   * IBAM>Content>Payee>Edit Payee>Edit Short Name | * Changed the SMS TAC message and SMS Notification * To edit the Short Name in IBAM |

---END-- -