***Issue Form (PROD)***

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| **Originator's Name:** Mohd Helmi Bin Abdul Shukur**Project:** Trade Promotion Management System (TPMS)**Project Manager:** Norharizal b. Ishak**Module :** Promotion**Date Raised:** 19/2/2016**Phase :** Phase 2\_Module 3 - 9**Functional Area : Promotion** | **Issue ID Number:** TPMS\_Prod063**Related Issue ID Number:** Redmine #**Classification:** **Priority:** Critical/High/Medium/Low**Assigned to: Vendor / IT / PMO SA / UPA****Actual Closed Date:**  |
| **Status:** Open/Assigned/Investigated/Resolved/Approved/Deferred/No Action  *(Circle one)* |
| **Description :** To check stability of performance of import company, on 18 Feb 2016 system able to process up to 400 exhibitor record but only manage to insert 2 company record in system. When I retry today, it wont process even I have reduce the list to 50 record of exhibitor. System only shows as per image A.*Please refer to file attached for further details.* | **Impact:**  |
| **Findings/Root Caused (Description):**  | **Resolution:** |
| **Estimated Impact :** |  |
| **Recommendation:** |
| **Accepted : (Vendor / IT / PMO SA / UPA)****Date: 19/2/2016** | **Accepted (MATRADE Tester):****Date:** |

Image A

