

Error: Duplicate email in mail list (Email marketing module)

1 message

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Mon, Nov 14, 2016 at 11:40 AM

To: helpdesk@inteksoft.com.my

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Dear helpdesk,

Duplicate email in list of email (Email Marketing Module) and unable to send email marketing.

Below screenshot for your reference.

The screenshot shows the 'Trade Promotion Management System' interface. At the top, there is a teal header with the system logo and name. Below the header, the main content area displays campaign details for 'INVITATION FOR PARTICIPATION IN ARAB HEALTH 2016, DUBAI (30 JANUARY - 2 FEBRUARY 2017)'. The status is 'Failed'. Other details include submission and posting dates, and a 'View Template' link.

Below the campaign details is a 'STATISTIC' section with the following data:

Number of Recipients	1424	Total Completed	0
Total Bounced	0	Total Opened	0
Total Unsubscribe	0		

At the bottom of the statistics, it says 'Showing 1 to 10 of 1,424 entries | 10 per page'.

The 'LIST OF EMAIL' section contains a table with the following data:

Company	Email	Completed	Bounced	Opened	Unsubscribe
WIGGENHAUSER (ASIA) SDN BHD	tayfunk@wigenhauser.biz	No	No	No	No
WIGGENHAUSER (ASIA) SDN BHD	tayfunk@wigenhauser.biz	No	No	No	No
GREEN PULP PAPER INDUSTRY SDN BHD	greenpulppaper@gmail.com	No	No	No	No
GREEN PULP PAPER INDUSTRY SDN BHD	greenpulppaper@gmail.com	No	No	No	No
BLACK SHADOW SDN BHD	kcgopi@yahoo.com	No	No	No	No

The first two rows of the email list are highlighted with a red border, indicating duplicate entries.

At the bottom of the screenshot, there is a footer: 'Copyright © 2015 MATRADE. All rights reserved. | Trade Promotion Management System v2.51 16062015/08:00AM |'

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