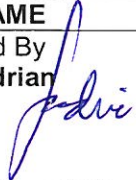
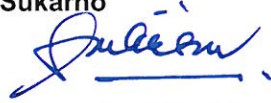



<b>REFERENCE NUMBER</b>	
CR Ref. No.	

**Section A. CHANGE REQUEST**  
(To be filled in by Product Owner)

<b>PRODUCT OWNER &amp; PROJECT NAME</b>			
RMBP (BII Maybank2u) M2U (Internet Banking) Transfer to Virtual Account	Prepared By Ferry Adrian 	Division/Unit Wealth Management, Segment Strategy & E-Channel	Date Prepared 11 August 2015
<b>DETAIL OF ORIGINATOR</b>			
Requested By : eBanking Product Development	Product Owner Sukarno 	Division/Unit Wealth Management, Segment Strategy & E-Channel	Date Requested
Approved By : Retail Banking Director	Business/Project Sponsor Gusnawan Tjan 	Directorate Retail Banking	Date Approved
<b>CHANGE REQUEST DESCRIPTION</b>			
<b>Request:</b> Add New Feature – Transfer to Virtual Account			
User Of Application (please put tick mark) <input type="checkbox"/> Branch <input type="checkbox"/> Head Office Division/Unit			
Priority (please put tick mark) <input type="checkbox"/> HIGH <input type="checkbox"/> MEDIUM <input type="checkbox"/> LOW			
Attachment (please put tick mark) <input type="checkbox"/> BRD <input type="checkbox"/> FSD <input type="checkbox"/> Business Case <input type="checkbox"/> Other Document (please mention)			
Recommendation/Comment (if any)			
Implementation Date Requested			

*See note!*

**Section B. CHANGE IMPACT**

(To be filled in by TECHNOLOGY OFFICE)

Relationship Manager Recommendation/Comment	Relationship Manager Signature
	Name : Date :

Application Development ANALYSIS				
Received By	Date Received	Division/Unit		
Analyzed By / Application Manager	Complete Date of Analysis	Division/Unit		
Reviewed By / Senior Application Manager	Complete Date of Review	Division/Unit		
Impact To Other System				
Impact To Performance Of Other System				
Cost Impact (please put tick mark) <input type="checkbox"/> CHARGEABLE <input type="checkbox"/> NON-CHARGEABLE				
Type of project (please put tick mark) <input type="checkbox"/> New Project <input type="checkbox"/> Enhancement <input type="checkbox"/> Maintenance <input type="checkbox"/> Others				
Application Development Recommendation/Comment				
Implementation Date Based On Application Development Review:				
Development	SIT	UAT	Migration	Live

Note:

1. Please ensure that all fields in this CR Form are completely filled in based on the instruction.
2. Section A should be filled in by originating Product Owner / Division / Unit.
3. Section B should be filled in by TECHNOLOGY OFFICE and must be reconfirmed back to originating Product Owner within not later than 5 (five) working days after receiving this CR Form from Product Owner.



## IT&PMO APPLICATION REQUEST / CHANGE REQUEST FORM

Change Request – Instruction To Fill the Form

<b>REFERENCE NUMBER</b>	
CR Ref. No.	Reference number of the CR Registration (filled in by TECHNOLOGY OFFICE).

**Section A. CHANGE REQUEST**  
(To be filled in by Product Owner)

<b>PRODUCT OWNER &amp; PROJECT NAME</b>	
Project / Application Name	Project / application name.
Prepared By	Staff name who prepares this CR Form.
Division/Unit	Originating Division / Unit name.
Date Prepared	Complete preparation date of this CR Form.

<b>DETAIL OF ORIGINATOR</b>	
Requested By	Originating Division Head / Product Owner name.
Approved By	Originating Project Sponsor name. Please fill in Directorate field with following options: <ul style="list-style-type: none"> <li>- Deputy President Director</li> <li>- Consumer Banking</li> <li>- Risk Management</li> <li>- SMEC</li> <li>- Finance</li> <li>- Compliance</li> <li>- IT &amp; Operations</li> <li>- Corporate Banking</li> </ul>

<b>CHANGE REQUEST DESCRIPTION</b>	
Change Request Description	Brief description of the Change Request proposed.
Application Name	Name of application impacted by the change request
User Of Application	End-user which uses/operates this application.
Priority: <input type="checkbox"/> HIGH  <input type="checkbox"/> MEDIUM  <input type="checkbox"/> LOW	<ul style="list-style-type: none"> <li>- To meet regulatory or external institution compliance requirement.</li> <li>- To fit our Bank's strategy to increase fee-based income as well as generating revenues.</li> <li>- Based on specific emergency situation or urgent reasons (E.g.: Disaster recovery or protection of Bank's assets).</li> <li>- Categorized as urgent or must have.</li> </ul> <ul style="list-style-type: none"> <li>- To fit our Bank's strategy to increase fee-based income as well as generating revenues.</li> <li>- Based on improvement reasons (E.g.: to increase system uptime/performance, to increase security).</li> <li>- Categorized as must have but less urgent.</li> </ul> <ul style="list-style-type: none"> <li>- To fit our Bank's strategy to increase fee-based income as well as generating revenues.</li> <li>- Based on improvement reasons (E.g.: to increase system uptime/performance, to increase security).</li> <li>- Categorized as nice to have.</li> </ul>
Attachment	Documents attached with the CR Form.
Recommendation/Comment	Fill in if any.
Implementation Date Requested	Date requested/expected by user to have this project implemented.



## IT&PMO APPLICATION REQUEST / CHANGE REQUEST FORM

### Section B. CHANGE IMPACT

(To be filled in by TECHNOLOGY OFFICE)

Relationship Manager Recommendation/Comment	Comment or analysis by Relationship manager
<b>Application Development ANALYSIS</b>	
Received By	Respective Application Development staff name who receives this CR Form.
Analyzed By / Application Manager	Respective Application Manager name who analyzes the Change Impact relating to this CR Form.
Reviewed By / Senior Application Manager	Respective Senior Application Manager name who reviews the Change Impact relating to this CR Form.
Impact to Other System	Summary of impact to other system (if any).
Impact to Performance of Other System	Summary of impact to performance of other system (if any).
Cost Impact	Cost impact of this request.
Type of Project:  <input type="checkbox"/> New Project   <input type="checkbox"/> Enhancement   <input type="checkbox"/> Maintenance	<ul style="list-style-type: none"> <li>- To implement a totally new system.</li> <li>- To replace the existing system with a new one with following strategic purposes:               <ul style="list-style-type: none"> <li>- Provide business users with an integrated processing system of the transactions.</li> <li>- Implement new technologies to support Bank's electronic channels.</li> </ul> </li> <li>- To enhance/modify the existing system to support Bank's strategic purposes:               <ul style="list-style-type: none"> <li>- Provide customers with positive experience.</li> <li>- Provide customer with better services through all Bank's electronic channels.</li> <li>- Survive customers loyalties and increase customer satisfaction.</li> <li>- Strengthen market competitiveness</li> <li>- Improve hardware performance to increase service uptime for customers.</li> <li>- Provide business unit in the Bank with better IT services.</li> </ul> </li> <li>- Projects executed in a certain periodical term.</li> <li>- Periodical refresh of the system.</li> <li>- Periodical review of hardware performance.</li> </ul>
Application Development Recommendation/Comment	Application Development recommendation based on the analysis and review.
Implementation Date Based On Application Development Review	Possible implementation date of this project based on Application Development assessment. Information in this field could change the information stated in <i>Implemented Date Requested</i> (as contained in <i>Section A</i> ).



# IT&PMO APPLICATION REQUEST / CHANGE REQUEST FORM

## LAMPIRAN

Fund Transfer Manage your fund transfers			
<b>Favourite Within BII Accounts</b> <i>VA</i>	<b>Favourite Interbank Real Time</b>	<b>Favourite Interbank SKN and RTGS</b>	<b>Favourite Foreign Currency</b>
Transfer funds to a favourite BII account	Real time transfer to favourite non BII account that has been registered	Transfer to favourite non BII account through SKN / LLG or RTGS that has been registered	Transfer funds in foreign currency to favourite account
<b>Within BII Account</b>	<b>Interbank Real Time</b>	<b>Interbank SKN and RTGS</b>	<b>Foreign Currency</b>
Transfer funds to another BII Account or own account that has not been linked (unlinked account)	Real-time transfer to non BII account	Transfer to non BII account through SKN / LLG or RTGS	Transfer funds in foreign currency
<b>Own Account</b>	<b>Virtual Account</b>	<b>Western Union</b>	<b>Register Favourite Accounts</b>
Transfer funds to own account that has been linked (linked account)	Transfer fund to Virtual Account	Money Transfer View Transfer Status	Within BII Interbank Real Time Interbank SKN and RTGS Foreign Currency

**Transfer Virtual Account**

**Notes**  
Make a one-off transfer to Virtual Account

Step 1/3

From Account\*: Choose Your Account ▾

Virtual Account\*: Choose Your Account ▾ *longer*

or

To Account\*:

Amount\*:

Beneficiary Email:

Message (Max. 40 Characters):

*Note (\*): All fields with asterisks (\*) are required.*

*Nawa Biller Prefix N*

*Prefix ~~VA~~*

*No VA*

*XXXX V*

*XXXX*

*XXXX*

*Nawa Biller*

*XXXX Precedential Number*

*Prefix*

*XXX*  *XXXX*

*6 dig* *14 digit*

Transfer Virtual Account

Notes

Make a one-off transfer to Virtual Account

Step 2/3

From Account: 1003000010

To Account: 99999999999999999999

Beneficiary Name: NAME OF VIRTUAL ACCOUNT

Amount: IDR 100,000.00

Beneficiary Email:

Message:

Transfer Mode: Transfer Now

Monetary Information

Amount to be Transferred: IDR 100,000.00

Transfer/Administrative Fee: Free

Total Amount to be Debited: IDR 100,000.00

IDR Equivalent Debited: IDR 100,000.00

Do you have a SMS Token / TAC ready? Enter SMS Token / TAC:

[Request SMS Token / TAC](#) [What's TAC?](#)

Transfer Within BII Account

Notes

You are kindly advised to print the Receipt for your future reference and record keeping.

Step 3/3

From Account: \*\*\*\*\*0010

To Account: 99999999999999999999

Beneficiary Name: NAME OF VIRTUAL ACCOUNT

Amount: IDR 100,000.00

Beneficiary Email:

Message:

Transfer Mode: Transfer Now

Monetary Information

Amount to be Transferred: IDR 100,000.00

Transfer/Administrative Fee: Free

Total Amount to be Debited: IDR 100,000.00

IDR Equivalent Debited: IDR 100,000.00

Status: Successful

Bill Reference No.: 0000129570

Transaction Date: 11/08/2015

Transaction Time: 12:01:17

\* You can add as [Favorite List](#) if you plan to make same transfer in the future.

<p>Back Fund Transfer Logout</p> <p>Own Account Transfer &gt;</p> <p>Favourite Transfer &gt;</p> <p>Within BII Transfer &gt;</p> <p>Interbank Transfer &gt;</p> <p>Virtual Account &gt;</p> <p>Home Accounts Transfer Payment Prepaid</p>	<p>Back Fund Transfer Logout</p> <p>Virtual Account Transfer</p> <p>STEP 1</p> <p>From Account Please Select</p> <p>To</p> <p>Account Number Please Enter</p> <p>Amount IDR Please Enter</p> <p>Effective Date 11 Aug 2015</p> <p>Description Please Enter</p> <p>Email Please Enter</p> <p>Next</p> <p>Home Accounts Transfer Payment Prepaid</p>
<p>Back Fund Transfer Logout</p> <p>Virtual Account Transfer</p> <p>STEP 2</p> <p>From Account 1003000010 SA IDR</p> <p>To</p> <p>Beneficiary Name Virtual Account Name</p> <p>Account Number 9999999999999999999</p> <p>Amount IDR 52,000.00</p> <p>Amount to be Debited IDR 52,000.00</p> <p>IDR Equivalent Debited IDR 52,000.00</p> <p>Effective Date 11 Aug 2015</p> <p>Description</p> <p>Email</p> <p>TAC Please Enter</p> <p>Request TAC Confirm</p> <p>Home Accounts Transfer Payment Prepaid</p>	<p>Fund Transfer Logout</p> <p>Virtual Account Transfer</p> <p>STEP 3</p> <p>Status Successful</p> <p>Reference Number 0000129573</p> <p>Amount IDR 52,000.00</p> <p>Amount to be debited IDR 52,000.00</p> <p>IDR Equivalent Debited IDR 52,000.00</p> <p>From Account 1003000010 SA IDR</p> <p>To Account 9999999999999999999</p> <p>Beneficiary Name Virtual Account Name</p> <p>Description</p> <p>Transaction Date 11/08/2015</p> <p>Transaction Time 12:07:40</p> <p>Make Another Transfer</p> <p>Home Accounts Transfer Payment Prepaid</p>

*drop down pilih VA*