| Test Issue Log | **SCP ID# :**  |
| --- | --- |
| **Project Name:** | AGROBANK BUSINESS INTERNET BANKING |
| **Test Stage:** | [ ] Unit [x] Functionality [ ] Integration [ ] System [ ] Interface [ ] Performance [ ] Regression [ ] Acceptance [ ] Pilot |
| **Test Case Number:** | Support #6922 | **Test Started Date:** | 12/01/2017 |
| **Test Title:** | SMS Message Monitoring |
| Test Description: | To ensure SMS Message Monitoring can successfully be functioned.<https://10.6.6.20/ibam.sit.sms.enq/common/Login.do> |
| Test Functionality: | RIB* New 3rd Party Account Transfer

IBAM* IBAM > SMS Monitoring
 |
| Test Procedure: | 1. Performed transaction that needs TAC request.
2. Display the Search Result on IBAM SMS Monitoring.
3. Display the Provider status
 |
| Test Result: | Pass: [ ]  Fail: [x]  | Tested by: | Erni Suhaireen binti Zulkifli |
| Reason for Failure: | 1. Customer Phone Number length only up to 10 digit space.
2. Searched Result does not display the SMS Provider.
3. Transaction that was found on searched result were not recorded at New column, whether in MK provider or INFOBIP provider.
 |
| **TEST DESCRIPTION** |
| RIB

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Transaction Type | Date | Time | Phone Number | SMS Status | SMS Provider |
| New 3rd Party Account Transfer | 12/01/17 | **15:52:04** | **01112582407** | 1 (Sent) |  |
| Screenshot:1. SMS received:

|  |  |  |
| --- | --- | --- |
| **No** | **Current Result**  | **Expacted Result** |
|  | User received the sms | User receive the sms |

1. Searched Result displayed on SMS Monitoring IBAM:

|  |  |  |
| --- | --- | --- |
| **No** | **Current Result**  | **Expacted Result** |
|  | Customer Phone Number length only up to 10 digit space | Customer Phone Number length shoul up to 11 digit space |
|  | Searched Result does not display the SMS Provider. | Searched Result should also display the SMS Provider name |

1. Display SMS Monitoring front page
	1. SMS Monitoring front page before perform new transaction:

* 1. Performed new transaction at 05:08pm

* 1. Searched result displayed on SMS Monitoring IBAM:

Transaction on 05.08 pm were successfully recorded here with new status (1)* 1. SMS Monitoring front page after perform new transaction:

Transaction that was found on searched result were not recorded in New column, whether in MK provider or INFOBIP provider.

|  |  |  |
| --- | --- | --- |
| **No** | **Current Result**  | **Expacted Result** |
|  | Transaction that was found on searched result were not recorded at New column, whether in MK provider or INFOBIP provider. | Transaction that was recorded on search result should also recorded at New/Processing/Successful/Failed column, whether in MK provider or INFOBIP provider. |

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| **Reviewed By: (PMO)** |
| **Signature.JPG** | **Name/Position : Norhaidah Binti Md Dasuki / Senior Manager, Quality Assurance and Support****Date :**  |