
TPMS/16-0049 : TPMS error: Warning result when do query / searching

3 messages

anis <anis@inteksoft.com.my>

Thu, Sep 1, 2016 at 2:40 PM

To: rozaina@matrade.gov.my

Cc: Najmi Pasarudin <najmi.pasarudin@penril.net>, Haida md <haida_md@penril.net>, Ayu <norahayu.md@penril.net>, din@matrade.gov.my, azliza@matrade.gov.my, helmi@matrade.gov.my, arshad@matrade.gov.my, rizal@matrade.gov.my, fadzilah@matrade.gov.my, z.samat@matrade.gov.my, shahrizal@matrade.gov.my, Teo Woon Eng <wooneng@inteksoft.com.my>, helpdesk@inteksoft.com.my

Dear (MS) Rozaina,

Please be advised that incident below has been logged under Case ID : TPMS/16-0049

Thanks and regards

*Anis Fatimah***INTEKSOFT SDN BHD** (718578-A)

Lot 3F-25, Pusat Perdagangan IOI, 1, Persiaran Puchong Jaya Selatan,

Bandar Puchong Jaya, Batu 8, 47100 Puchong, Selangor Darul Ehsan

☎: +603-8071 6884 | 📠: +603-8076 4241 | Toll Free Number : 1300-88-2014

✉: anis@inteksoft.com.my**P** Don't print this e-mail unless it's **really** necessary. Every 3000 sheets consume a tree. Save a trees

From: rozaina@matrade.gov.my [mailto:rozaina@matrade.gov.my]**Sent:** Thursday, 1 September, 2016 2:37 PM**To:** helpdesk@inteksoft.com.my**Cc:** Najmi Pasarudin; Haida md; Ayu; din@matrade.gov.my; azliza@matrade.gov.my; helmi@matrade.gov.my; arshad@matrade.gov.my; rizal@matrade.gov.my; fadzilah@matrade.gov.my; z.samat@matrade.gov.my; shahrizal@matrade.gov.my; Teo Woon Eng**Subject:** TPMS error: Warning result when do query / searching

Dear Helpdesk,

We experiencing below warning when making query or accessing menu in TPMS. The incident happened several times since late afternoon today. Please help to rectify the issue. Thanks

PromotionSearch



Regards,

Rozaina Ali
IT Manager
MATRADE
Tel: +603 6207 7303
Fax: +603 6203 7195



anis <anis@inteksoft.com.my>

Thu, Sep 1, 2016 at 2:41 PM

To: matrade.support@penril.net

Cc: qa-team@penril.net, helpdesk@inteksoft.com.my, Teo Woon Eng <wooneng@inteksoft.com.my>

Hi Penril Team,

Please refer case reported below for your further action.

Remarks : Please provide case ID for our reference.

Thanks

Anis Fatimah

INTEKSOFT SDN BHD (718578-A)

Lot 3F-25, Pusat Perdagangan IOI, 1, Persiaran Puchong Jaya Selatan,

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✉: anis@inteksoft.com.my

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From: rozaina@matrade.gov.my [mailto:rozaina@matrade.gov.my]

Sent: Thursday, 1 September, 2016 2:37 PM

To: helpdesk@inteksoft.com.my

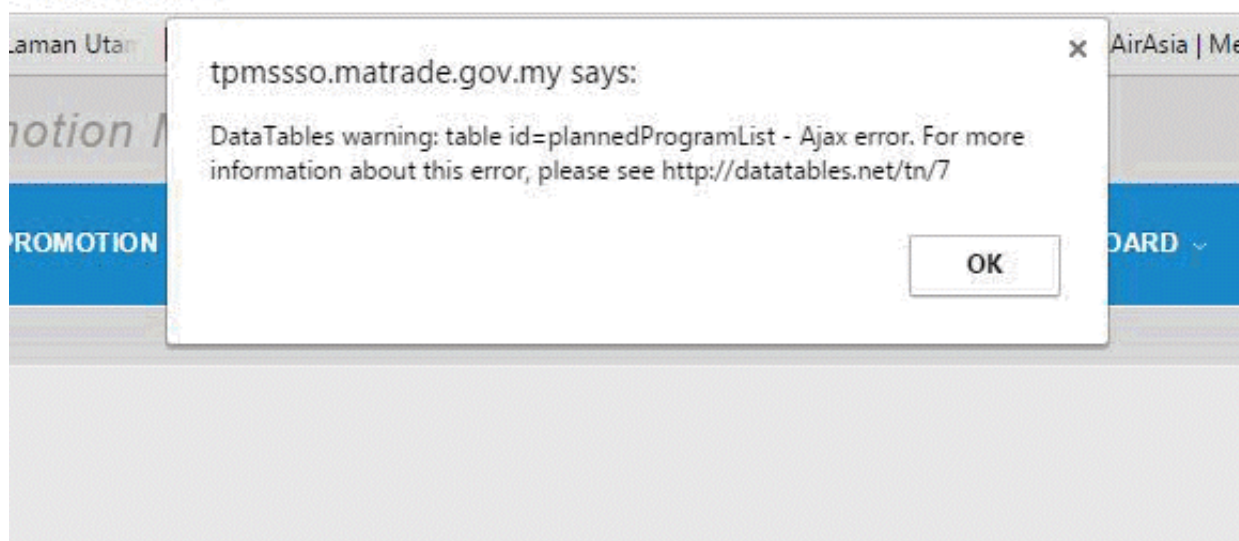
Cc: Najmi Pasarudin; Haida md; Ayu; din@matrade.gov.my; azliza@matrade.gov.my; helmi@matrade.gov.my; arshad@matrade.gov.my; rizal@matrade.gov.my; fadzilah@matrade.gov.my; z.samat@matrade.gov.my; shahrizal@matrade.gov.my; Teo Woon Eng

Subject: TPMS error: Warning result when do query / searching

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PromotionSearch



Regards,

Rozaina Ali
IT Manager

MATRADE
Tel: +603 6207 7303
Fax: +603 6203 7195



MALAYSIA EXTERNAL TRADE DEVELOPMENT CORPORATION (MATRADE)
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T +603 6207 7077 F +603 6203 7037 / 7033 E info@matrade.gov.my

Follow us on
 @matrade  MATRADE HQ

THE TIME TO EXPORT IS NOW
www.matrade.gov.my

Najmi Pasarudin <najmi.pasarudin@penril.net>

Tue, Sep 6, 2016 at 12:04 PM

To: anis <anis@inteksoft.com.my>

Cc: Penril MATRADE Support Team <matrade.support@penril.net>, qa-team@penril.net, helpdesk@inteksoft.com.my, Teo Woon Eng <wooneng@inteksoft.com.my>

Hi Anis,

Please combine this issue with TPMS/16-0050 since both caused by database slow speed.

Thank you.

[Quoted text hidden]

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Najmi Bin Pasarudin
Software Developer
Penril Datability (M) Sdn Bhd
Suite A-07-07, Plaza Mon't Kiara,
No.2, Jalan Kiara,
50480 Kuala Lumpur.