***Issue Form (PROD)***

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| **Originator's Name:** Mohd Helmi Bin Abdul Shukur  **Project:** Trade Promotion Management System (TPMS)  **Project Manager:** Norharizal b. Ishak  **Module :** Promotion  **Date Raised:** 19/2/2016  **Phase :** Phase 2\_Module 3 - 9  **Functional Area : Promotion** | **Issue ID Number:** TPMS\_Prod063  **Related Issue ID Number:** Redmine #  **Classification:**  **Priority:** Critical/High/Medium/Low  **Assigned to: Vendor / IT / PMO SA / UPA**  **Actual Closed Date:** |
| **Status:** Open/Assigned/Investigated/Resolved/Approved/Deferred/No Action  *(Circle one)* | |
| **Description :**  To check stability of performance of import company, on 18 Feb 2016 system able to process up to 400 exhibitor record but only manage to insert 2 company record in system. When I retry today, it wont process even I have reduce the list to 50 record of exhibitor. System only shows as per image A.  *Please refer to file attached for further details.* | **Impact:** |
| **Findings/Root Caused (Description):** | **Resolution:** |
| **Estimated Impact :** |  |
| **Recommendation:** | |
| **Accepted : (Vendor / IT / PMO SA / UPA)**  **Date: 19/2/2016** | **Accepted (MATRADE Tester):**  **Date:** |

Image A

