***Issue Form (PROD)***

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| **Originator's Name:** Norharizal Bin Ishak**Project:** Trade Promotion Management System (TPMS)**Project Manager:** NorharizalBinIshak**Module :** Promotion**Date Raised:** 18/1/2016**Phase :** Phase 1\_Module 1 - 2**Functional Area :Planning JPPPA** | **Issue ID Number:** TPMS\_Prod039**Related Issue ID Number:** Redmine #5931**Classification:****Priority:** Critical/High/Medium/Low**Assigned to: Vendor / IT / PMO SA / UPA****Actual Closed Date:** |
| **Status:** Open/Assigned/Investigated/Resolved/Approved/Deferred/No Action  *(Circle one)* |
| **Description :**Error reported by External User (Other Government Agency): User got the error “Request Entity Too Large” (see attached image) when updating the JPPPA impact of the activity.Rizal: This is not the first time error it happened. Need to find the root caused*Please refer to file attached for further details.* | **Impact:** |
| **Findings/Root Caused (Description):**  | **Resolution:** |
| **Estimated Impact :** |  |
| **Recommendation:** |
| **Accepted : (Vendor / IT / PMO SA / UPA)****Date:** 18/1/2016 | **Accepted (MATRADE Tester):****Date:** |

