***Issue Form (PROD)***

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| **Originator's Name:** Nor FadzilahbtNawawi  **Project:** Trade Promotion Management System (TPMS)  **Project Manager:** Norharizal b. Ishak  **Module :** Promotion  **Date Raised:** 20/1/2016  **Phase :** ModulAdministration  **Functional Area :Promotion** | **Issue ID Number:** TPMS\_Prod040  **Related Issue ID Number:**  **Classification:**  **Priority:** Critical/High/Medium/Low  **Assigned to: Vendor / IT / PMO SA / UPA**  **Actual Closed Date:** |
| **Status:** Open/Assigned/Investigated/Resolved/Approved/Deferred/No Action  *(Circle one)* | |
| **Description :**   1. The event's date suddenly changed to tentative dates in September, instead of 23-26 September 2016 as being recorded before. 2. The event's suddenly changed to No Chargeable, the previous recorded amount is RM4,000. 3. The event didn't appear for Public view in the portal, suddenly the list of registered companies also missing under the Event Info tab   *Please refer to image attached for further details.* | **Impact:** |
| **Findings/Root Caused (Description):** | **Resolution:** |
| **Estimated Impact :** |  |
| **Recommendation:** | |
| **Accepted : (Vendor / IT / PMO SA / UPA)**  **Date: 20/01/2016** | **Accepted (MATRADE Tester):**  **Date:** |

