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| **Originator's Name: Chooi So Fun****Project: SI****Project Manager:** Malarvily Muniandy / Christopher Gunn**Owner:** PDM / RCB**Date Raised: 24.05.2010****Phase/Process:** **Functional Area: Consumer** | **Issue ID Number:** SI-UAT-0510-C028**Related ID Number:** **Priority:** High / Medium **/** Low**Assigned to:** **Target Resolution Date:****Actual Closed Date:** |
| **Status :** Open / Investigate / Retest / Re-Open / Closed / Sign-Off *(Circle one)***Category :** Bugs / Set-up / Clarification / Repeated / Internal CR / CR *(Circle one)* |
| **Description:** Email notification showed all SI transactions status having error. Upon checking accounts balances, transactions are successfully debited. **Impact:**  |
| **Investigation (Description):** **Action:** **Estimated Impact:** |
| **Recommendation:**  |
| **Accepted (PENRIL/SA/IT):****Date:** | **Accepted (KFHMB):****Date:** |
| **Associated Risk Report:** | **Risk Report Accepted Date:** |
| **Associated Change Request Form:** | **Change Control Accepted on:** |

**Email Notification 22.5.10:**

**Email Notification 23.5.10:**

**Transactions on 22.5.10:**

**SI History for 22.5.10:**

**Transactions on 23.5.10:**

**SI History for 23.5.10:**

