***Issue Form (PROD)***

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| **Originator's Name:** Norharizal Bin Ishak  **Project:** Trade Promotion Management System (TPMS)  **Project Manager:** Norharizal Bin Ishak  **Module :** Promotion  **Date Raised:** 16 Feb 2016  **Phase :** Phase 2\_Module 3 - 8  **Functional Area : Promotion - Registration** | **Issue ID Number:** TPMS\_Prod053  **Related Issue ID Number:**  **Classification:**  **Priority: Critical**/High/Medium/Low  **Assigned to: Vendor / IT / PMO SA / UPA**  **Actual Closed Date:** |
| **Status:** Open/Assigned/Investigated/Resolved/Approved/Deferred/No Action  *(Circle one)* | |
| **Description:**  Error reported by Company – cannot submit registration form.  Event Name : PLMA'S WORLD OF PRIVATE LABEL  Company Name : SOON SOON MFG & TRADING SDN BHD  ROC Number : 270524M  Error message: An error occurred while submit registration form. Please try again.  This error happens every time the company clicks "Submit" since 15 Feb 2016.  *Please refer to file attached for further details.* | **Impact:** |
| **Findings/Root Caused (Description):** | **Resolution:** |
| **Estimated Impact :** |  |
| **Recommendation:** | |
| **Accepted : (Vendor / IT / PMO SA / UPA)**  **Date: 16/2/16** | **Accepted (MATRADE Tester):**  **Date:** |

