| Test Issue Log | | | | | **SCP ID# : 3421** | |
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| **Project Name:** | MAYBANK BII INTERNET BANKING | | | | | |
| **Test Stage:** | Unit Functionality Integration System Interface  Performance Regression Acceptance Pilot | | | | | |
| **Test Case Number:** | Support #6710 | | **Test Started Date:** | | | 31/10/2016 |
| **Test Title:** | Failed to pay Telkom with JCB card | | | | | |
| Test Description: | To ensure system can perform payment to utility on Telkom via JCB Card. | | | | | |
| Test Functionality: | **RIB – Bill Payment**  **RMBP – Bill Payment**  **Transaction History (Host)**   * RIB * RMBP   **Online Transaction History**   * RIB * RMBP | | | | | |
| Test Procedure: | **To perform Bill Payment via JCB Card at RIB**   1. Login to RIB 2. Access to Bill Payment 3. Click On “ Utility Payment” 4. Click On “ Telkom “   From Account 3562850195863008 JCB ID  Subscriber No 0251044444443   1. Go to Online Transaction History to view on the transaction details 2. Go to Transaction History to view on the transaction details and to check on the account balance is accurate   **To perform Bill Payment via JCB Card at RMBP**   1. Login to RMBP 2. Access to Bill Payment 3. Click On “ Utility Payment” 4. Click On “ Telkom “   From Account 3562850195863008 JCB ID  Subscriber No 0251044444443   1. Go to Online Transaction History to view on the transaction details 2. Go to Transaction History to view on the transaction details and to check on the account balance is accurate | | | | | |
| Test Result: | Pass:  Fail:  Conditional Pass: 🗹 | Tested by: | | Tommy Arryandy | | |
| Reason for Failure / Conditional Pass: | Data issue from host, can’t check transaction history in RMBP because no proper account linked from host | | | | | |
| **TEST DESCRIPTION** | | | | | | |
| 1. **Test to perform Bill Payment via JCB Card at RIB**    1. **Bill Payment Details**   **../Desktop/Screen%20Shot%202016-11-02%20at%2013.29.23.png**   * 1. **Bill Payment Result Page**   **../Desktop/Screen%20Shot%202016-11-02%20at%2013.29.45.png**   * 1. **Online Transaction History**   **../Desktop/Screen%20Shot%202016-11-03%20at%2014.38.06.png**   * 1. **Transaction History (Host)**   **../Desktop/Screen%20Shot%202016-11-08%20at%2012.20.08.png**  **../Desktop/Screen%20Shot%202016-11-02%20at%2015.11.38.png**   1. **Test to perform Bill Payment via JCB Card at RMBP**    1. **Bill Payment Details**   **../Pictures/iPhone/IMG_9824.PNG**   * 1. **Bill Payment Result Page**   **../Pictures/iPhone/IMG_9825.PNG**   * 1. **Online Transaction History**   Web can view all account transaction history regardless of which account is selected. RMBP only shows transaction history of the selected account. This is data issue because no proper account linked from host   * 1. **Transaction History (Host)**   ../Desktop/Screen%20Shot%202016-11-02%20at%2016.55.08.png   1. **Comfort Test: To input invalid details to the related field.**    1. Input Non-numeric to Subscriber Number Field   Go to Bill Payment > Utility Payment > Telkom  *Result*  Subscriber Number: 123@##4225a  Error Message:  ../Desktop/Screen%20Shot%202016-11-02%20at%2013.35.01.png  ../Pictures/iPhone/IMG_9812.PNG | | | | | | |
| **Reviewed By: (PMO)** | | | | | | |
| **Signature.JPG** | | **Name/Position : Norhaidah Binti Md Dasuki / Senior Manager, Quality Assurance and Support**  **Date : 1/11/2016** | | | | |