***Issue Form (PROD)***

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| **Originator's Name:** Norharizal Bin Ishak  **Project:** Trade Promotion Management System (TPMS)  **Project Manager:** NorharizalBinIshak  **Module :** Promotion  **Date Raised:** 18/1/2016  **Phase :** Phase 1\_Module 1 - 2  **Functional Area :Planning JPPPA** | **Issue ID Number:** TPMS\_Prod039  **Related Issue ID Number:** Redmine #5931  **Classification:**  **Priority:** Critical/High/Medium/Low  **Assigned to: Vendor / IT / PMO SA / UPA**  **Actual Closed Date:** |
| **Status:** Open/Assigned/Investigated/Resolved/Approved/Deferred/No Action  *(Circle one)* | |
| **Description :**  Error reported by External User (Other Government Agency):  User got the error “Request Entity Too Large” (see attached image) when updating the JPPPA impact of the activity.  Rizal: This is not the first time error it happened. Need to find the root caused  *Please refer to file attached for further details.* | **Impact:** |
| **Findings/Root Caused (Description):** | **Resolution:** |
| **Estimated Impact :** |  |
| **Recommendation:** | |
| **Accepted : (Vendor / IT / PMO SA / UPA)**  **Date:** 18/1/2016 | **Accepted (MATRADE Tester):**  **Date:** |

