***Issue Form (PROD)***

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| **Originator's Name:** Mohd Helmi Bin Abdul Shukur  **Project:** Trade Promotion Management System (TPMS)  **Project Manager:** Norharizal b. Ishak  **Module :** Promotion  **Date Raised:** 7/3/2016  **Phase :** Phase 2\_Module 3 - 9  **Functional Area : Promotion > Import Companies** | **Issue ID Number:** TPMS\_Prod080  **Related Issue ID Number:** Redmine #5895  **Classification:**  **Priority:** Critical/High/Medium/Low  **Assigned to: Vendor / IT / PMO SA / UPA**  **Actual Closed Date:** |
| **Status:** Open/Assigned/Investigated/Resolved/Approved/Deferred/No Action  *(Circle one)* | |
| **Description :**   1. MATRADE Product / Service Code LVL 2 is not captured from import file. 2. Product / Service Description is not captured from import file. 3. Salutation field is required in “Edit” representative / contact person information but not available in import file. 4. Gender field is required in “Edit” representative information but not available in import file. 5. Representative mobile field is required in “Edit” company information but not available in import file. 6. Representative information is not imported into “Representative” section. Currently representative information is only inserted into “Contact Person” section. | **Impact:** |
| **Findings/Root Caused (Description):** | **Resolution:** |
| **Estimated Impact :** |  |
| **Recommendation:** | |
| **Accepted : (Vendor / IT / PMO SA / UPA)**  **Date: 5/1/2016** | **Accepted (MATRADE Tester):**  **Date:** |