| Test Issue Log | | | | | | **SCP ID# : SB\_SOCSO\_001** | |
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| **Project Name:** | AGROBANK BUSINESS INTERNET BANKING | | | | | | |
| **Test Stage:** | Unit Functionality Integration System Interface  Performance Regression Acceptance Pilot | | | | | | |
| **Test Case Number:** | Support #6742 | | | **Test Started Date:** | | | 30/10/2016 |
| **Test Title:** | SOCSO – Facing Error when Approver Confirm Transaction | | | | | | |
| Test Description: | To reproduce this issue at staging environment and ensure that the bug is applied at staging environment.  <https://10.6.6.20/bib.sit.lhdn/common/Login.do>  <https://10.6.6.20/ibam.sit.lhdn/common/Login.do> | | | | | | |
| Test Functionality: | **IBAM**  Company Enquiry > Company Details – SOCSO Test Status  **BIB**   * Role – Initiator   Payroll > Statutory Bodies > SOCSO   * Role – Approver   Authentication > Approval List | | | | | | |
| Test Procedure: | **IBAM**   1. Login to IBAM 2. Access to BIB Company Details 3. Ensure that SOCSO Test Status has changed to “Not Register”.   **BIB - Initiator**   1. Login to BIB as Initiator 2. Perform SOCSO transaction.   **BIB - Approver**   1. Login to BIB as Approver 2. Click to Authorization sub-navigation to approve on related transaction made. | | | | | | |
| Test Result: | Pass:  Fail: | Tested by: | | | Erni Suhaireen binti Zulkifli | | |
| Reason for Failure: | Facing an error “Error while performing your request” while approver confirm the transaction. | | | | | | |
| **TEST DESCRIPTION** | | | | | | | |
| 1. **IBAM** 2. Login to IBAM to ensure that SOCSO Test Status has changed to “Not Register”.      1. **BIB – Initiator** 2. Login to BIB as Initiator and perform SOCSO Transfer.    1. Upload the file.      * 1. Click confirm on Confirm page.      * 1. View Result Page.      1. View SOCSO Transfer History.      1. View AgronetBiz Transaction History.      1. **BIB – Approver** 2. Login to BIB as Approver to approve the transaction made.    1. View Approval list. Click on transaction IB Reference Num. of the transaction made.      * 1. Click on Confirm to proceed      * 1. System facing an error “Error while performing your request” while approver confirm the transaction.     ***Result:***  Error message : Error while performing your request | | | | | | | |
| **Reviewed By: (PMO)** | | | | | | | |
| **Signature.JPG** | | | **Name/Position : Norhaidah Binti Md Dasuki / Senior Manager, Quality Assurance and Support**  **Date : 26/10/2016** | | | | |