

---

**TPMS/16-0051 : Business match setup**

2 messages

**anis** <anis@inteksoft.com.my>

Fri, Sep 2, 2016 at 6:50 PM

To: arshad@matrade.gov.my

Cc: din@matrade.gov.my, rozaina@matrade.gov.my, rizal@matrade.gov.my, azliza@matrade.gov.my, helmi@matrade.gov.my, Penril MATRADE Support Team &lt;matrade.support@penril.net&gt;, qa-team@penril.net, Lee Yong Tan &lt;leeyong.tan@penril.net&gt;, Teo Woon Eng &lt;wooneng@inteksoft.com.my&gt;, Najmi Pasarudin &lt;najmi.pasarudin@penril.net&gt;, helpdesk@inteksoft.com.my

Dear (Mr) Arshad,

Please be advised that incident below has been logged under Case ID : TPMS/16-0051

Thanks and regards

*Anis Fatimah***INTEKSOFT SDN BHD** (718578-A)

Lot 3F-25, Pusat Perdagangan 101, 1, Persiaran Puchong Jaya Selatan,

Bandar Puchong Jaya, Batu 8, 47100 Puchong, Selangor Darul Ehsan

☎: +603-8071 6884 | 📠: +603-8076 4241 | Toll Free Number : 1300-88-2014

✉: [anis@inteksoft.com.my](mailto:anis@inteksoft.com.my)**P** Don't print this e-mail unless it's really necessary. Every 3000 sheets consume a tree. Save a trees**From:** [arshad@matrade.gov.my](mailto:arshad@matrade.gov.my) [mailto:[arshad@matrade.gov.my](mailto:arshad@matrade.gov.my)]**Sent:** Friday, 2 September, 2016 6:01 PM**To:** [helpdesk@inteksoft.com.my](mailto:helpdesk@inteksoft.com.my)**Cc:** [din@matrade.gov.my](mailto:din@matrade.gov.my); [rozaina@matrade.gov.my](mailto:rozaina@matrade.gov.my); [rizal@matrade.gov.my](mailto:rizal@matrade.gov.my); [azliza@matrade.gov.my](mailto:azliza@matrade.gov.my); [helmi@matrade.gov.my](mailto:helmi@matrade.gov.my); Penril MATRADE Support Team; [qa-team@penril.net](mailto:qa-team@penril.net); Lee Yong Tan; Teo Woon Eng; Najmi Pasarudin**Subject:** Business match setup

Dear Helpdesk Team,

Users can not proceed with business match setup cause of mandatory fields(Lunch Break Time).

Business meeting start at 14:00 without lunch break.

Foreign Buyer List

Business meeting - Master List

Business meeting - Individual

Notification

Setup

**\*Business meeting Start date**

15/09/2016

**\*Start Time**

14:00

**\*No of Slot**

6

**\*Lunch Break Time**

13:00

**Required Auto-matching** Yes No**Matching Engine Run Date**

04/09/2016

Thank You.

Muhammad Arshad Bin Nordin

Application Development Unit

MATRADE

Email : [arshad@matrade.gov.my](mailto:arshad@matrade.gov.my)**anis** <[anis@inteksoft.com.my](mailto:anis@inteksoft.com.my)>To: [matrade.support@penril.net](mailto:matrade.support@penril.net)Cc: [qa-team@penril.net](mailto:qa-team@penril.net), Teo Woon Eng <[wooneng@inteksoft.com.my](mailto:wooneng@inteksoft.com.my)>, [helpdesk@inteksoft.com.my](mailto:helpdesk@inteksoft.com.my)

Fri, Sep 2, 2016 at 6:50 PM

Hi Penril Team,

Please refer case reported below for your further action.

Remarks : Please provide case ID for our reference.

Thanks

*Anis Fatimah*

**INTEKSOFT SDN BHD** (718578-A)

Lot 3F-25, Pusat Perdagangan IOI, 1, Persiaran Puchong Jaya Selatan,

Bandar Puchong Jaya, Batu 8, 47100 Puchong, Selangor Darul Ehsan

☎: +603-8071 6884 | 📠: +603-8076 4241 | Toll Free Number : 1300-88-2014

✉: [anis@inteksoft.com.my](mailto:anis@inteksoft.com.my)

**P** Don't print this e-mail unless it's really necessary. Every 3000 sheets consume a tree. Save a trees

**From:** [arshad@matrade.gov.my](mailto:arshad@matrade.gov.my) [mailto:[arshad@matrade.gov.my](mailto:arshad@matrade.gov.my)]

**Sent:** Friday, 2 September, 2016 6:01 PM

**To:** [helpdesk@inteksoft.com.my](mailto:helpdesk@inteksoft.com.my)

**Cc:** [din@matrade.gov.my](mailto:din@matrade.gov.my); [rozaina@matrade.gov.my](mailto:rozaina@matrade.gov.my); [rizal@matrade.gov.my](mailto:rizal@matrade.gov.my); [azliza@matrade.gov.my](mailto:azliza@matrade.gov.my); [helmi@matrade.gov.my](mailto:helmi@matrade.gov.my); Penril MATRADE Support Team; [qa-team@penril.net](mailto:qa-team@penril.net); Lee Yong Tan; Teo Woon Eng; Najmi Pasarudin

**Subject:** Business match setup

Dear Helpdesk Team,

Users can not proceed with business match setup cause of mandatory fields(Lunch Break Time).

Business meeting start at 14:00 without lunch break.

Foreign Buyer List

Business meeting - Master List

Business meeting - Individual

Notification

Setup

**\*Business meeting Start date**

15/09/2016

**\*Start Time**

14:00

**\*No of Slot**

6

**\*Lunch Break Time**

13:00

**Required Auto-matching** Yes No**Matching Engine Run Date**

04/09/2016

Thank You.  
Muhammad Arshad Bin Nordin  
Application Development Unit  
MATRADE  
Email : [arshad@matrade.gov.my](mailto:arshad@matrade.gov.my)