

# 1 CORUS Secured Mailbox

1. Search criteria are allowed to input multiple values
  - E.g.: city can be input as Kuala Lumpur, Shah Alam.
2. Support rich text,
  - E.g.: font can be bold, italic, underline.
3. Subject maintenance
  - Add additional one text field in case user not found any matched subject in drop down list
  - How if bank user had delete/edit the subject, is user allowed to reply by using same subject?
4. Send message status
  - There are only 2 status, successful for each recipient or unsuccessful for each recipient
5. One or two way message, can be parameterized
  - If marketing message, only support 1 way message communication
  - If user initialize the message, allowed to support 2 way message communication
6. Reply indicator in the inbox
  - In case other support staff had reply the message
7. Archive
  - To differentiate either from inbox or sent message
  - Add new search criteria, 'Origin From'.
8. Exception list – New API (need to cover CORUS, BIB and CIB)
  - Filter out for those who don't want to receive message
  - Categorized message into filter type and non-filter type, e.g.: from IB or marketing – Need new column (e.g MESSAGE\_TYPE)
9. Forward message to internal user – How to implement this?
10. Maintain signature of bank user and disclaimer – New API (just for CORUS)

# 2 BIB/CIB Secured Mailbox

1. Alert at the homepage if any new coming message.
2. In inbox, parameterized reply button either on or off
3. To reply message, dimmed the old message, so that user not able to delete/edit original message
4. Compose new message
  - Add a new text field for Contact number, optional field
  - Add print button
5. Trash
  - Can be restored to it's origin, either inbox or sent message