***Issue Form (PROD)***

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| **Originator's Name:** Muhammad Arshad Nordin**Project:** Trade Promotion Management System (TPMS)**Project Manager:** NorharizalIshak**Module :** Planning**Date Raised:** 03/03/2016**Phase :** Module 3 - 8**Functional Area:** Promotion  | **Issue ID Number:** TPMS\_Prod079**Related Issue ID Number:** Redmine #602**Classification:****Priority:** Critical/High/Medium/Low**Assigned to: Vendor / IT / PMO SA / UPA****Actual Closed Date:** |
| **Status:** Open/Assigned/Investigated/Resolved/Approved/Deferred/No Action  *(Circle one)* |
| **Description :** Malaysian company* System not allow symbol “\_” in email field for add new representative.
* User unable to delete current representative.

Foreign company* User unable to delete current representative.

*Please refer to file attached for further details.* | **Impact:** |
| **Findings/Root Caused (Description):**  | **Resolution:** |
| **Estimated Impact :** |  |
| **Recommendation:** |
| **Accepted :****(Vendor / IT / PMO SA / UPA)****Date:** | **Accepted (MATRADE Tester):****Date:** |

**Malaysian Company**

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**Foreign company**

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