***Issue Form (PROD)***

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| **Originator's Name:** Norharizal Bin Ishak**Project:** Trade Promotion Management System (TPMS)**Project Manager:** Norharizal Bin Ishak**Module :** Promotion**Date Raised:** 16 Feb 2016**Phase :** Phase 2\_Module 3 - 8**Functional Area : Promotion - Registration** | **Issue ID Number:** TPMS\_Prod053**Related Issue ID Number:****Classification:** **Priority: Critical**/High/Medium/Low**Assigned to: Vendor / IT / PMO SA / UPA****Actual Closed Date:**  |
| **Status:** Open/Assigned/Investigated/Resolved/Approved/Deferred/No Action  *(Circle one)* |
| **Description:** Error reported by Company – cannot submit registration form.Event Name : PLMA'S WORLD OF PRIVATE LABELCompany Name : SOON SOON MFG & TRADING SDN BHDROC Number : 270524MError message: An error occurred while submit registration form. Please try again.This error happens every time the company clicks "Submit" since 15 Feb 2016.*Please refer to file attached for further details.* | **Impact:**  |
| **Findings/Root Caused (Description):**  | **Resolution:** |
| **Estimated Impact :** |  |
| **Recommendation:** |
| **Accepted : (Vendor / IT / PMO SA / UPA)****Date: 16/2/16** | **Accepted (MATRADE Tester):****Date:** |

