***Issue Form (PROD)***

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| **Originator's Name:** Muhammad Arshad Nordin**Project:** Trade Promotion Management System (TPMS)**Project Manager:** NorharizalIshak**Module :** Planning**Date Raised:** 29/02/2016**Phase :** Module 3 - 8**Functional Area:** Promotion  | **Issue ID Number:** TPMS\_Prod073**Related Issue ID Number:** Redmine #**Classification:****Priority:** Critical/High/Medium/Low**Assigned to: Vendor / IT / PMO SA / UPA****Actual Closed Date:** |
| **Status:** Open/Assigned/Investigated/Resolved/Approved/Deferred/No Action  *(Circle one)* |
| **Description :** System creates new existing company record in database because company can key in “-“. To solve this duplication, need to strip “-“ inROC/ROB/ROS field from function search and insert new participating company.*Please refer to file attached for further details.* | **Impact:** |
| **Findings/Root Caused (Description):**  | **Resolution:** |
| **Estimated Impact :** |  |
| **Recommendation:** |
| **Accepted :****(Vendor / IT / PMO SA / UPA)****Date:** | **Accepted (KFHMB Tester):****Date:** |

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