| Test Issue Log | **SCP ID# : SB\_SOCSO\_001** |
| --- | --- |
| **Project Name:** | AGROBANK BUSINESS INTERNET BANKING |
| **Test Stage:** | [ ] Unit [x] Functionality [ ] Integration [ ] System [ ] Interface [ ] Performance [ ] Regression [ ] Acceptance [ ] Pilot |
| **Test Case Number:** | Support #6742 | **Test Started Date:** | 30/10/2016 |
| **Test Title:** | SOCSO – Facing Error when Approver Confirm Transaction |
| Test Description: | To reproduce this issue at staging environment and ensure that the bug is applied at staging environment.<https://10.6.6.20/bib.sit.lhdn/common/Login.do><https://10.6.6.20/ibam.sit.lhdn/common/Login.do> |
| Test Functionality: | **IBAM**Company Enquiry > Company Details – SOCSO Test Status**BIB** * Role – Initiator

Payroll > Statutory Bodies > SOCSO* Role – Approver

Authentication > Approval List |
| Test Procedure: | **IBAM**1. Login to IBAM
2. Access to BIB Company Details
3. Ensure that SOCSO Test Status has changed to “Not Register”.

**BIB - Initiator**1. Login to BIB as Initiator
2. Perform SOCSO transaction.

**BIB - Approver**1. Login to BIB as Approver
2. Click to Authorization sub-navigation to approve on related transaction made.
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| Test Result: | Pass: [ ]  Fail: [x]  | Tested by: | Erni Suhaireen binti Zulkifli |
| Reason for Failure: | Facing an error “Error while performing your request” while approver confirm the transaction. |
| **TEST DESCRIPTION** |
| 1. **IBAM**
2. Login to IBAM to ensure that SOCSO Test Status has changed to “Not Register”.

1. **BIB – Initiator**
2. Login to BIB as Initiator and perform SOCSO Transfer.
	1. Upload the file.

* 1. Click confirm on Confirm page.

* 1. View Result Page.

1. View SOCSO Transfer History.

1. View AgronetBiz Transaction History.

1. **BIB – Approver**
2. Login to BIB as Approver to approve the transaction made.
	1. View Approval list. Click on transaction IB Reference Num. of the transaction made.

* 1. Click on Confirm to proceed

* 1. System facing an error “Error while performing your request” while approver confirm the transaction.

***Result:***Error message : Error while performing your request |
| **Reviewed By: (PMO)** |
| **Signature.JPG** | **Name/Position : Norhaidah Binti Md Dasuki / Senior Manager, Quality Assurance and Support****Date : 26/10/2016** |