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| **PAYMENT NETWORK MALAYSIAN**  **RPP**  **(PAYNET ADMIN)** |
| **TEST RESULT** |

**for ADMIN: Admin User Maintenance**

Version 1.1

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**Prepared By:**



Penril Datability (M) Sdn Bhd (816792-X)

Suite A-07-07 Plaza Mon’t Kiara

No. 2, Jalan Kiara, Mon’t Kiara

50480 Kuala Lumpur, Malaysia

Tel: (603) 6201 2622Fax: (603) 6201 7622

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## Document Amendment

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## Introduction

### Purpose

This document describes the Test Result for adding/creating new function/module for RPP for ADMIN: Admin User Maintenance (Admin Role)

Scope

The scope of the test specification covers functional testing of following function in Agrobank:

|  |  |  |
| --- | --- | --- |
| **Module** | **Sub Module** | **Scenario** |
| **ADMIN** | TS 012 Admin User Maintenance | TC 3.12.1 Search Function  TC 3.12.2 Pagination  TC 3.12.3 Create New User  TC 3.12.4 View User Details  TC 3.12.5 Print User Details  TC 3.12.6 Edit User Details  TC 3.12.7 Delete User  TC 3.12.8 Reset Password Access  TC 3.12.9 Suspend User |

Section A: System Test Plan

### SIT Test Schedule

Commencement Date : <//>

Completion Date : <//>

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Monday  <16/01/2017> | Friday  <9/9/2016> | Monday  <12/9/2016> | Tuesday <13/9/2016> | Wednesday  <14/9/2016> |
|  |  |  |  |  |
| Thursday  <15/9/2016> | Friday  <16/9/2016> | Monday  <19/9/2016> | Tuesday  <20/9/2016> |  |
|  |  |  |  |  |

\*\*The readiness on the UAT is also dependency to the completeness of this SIT phase.

### Test Environment

|  |  |  |
| --- | --- | --- |
| Test Region | : | SIT Environtment |
| Instance Testing | : | IBAM - [] |
| Problem Log | : | QA to consolidate create on Issue Log via Redmine and reported to related SD for fixing immediately. |

### Test Scenario

The test scenarios are logical groupings of test cases which are to be executed as part of the test plan are detailed in Section A as below:

Section B: System Test Script

## System Test Sequences

| Item | Module | Test Scenario | Description | Tester | Test Cases | Test Status | Test Start Date | Test End Date | Notes |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |  |  |  |
| 3 | **ADMIN** | | | | | | | | |
| TS 012 | Admin User Maintenance | TC 3.12.1 Search Function | To test on search user functionality | ERNI | 7 | New |  |  |  |
| TC 3.12.2 Pagination | To test on pagination functionality | ERNI | 1 | New |  |  |  |
| TC 3.12.3 Create New User | To test on creating new user scenario | ERNI | 11 | New |  |  |  |
| TC 3.12.4 View User Details | To test on displaying user details scenario | ERNI | 1 | New |  |  |  |
| TC 3.12.5 Print User Details | To test on print user details functionality. | ERNI | 1 | New |  |  | N/A |
| TC 3.12.6 Edit User Details | To test on editing user details scenario | ERNI | 9 | New |  |  |  |
| TC 3.12.7 Delete User | To test on deleting user scenario | ERNI | 1 | New |  |  |  |
| TC 3.12.8 Reset Password Access | To test on unlock/lock user functionality | ERNI | 2 | New |  |  |  |
| TC 3.12.9 Suspend User | To test on suspend user functionality | ERNI | 2 | New |  |  |  |

## TS 012 Admin User Maintenance

#### TC 3.12.1 [Search Function]

| Case No. | Test Description | Action or Path | Test Step Details | Expected Results | Status  (Pass /Fail) | Remarks |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |
| TC 3.12.1.1  [NOT COMPLY] | To test on choosing “User Name”/”Group” / “Creation Date ” at “Search By” dropdown list.  **Step 1:**  Choose at “Search By” dropdown list. | *Home > Admin > Admin User Maintenance* | 1. Choose on “User Name”/”Group” / “Creation Date ” at “Search By” dropdown list. | If choose on “User Name” at “search By” dropdown list, system will display the “User Name” textbox.  If choose on “Group” at “search By” dropdown list, system will display the “Group” textbox.  If choose on “Creation Date” at “search By” dropdown list, system will display the “Date Creation From” & “Date Creation To” date picker text field. | **NOT COMPLY** | **Not comply as agreed in the requirement study meeting** |
| **Screenshot:** | | | | | |
| TC 3.12.1.1 | To test on “User Name” field  **Step 2:**  Enter the “User Name” text box and click on “Search” button. | *Home > Admin >Admin User Maintenance* | 1. Enter the “User Name” text box. 2. Click on “Search” button | System display the Search Result page | **PASS** |  |
| **Screenshot:**  **Step 2.1**    **Step 2.2** | | | | | |
| TC 3.12.1.2 | To test on “Group” field  **Step 2:**  Select on “Group” dropdown list and click on “Search” button. | *Home > Admin > Admin User Maintenance* | 1. Select on “Group” dropdown list. 2. Click on “Search” button | System display the Search Result page | **FAIL** | Add “Group” column at Admin User Maintenance table. |
| **Screenshot:**  Issue: When filter by "Group", no "Group" table displayed at Admin User Maintenance Table  Expected Result: Add “Group” column at Admin User Maintenance table.  **Step 2.1**  **Step 2.2** | | | | | |
| TC 3.12.1.3 | To test on “Date Creation From” and “Date Creation To” fields.  **Step 2:**  Enter the “Date Creation From” and “Date Creation From” field, then click on “Search” button | *Home > Admin > Admin User Maintenance* | 1. Enter the “Date Creation From” fields. 2. Enter the “Date Creation To” fields. 3. Click on “Search” button | System display the Search Result based on entering value. | **FAIL** |  |
| **Screenshot:**  Issue:  Table displayed creation date available = 15/01/2018 - 18/01/2018.  But when filter creation date = 15/01/2018 - 18/01/2018,  Result displayed = 15/01/2018 - 17/01/2018  Expected Result:  Table should displayed result = 15/01/2018 - 18/01/2018 as per entering value | | | | | |
| TC 3.12.1.5 | At **“Date Creation From”** fields, enter future dated (> current date).  **Step 2:**  enter the “Date Creation From” fields with future dated (> current date) | *Home > Admin > Admin User Maintenance* | 1. Enter the “Date Creation From” fields with future dated (> current date) 2. Enter the “Date Creation To” fields 3. Click on “Search” button | To disable Date Picker dated greater than today’s date | **FAIL** |  |
| **Screenshot:**  Issue:  Entering future date at "Date Creation From"  Expected Result:  To disable Date Picker dated greater than today’s date | | | | | |
| TC 3.12.1.6 | At **“Date Creation From”** fields, enter date that more than “Date Creation To” (> “Date Creation To”) value.  **Step 2:**  enter the “Date Creation From” fields with date that more than “Date Creation To” (> “Date Creation To”) value. | *Home > Admin > Admin User Maintenance* | 1. Enter the “Date Creation From” fields with date that more than “Date Creation To” (> “Date Creation To”) value. 2. Enter the “Date Creation To” fields 3. Click on “Search” button | System display below error message:   * Date Creation From cannot be greater than Date Creation To | **FAIL** |  |
| **Screenshot:**  Issue:  No validation for entering “Date Creation From” fields with date that more than “Date Creation To” (> “Date Creation To”) value.  Expected Result:  Throw error message: "Date Creation From cannot be greater than Date Creation To" | | | | | |
| TC 3.12.1.7 | At **“Date Creation To”** fields, enter date that less than “Date Creation From” (<”Date Creation From”) value.  **Step 1:**  enter the “Date Creation To” fields with date that less than “Date Creation From” (<”Date Creation From”) value. | *Home > Admin > Admin User Maintenance* | 1. Enter the “Date Creation From” fields. 2. Enter the “Date Creation To” fields with date that less than “Date Creation From” (<”Date Creation From”) value. 3. Click on “Search” button | System display below error message:   * Date Creation To cannot be less than Date Creation From | **FAIL** |  |
| **Screenshot:**  Issue:  No validation for entering “Date Creation To” fields with date that less than “Date Creation From” (<”Date Creation From”) value.  Expected:  Throw error message: "Date Creation To cannot be less than Date Creation From" | | | | | |
| TC 3.12.1.8 | At **“Date Creation To”** fields, enter future dated (> current date) value.  **Step 1:**  user enter the “Date Creation To” fields with future dated (> current date) value. | *Home > Admin > Admin User Maintenance>Choose “Creation Date”* | 1. Enter the “Date Creation From” fields. 2. Enter the “Date Creation To” fields with future dated (> current date) value. 3. Click on “Search” button | To disable Date Picker dated greater than today’s date | **FAIL** |  |
| Screenshot:  Issue:  Entering future date at "Date Creation To"  Expected:  To disable Date Picker dated greater than today’s date | | | | | |

#### TC 3.12.2 [Pagination]

| Case No. | Test Description | Action or Path | Test Step Details | Expected Results | Status  (Pass /Fail) | Remarks |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |
| TC 3.12.2.1 | To test on pagination functionality | *Home > Admin >Admin User Maintenance* | 1. Click on “next”/“previous”/“numeric” button. | System will view:  •The next page (if click on “next” button).  •The previous page (if click on “previous” button).  •The selected page (if click on “numeric” button). | **PASS** |  |
| **Screenshot:**  if click on “next” button [start at page 3, click on ‘next’ button]    if click on “previous” button [start at page 4, click on ‘previous’ button]    if click on “numeric” button [start at page 3, click on number 4] | | | | | |

#### TC 3.12.3 [Create New User]

| Case No. | Test Description | Action or Path | Test Step Details | Expected Results | Status  (Pass /Fail) | Remarks |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |
| TC 3.12.3.1 | To test on creating new user scenario  **Step 1:** Click on “Create” button | *Home > Admin >Admin User Maintenance >* | 1. On Admin User Maintenance page, click on “Create” button. | System will display the Create User Page | **PASS** |  |
| **Screenshot:**  **Step 1.1**    **Step 1.2** | | | | | |
| To test on creating new user scenario  **Step 2:** Enter all the fields | *Home > Admin > Admin User Maintenance > Admin User Maintenance - Create (Details) Page* | 1. On the Create User page, user:    1. Enter the “User Name” text fields    2. Enter the “Name” text fields    3. Enter the “Office No” number text fields    4. Enter the “Mobile No” text fields.    5. Enter the “Email” text fields    6. Select on “Group” dropdown list.    7. Select on “Role” radio button.    8. Choose on “User Access” textbox. 2. Click on “Next” button | System will display the Confirm Page | **PASS** |  |
| **Screenshot:**  **Step 2.1**    **Step 2.2** | | | | | |
| To test on creating new user scenario  **Step 3:** Confirm the details | *Home > Admin >Admin User Maintenance > Admin User Maintenance - Create (Details) Page > Confirm Page* | 1. On the Confirm Page, user click on “Confirm” button | System display the Result Page with message:  Success! User has been created  Email has been sent to the email address entered | **PASS** |  |
| **Screenshot:**  **Step 3.1**    **Step 3.2** | | | | | |
| TC 3.12.3.2 | To test on “Back” button functionality in create new user module  **Step 1:** Test “Back” button on Create User Page | *Home > Admin >Admin User Maintenance > Admin User Maintenance - Create (Details) Page* | 1. On Create User page, click on “Back” button. | System display the Admin User Maintenance Enquiry page | **FAIL** |  |
| **Screenshot:**  Issue: "Back" button does not function on this scenario: User enters all the details at Create Page, and then click on "Back" button, system displayed the previous page. At previous page, user clicks on "Create" button. System does not reset all the details entered before.  Expected Result: System should reset all the details entered before.  **Step 1.1**    **Step 1.2**    **Step 1.3** | | | | | |
| To test on “Back” button functionality in create new user module  **Step 2:** Test “Back” button on Confirm Page | *Home > Admin >Admin User Maintenance > Admin User Maintenance - Create (Details) Page > Confirm Page* | 1. On Confirm Page, click on “Back” button. | System display the Create User Page | **PASS** |  |
| **Screenshot:**  **Step 2.1**    **Step 2.2** | | | | | |
| To test on “Back” button functionality in create new user module  **Step 3:** Test “Back” button on Result Page | *Home > Admin >Admin User Maintenance > Admin User Maintenance - Create (Details) Page > Confirm Page > Result Page* | 1. At Result Page, click on “Back” button. | System display the User Maintenance Enquiry Page | **PASS** |  |
| **Screenshot:**  **Step 3.1**    **Step 3.2** | | | | | |
| TC 3.12.3.3 | To test on leave blank space at required fields while perform create new user module  **Step 1:** Leave blank space on required fields | *Home > Admin >Admin User Maintenance > Admin User Maintenance - Create (Details) Page* | 1. On Create User Page, user:    1. Enter the “User Name” text fields    2. Leave blank on “Name” text fields.    3. Leave blank on “Email” text fields.    4. Leave blank on “Office No” text fields.    5. Leave blank on “Mobile No” text fields.    6. Unselect on “Group” dropdown list.    7. Unselect on “Role” dropdown list.    8. Unselect on “User Access” checkbox. 2. Click on “Next” button. | System display bellow error message:   * Name is required * Email is required * Office No is required * Mobile No is required * Group is required * Role is required * At least one User Access is required | **FAIL** |  |
| **Screenshot:**  Issue:  System does not show error message for not select on User Access  Expected Result:  System should display error message: At least one User Access is required.  **Step 1.1** | | | | | |
| TC 3.12.3.4 | To test on enter “Name” text fields with numeric and special characters  **Step 1:**  Enter “Name” text fields with special characters and numeric. | *Home > Admin >Admin User Maintenance > Admin User Maintenance - Create (Details) Page* | 1. On Create User Page, user:    1. Enter the “User Name” text fields    2. Enter the “Name” text fields with numeric and special characters    3. Enter “Email” text fields.    4. Enter the “Office No” number text fields    5. Enter the “Mobile No” text fields.    6. Select on “Group” dropdown list.    7. Select on “Role” dropdown list.    8. Select on “User Access” 2. Click on “Next” button. | System display bellow error message:   * Name cannot include numeric and special characters except space @ . / | **PASS** |  |
| **Screenshot:** | | | | | |
| TC 3.12.3.5 | To test on enter “Email” text fields with an invalid email format.  **Step 1:**  Enter “Email” text fields with an invalid email format. | *Home > Admin >Admin User Maintenance > Admin User Maintenance - Create (Details) Page* | 1. On Create User Page, user:    1. Enter the “User Name” text fields    2. Enter the “Name” text fields.    3. Enter “Email” text fields with an invalid email format.    4. Enter the “Office No” number text fields    5. Enter the “Mobile No” text fields.    6. Select on “Group” dropdown list.    7. Select on “Role” dropdown list.    8. Select on “User Access” 2. Click on “Next” button. | System display bellow error message:   * Email is not a valid email address | **PASS** |  |
| **Screenshot:** | | | | | |
| TC 3.12.3.6 | To test on enter alphabets/special character at “Office No” text field.  **Step 1:**  Enter alphabets/special characters/space at “Office No” text field | *Home > Admin >Admin User Maintenance > Admin User Maintenance - Create (Details) Page* | 1. On Create User Page, user:    1. Enter the “User Name” text fields    2. Enter the “Name” text fields    3. Enter “Email” text fields.    4. Enter the “Office No” text fields with alphabets/special character/space.    5. Enter the “Mobile No” text fields.    6. Select on “Group” dropdown list.    7. Select on “Role” dropdown list.    8. Select on “User Access” 2. Click on “Next” button. | System display bellow error message:   * Office No. is not numeric | **PASS** |  |
| **Screenshot:** | | | | | |
| TC 3.12.3.7 | To test on enter “Office No” text field with less than 9 digit.  **Step 1:**  Enter “Office No” text field with less than 9 digits. | *Home > Admin > Admin User Maintenance > Admin User Maintenance - Create (Details) Page* | 1. On Create User Page, user:    1. Enter the “User Name” text fields    2. Enter the “Name” text fields    3. Enter “Email” text fields    4. Enter the “Office No” text fields with less than 9 digits    5. Enter the “Mobile No” text fields.    6. Select on “Group” dropdown list.    7. Select on “Role” dropdown list.    8. Select on “User Access” 2. Click on “Next” button. | System display bellow error message:   * Office No. cannot be less than 9 digits | **PASS** |  |
| **Screenshot:** | | | | | |
| TC 3.12.3.8 | To test on enter alphabets/special character at “Mobile No” text field.  **Step 1:**  Enter alphabets/special characters/space at “Mobile No” text field | *Home > Admin > Admin User Maintenance > Admin User Maintenance - Create (Details) Page* | 1. On Create User Page, user:    1. Enter the “User Name” text fields    2. Enter the “Name” text fields    3. Enter “Email” text fields    4. Enter the “Office No” text fields    5. Enter the “Mobile No” text fields with alphabets/special characters/space.    6. Select on “Group” dropdown list.    7. Select on “Role” dropdown list.    8. Select on “User Access” 2. Click on “Next” button. | System display bellow error message:   * Mobile No. is not numeric | **PASS** |  |
| **Screenshot:** | | | | | |
| TC 3.12.3.9 | To test on enter “Mobile No” 10text field with less than 10 digit.  **Step 1:**  Enter “Mobile No” text field with less than 10 digits. | *Home > Admin > Admin User Maintenance > Admin User Maintenance - Create (Details) Page* | 1. On Create User Page, user:    1. Enter the “User Name” text fields    2. Enter the “Name” text fields    3. Enter “Email” text fields    4. Enter the “Office No” text fields.    5. Enter the “Mobile No” text fields with less than 10 digits.    6. Select on “Group” dropdown list.    7. Select on “Role” dropdown list.    8. Select on “User Access” 2. Click on “Next” button. | System display bellow error message:   * Mobile No. cannot be less than 10 digits | **PASS** |  |
| **Screenshot:** | | | | | |
| TC 3.12.3.10 | To test on enter “User Name” text fields with an invalid email format.  **Step 1:** Enter “User Name” text fields with an invalid email format | *Home > Admin > Admin User Maintenance > Admin User Maintenance - Create (Details) Page* | 1. On Create User Page, user:    1. Enter the “User Name” text fields with an invalid email address    2. Enter the “Name” text fields    3. Enter “Email” text fields    4. Enter the “Office No” text fields.    5. Enter the “Mobile No” text fields.    6. Select on “Group” dropdown list.    7. Select on “Role” dropdown list.    8. Select on “User Access”    9. Click on “Next” button. | System display bellow error message:   * User Name is not a valid email address | **PASS** |  |
| **Screenshot:** | | | | | |
| TC 3.12.3.11 | To test on enter “User Name” text fields with less than 6 character.  **Step 1:** Enter “User Name” text fields with less than 6 characters | *Home > Admin > Admin User Maintenance > Admin User Maintenance - Create (Details) Page* | 1. On Create User Page, user:    1. Enter the “User Name” text fields with less than 6 characters    2. Enter the “Name” text fields    3. Enter “Email” text fields    4. Enter the “Office No” text fields.    5. Enter the “Mobile No” text fields.    6. Select on “Group” dropdown list.    7. Select on “Role” dropdown list.    8. Select on “User Access”    9. Click on “Next” button. | System display bellow error message:   * Please enter at least 6 characters | **PASS** |  |
| **Screenshot:** | | | | | |

#### TC 3.12.4 [View User Details]

| Case No. | Test Description | Action or Path | Test Step Details | Expected Results | Status  (Pass /Fail) | Remarks |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |
| TC 3.12.4.1 | To test on displaying user details scenario  **Step 1:** Click on “View” icon button of the selected user | *Home > Admin > Admin User Maintenance > Admin User Maintenance - Details* | 1. Click on “View” icon button of the selected user. | System will display the Admin User Maintenance - Details | **PASS** |  |
| **Screenshot:**  **Step 1.1**    **Step 1.2** | | | | | |
| To test on displaying user details scenario  **Step 2:** At the User Details page, click on “Back” button. | *Home > Admin >Admin User Maintenance > View Icon > User Details page* | 1. At the User Details page, click on “Back” button. | System will display back on Admin User Maintenance Enquiry page. | **PASS** |  |
| **Screenshot:** | | | | | |

#### TC 3.12.5 [Print User Details]

| Case No. | Test Description | Action or Path | Test Step Details | Expected Results | Status  (Pass /Fail) | Remarks |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |
| TC 3.12.6.1 | To test on print user details functionality.  **Step 1:** Click on “View” icon button of the selected user | *Home > Admin >Admin User Maintenance* | 1. Click on “View” icon button of the selected group. | System will display the User Details Page |  | NOT AVAILABLE |
| **Screenshot:** | | | | | |
| To test on print user details functionality.  **Step 1:** Click on “Print” button. | *Home > Admin >User Maintenance>User Details Page* | 1. Click on “Print” button | System will display the print page |  | NOT AVAILABLE |
| **Screenshot:** | | | | | |

#### TC 3.12.6 [Edit User Details]

| Case No. | Test Description | Action or Path | Test Step Details | Expected Results | Status  (Pass /Fail) | Remarks |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |
| TC 3.12.6.1 | To test on editing user details scenario  **Step 1:** Proceed to Edit page and enter the changes value. | *Home > Admin >Admin User Maintenance > Admin User Maintenance – Edit* | 1. At the Edit User Page, user are allow to edit and make changes on below fields:    1. Enter the “Name” text fields.    2. Enter the “Office No” text fields.    3. Enter the “Mobile No” text fields.    4. Enter the “Email” text fields.    5. Choose on “Group” dropdown list.    6. Choose on “Role” dropdown list.    7. Choose on “User Access” checkbox 2. User click on “Next” button | System display the Confirm page | **FAIL** | Fail for certain user |
| **Screenshot:**  Issue: "Edit" icon button does not contain action to edit the user details, it contain action to view the user details (for user: [testAuthorizerEmail@gmail.com](mailto:testAuthorizerEmail@gmail.com), status: Normal)  Expected Result: "Edit" icon button should have contain to edit the user (with normal status)  \*Please refer attachment: TC 3.12.7.1\_Step 1.1, TC 3.12.7.2\_Step 1.2 | | | | | |
| To test on editing group details scenario  **Step 2:** Click on “Confirm” button. | *Home > Admin >Admin User Maintenance > Admin User Maintenance – Edit > Admin User Maintenance Confirm Page* | 1. On the Confirm Page, click on “Confirm” button | System display the Result Page with below error message:   * Successful   User \*\*\*\* had been successfully edited | **PASS** |  |
| **Screenshot:**  **Step 2.1**    **Step 2.2** | | | | | |
| TC 3.12.6.2 | To test on “Back” button functionality in Edit User Details module.  **Step 1:** At Edit Page, click on “Back” button. | *Home > Admin User Maintenance > Admin User Maintenance –Edit* | 1. At Edit Page, click on “Back” button. | System displays the Admin User Maintenance Enquiry page. | **PASS** |  |
| **Screenshot:**  **Step 1.1**    **Step 1.2** | | | | | |
| To test on “Back” button functionality in Edit User Details module.  **Step 2:** At Confirm Page, click on “Back” button. | *Home > Admin User Maintenance > Admin User Maintenance –Edit > Admin User Maintenance Confirm Page* | 1. At Confirm Page, click on “Back” button. | System displays the Edit Page. |  |  |
| **Screenshot:**  **Step 2.1**    **Step 2.2** | | | | | |
| To test on “Back” button functionality in Edit User Details module.  **Step 3:** At Result Page, click on “Back” button. | *Home > Admin User Maintenance > Admin User Maintenance –Edit > Admin User Maintenance Confirm Page>Admin User Maintenance Result Page* | 1. At Result Page, click on “Back” button. | System displays the Admin User Maintenance Enquiry Page. |  |  |
| **Screenshot:**  **Step 3.1**    **Step 3.2** | | | | | |
| TC 3.12.6.3 | To test on leave blank space at required fields while perform edit user module.  **Step 1:** Leave blank space on required fields | *Home > Admin >Admin User Maintenance > Admin User Maintenance – Edit* | 1. On Edit User Page, user:    1. Leave blank on “Name” text fields.    2. Leave blank on “Office No” text fields    3. Leave blank on “Mobile No” text fields.    4. Leave blank on “Email” text fields.    5. Unselect on “Group” dropdown list.    6. Unselect on “Role” dropdown list.    7. Unselect on “User Access” checkbox. 2. Click on “Next” button. | System display bellow error message:   * Name is required * Email is required * Office No is required * Mobile No is required * Group is required * Role is required * At least one User Access is required | **FAIL** |  |
| **Screenshot:**  Issue: System does not show error message for not select on User Access. System also change from untick textbox to a tick textbox.  Expected Result: System should display error message: "At least one User Access is required."  *Please refer attachment: TC 3.12.6.3\_Step1.1 & TC 3.12.6.3\_Step1.2* | | | | | |
| TC 3.12.6.4 | To test on enter “Name” text fields with numeric and special characters  **Step 1:**  Enter “Name” text fields with special characters and space. | *Home > Admin >Admin User Maintenance > Admin User Maintenance – Edit* | 1. On Edit User Page, user:    1. Enter the “Name” text fields with numeric and special characters    2. Enter the “Office No” text fields.    3. Enter the “Mobile No” text fields.    4. Enter the “Email” text fields.    5. Choose on “Group” dropdown list.    6. Choose on “Role” dropdown list.    7. Choose on “User Access” checkbox 2. Click on “Next” button. | System display bellow error message:   * Name cannot include numeric and special characters except space @ . / | **PASS** |  |
| **Screenshot:** | | | | | |
| TC 3.12.6.5 | To test on enter “Email” text fields with an invalid email format.  **Step 1:**  Enter “Email” text fields with an invalid email format. | *Home > Admin >Admin User Maintenance > Admin User Maintenance – Edit* | 1. On Edit User Page, user:    1. Enter the “Name” text fields.    2. Enter the “Office No” text fields.    3. Enter the “Mobile No” text fields.    4. Enter the “Email” text fields with an invalid email format.    5. Choose on “Group” dropdown list.    6. Choose on “Role” dropdown list.    7. Choose on “User Access” checkbox 2. Click on “Next” button. | System display bellow error message:   * Email is not valid | **PASS** |  |
| **Screenshot:** | | | | | |
| TC 3.12.6.6 | To test on enter alphabets/special character at “Office No” text field.  **Step 1:**  Enter alphabets/special characters at “Office No” text field | *Home > Admin >Admin User Maintenance > Admin User Maintenance – Edit* | 1. On Edit User Page, user:    1. Enter the “Name” text fields.    2. Enter the “Office No” text fields with alphabets/special characters.    3. Enter the “Mobile No” text fields.    4. Enter the “Email” text fields.    5. Choose on “Group” dropdown list.    6. Choose on “Role” dropdown list.    7. Choose on “User Access” checkbox 2. Click on “Next” button. | System display bellow error message:  Office No. is not numeric | **PASS** |  |
| **Screenshot:** | | | | | |
| TC 3.12.6.7 | To test on enter “Office No” text field with less than 9 digit.  **Step 1:**  Enter “Office No” text field with less than 9 digits. | *Home > Admin >Admin User Maintenance > Admin User Maintenance – Edit* | 1. On Edit User Page, user:    1. Enter the “Name” text fields    2. Enter “Email” text fields    3. Enter the “Office No” text fields with less than 9 digits    4. Enter the “Mobile No” text fields.    5. Select on “Group” dropdown list.    6. Select on “Role” dropdown list.    7. Choose on “User Access” checkbox. 2. Click on “Next” button. | System display bellow error message:   * Office No. cannot be less than 9 digits | **PASS** |  |
| **Screenshot:** | | | | | |
| TC 3.12.6.8 | To test on enter alphabets/special character at “Mobile No” text field.  **Step 1:**  Enter alphabets/special characters at “Mobile No” text field | *Home > Admin >Admin User Maintenance > Admin User Maintenance – Edit* | 1. On Edit User Page, user:    1. Enter the “Name” text fields    2. Enter “Email” text fields    3. Enter the “Office No” text fields.    4. Enter the “Mobile No” text fields with alphabets/special character.    5. Select on “Group” dropdown list.    6. Select on “Role” dropdown list.    7. Select on “User Access” 2. Click on “Next” button. | System display bellow error message:   * Mobile No. is not numeric | **PASS** |  |
| **Screenshot:** | | | | | |
| TC 3.12.6.9 | To test on enter “Mobile No” text field with less than 10 digit.  **Step 1:**  Enter “Mobile No” text field with less than 10 digits. | *Home > Admin >Admin User Maintenance > Admin User Maintenance – Edit* | 1. On Edit User Page, user:    1. Enter the “Name” text fields    2. Enter “Email” text fields    3. Enter the “Office No” text fields.    4. Enter the “Mobile No” text fields with less than 10 digits.    5. Select on “Group” dropdown list.    6. Select on “Role” dropdown list.    7. Select on “User Access” 2. Click on “Next” button. | System display bellow error message:   * Office No. cannot be less than 10 digits | **PASS** |  |
| **Screenshot:** | | | | | |

#### TC 3.12.7 [Delete User]

| Case No. | Test Description | Action or Path | Test Step Details | Expected Results | Status  (Pass /Fail) | Remarks |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |
| TC 3.12.7.1 | To test on deleting user scenario  **Step 1:** Click on “Delete” icon button of the selected user | *Home > Admin >Admin User Maintenance* | 1. At the User Maintenance Page, click on “Delete” button of the selected user. | System will display the Admin User Maintenance – Delete Confirmation page | PASS |  |
| **Screenshot:**  **Step 1.1**    **Step 1.2** | | | | | |
| To test on deleting user scenario  **Step 2:** At Admin User Maintenance – Delete Confirmation page, click on “Confirm” button | *Home > Admin >Admin User Maintenance > Admin User Maintenance – Delete Confirmation* | 1. At the Delete User page, click on “Confirm” button | System displays the Result Page with above message:  “**Success!** User has been deleted” | PASS |  |
| **Screenshot:**  **Step 2.1**    **Step 2.2** | | | | | |

#### TC 3.12.8 [Reset Password]

| Case No. | Test Description | Action or Path | Test Step Details | Expected Results | Status  (Pass /Fail) | Remarks |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |  |
| TC 3.12.8.1 | To test on Reset Password access functionality  **Step 1:** Click on “View” icon button. | *Home > Admin > Admin User Maintenance* | 1. At User Maintenance page, click on “View” icon button. | System will display the Admin User Maintenance Details page | PASS |  |
| **Screenshot:** | | | | | |
| To test on Reset Password access functionality  **Step 2:** Click on “Reset Password” button. | *Home > Admin >Admin User Maintenance > Admin User Maintenance Details* | 1. At User Maintenance Details page, click on “Reset Password” button. | System will display the Reset Password Confirmation Page | FAIL |  |
| **Screenshot:**  Issue: "Reset" button not functioned  Expected Result: System should display the Reset Password Confirmation page. | | | | | |
| To test on Reset Password access functionality  **Step 2:** Click on “Confirm” button. | *Home > Admin > Admin User Maintenance > Admin User Maintenance Details > Reset Password Confirmation Page* | 1. At Reset Password Confirmation Page, click on “Confirm” button. | System display the Result Page  an email notification will be sent to the user, containing a re-activation link for the user to perform Password Reset |  | **Unable to proceed testing due to accuring bugs** |
| **Screenshot:** | | | | | |
| TC 3.12.8.2 | To test on “Back” button at Reset Password module.  **Step 1:** At Reset Password Confirmation Screen, click on “Back” button. | *Home > Admin > Admin User Maintenance > Admin User Maintenance Details > Reset Password Confirmation Page* | 1. At Reset Password Confirmation page, click on “Back” button. | System display the Admin User Maintenance Details screen | **FAIL** |  |
| **Screenshot:** | | | | | |
| To test on “Back” button at Reset Password Access module.  **Step 2:** At Result Page, click on “Back” button. | *Home > Admin > Admin User Maintenance > Admin User Maintenance Details > Reset Password Confirmation Page > Reset Password Result Page* | 1. At Result Page, click on “Back” button. | System displays the Admin User Maintenance Enquiry page |  |  |
| **Screenshot:** | | | | | |

#### TC 3.12.9 [Suspend User]

| Case No. | Test Description | Action or Path | | Test Step Details | | Expected Results | | Status  (Pass /Fail) | | Remarks | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |  |  | |  | |  | |  | |  | |
| TC 3.12.9.1 | To test on Reset Password access functionality  **Step 1:** Click on “View” icon button. | *Home > Admin > Admin User Maintenance* | | 1. At User Maintenance page, click on “View” icon button. | | System will display the Admin User Maintenance Details Page | | PASS | |  | |
| **Screenshot:** | | | | | | | | | | |
| To test on suspend user functionality  **Step 1:** Click on “Suspend” button. | *Home > Admin > Admin User Maintenance > Admin User Maintenance Details* | | 1. At User Maintenance Details page, click on “Suspend” button. | | System will display the Suspend User Access Confirmation Page | | FAIL | |  | |
| **Screenshot:**  Issue: Suspend button not functioned.  Expected Result: "Suspend" button should contain action to display the Suspend User Confirmation page.  *Please refer attachment:TC 3.12.6.1\_Step 1.1.jpg* | | | | | | | | | | |
| To test on suspend user functionality  **Step 2:** On Suspend User Access Confirmation Page, user click on “Confirm” button. | *Home > Admin > Admin User Maintenance > Admin User Maintenance Details > Suspend User Access Confirmation Page* | | 1. At Suspend User Access Confirmation Page, click on “Confirm” button. | | System display the Result Page  RPP will process the Suspend User Access request and change the user’s status to “Suspended” | |  | |  | |
| **Screenshot:**  Issue: Suspend button not functioned.  Expected Result: "Suspend" button should contain action to display the Suspend User Confirmation page.  *Please refer attachment:TC 3.12.6.1\_Step 1.1.jpg* | | | | | | | | | | |
| TC 3.12.9.2 | To test on “Back” button at Suspend User module.  **Step 1:** At Suspend User Access Confirmation Page, click on “Back” button. | *Home > Admin >Admin User Maintenance > Suspend User Access Confirmation Page* | | 1. At Suspend User Access Confirmation Page, click on “Back” button. | | System display the Admin User Maintenance Details screen | | **FAIL** | |  | |
| **Screenshot:**  Issue: Suspend button not functioned.  Expected Result: "Suspend" button should contain action to display the Suspend User Confirmation page.  *Please refer attachment:TC 3.12.6.1\_Step 1.1.jpg* | | | | | | | | | | |
| To test on “Back” button at Reset Password module.  **Step 2:** At Result Page, click on “Back” button. | | *Home > Admin >Admin User Maintenance > Suspend User Access Confirmation Page>Result Page* | | 1. At Result Page, click on “Back” button. | | System displays the Admin User Maintenance Enquiry page | | FAIL | |  |
| **Screenshot:**  Issue: Suspend button not functioned.  Expected Result: "Suspend" button should contain action to display the Suspend User Confirmation page.  *Please refer attachment:TC 3.12.6.1\_Step 1.1.jpg* | | | | | | | | | | |