


**PROGRAMME MANAGEMENT OFFICE
BUSINESS PARAMETER REQUEST FORM**

A) USER SECTION – User to complete section A only


SYSTEM: GFS IBS PHOENIX IMAL TRADEWIND OTHERS
 TYPE OF REQUEST: New Update Delete Please specify _____

REQUESTED BY:

Staff Name : A'bidah Faqih Haron Staff ID No./Designation : 18-1737/Assistant Manager
 Branch/Dept : Digital Dev / Product Dev - Retail Date : 21/11/2018
 Contact No. : X 0621 Signature : 

REQUEST DETAILS AND JUSTIFICATION: *Please attached supporting document (if any) e.g. Product features, screen etc.*

Below BNM & PayNet requirement:

1. To add DuitNow information on Internet Banking – Generic FAQ.
 - a. To add 'What is DuitNow?' and link to <https://www.duitnow.my/> at KFH Online Login Page.
 - b. To add DuitNow logo
2. The link to DuitNow from KFH Online carries the KFH Malaysia standard disclaimer, as attached.
3. Please refer to DuitNow guideline attached for reference. 

AUTHORISED BY: UNIT HEAD (and above)

Name & Staff ID : Mexdelina Hussein / 11-999
 Branch/Dept : Product Development / Retail
 Signature & Date :  .

For others than GFS, IBS and Phoenix

SYSTEM OWNER APPROVAL

Name & Staff ID : _____
 Approve Reject
 Signature & Date : _____

B) CONTROL ASSURANCE DEPARTMENT SECTION (for GFS, IBS and Phoenix only)

REVIEWED AND CONFIRMED BY:

Impact Category:

Financial
 Non Financial

Name : _____ Signature : _____
 Date : _____
 Remarks (If any): _____

**PROGRAMME MANAGEMENT OFFICE
PARAMETER CHANGE CONTROL**

G) BUSINESS PARAMETER ADMINISTRATOR SECTION

TYPE OF REQUEST: New Update Delete

Change Control Log No [/ /]
PRIORITY: High Medium Low

IMPLEMENTATION DATE:

WORK PLAN:

FALLBACK PLAN:

AUTHORIZED BY (HOD):

Name : _____ Staff ID No : _____
Branch/Dept : _____ Designation : _____
Contact No : _____ Signature : _____

CONCURRED BY (IT APPLICATIONS):

Name : _____ Staff ID No : _____
Branch/Dept : _____ Designation : _____
Contact No : _____ Signature : _____

IMPLEMENTED BY (BUSINESS PARAMETER ADMINISTRATOR):

Implemented By : _____ Implementation Date : _____
Signature : _____ Remarks (if any) : _____

D) POST DEPLOYMENT VERIFICATION BY CONTROL ASSURANCE DEPT (For financial impact category and GFS, IBS & Phoenix only)

CHECKED/VERIFIED BY :

Name : _____ Signature : _____
Date : _____
Remarks (if any) : _____



[Register Now](#)

[How To Sign Up](#)

[Demo](#)

[KFH Malaysia Awards](#)



What is DuitNow?

Will be available soon

Welcome to KFH Online

Please enter your Username and Password to access KFH Online Financial Services.
*New Customer: Please click on "Register Now"

Username:
 Password:

Be cautious, stay alert! DO NOT login via email links and DO NOT open email attachments or run programs from unknown sources!

- Need help?**
- ▶ [Forgot my Username](#)
 - ▶ [Forgot my Password](#)
 - ▶ [Forgot my Security Answers](#)
 - ▶ [Forgot my Password and Security Answers](#)

KFH Online
 Internet Banking Hours
 24 hours
 Contact Centre
 1300 888 KFH (534)
 or email to
kfhonline@kfh.com.my

System Maintenance

Dear Customer,
 In order to serve you better, KFH Malaysia will be carrying out system maintenance activities for KFH Online on Saturday, 17 November 2018 (12.00am-08.00am).
 We apologise for any inconvenience caused and seek your kind understanding.

SECURITY ALERT !

- Please make sure you type the URL address www.kfh.com.my in the browser locator
- Do not login via email links
- Do not reveal your PIN/Password/TAC to anyone
- Please notify us immediately should you suspect any KFH Online phishing/fake websites

KFH Malaysia Disclaimer:

The screenshot shows a web browser window with the address bar displaying <https://www.kfbonline.com.my/kfhmb/>. The browser's address bar also shows 'DeskMe' and 'KFH Malaysia'. The website's navigation menu includes 'Highlights', 'Latest Promotions', and 'News'. A modal window is overlaid on the page, containing the following text:

Kuwait Finance House
بيت التمويل الكويتي

DISCLAIMER

You are about to enter a third party website and KFHB's privacy policy will cease to apply. Thus, you are advised to read the privacy policies of the linked website.

As such, KFHB shall not be responsible or liable for any loss or damage suffered or incurred whether directly or indirectly for any content of or any transactions entered via the website you are about to access.

Click Enter if you wish to proceed.

Enter

The background website content is partially visible and includes sections for 'Gold Prices', 'Forex Index', 'Quick Links', and 'Contact Us'. The system tray at the bottom right shows the date and time as 4:58 PM on 11/21/2018.

Abidah Faqih Haron

From: Aedy Nor Anuar Rosman
Sent: Wednesday, November 21, 2018 2:20 PM
To: Siti Hazreen Ibrahim; Ab Latif Mohd Saman; Abdul Haris Abdul Halim; Mimie Aswana Alea Jaamat; Muhamad Syukry Abdul Rashid; Nizam Ismail; Norhizatiulizam Mohd Nor; Wan Shazana Fitriah Wan Abdul Razak; Noreeta Mohd Nor; Kamaliah Muda; Noor Azlinah Ariffin; Mohd Azli Ismail
Cc: Malarvili Muniandy; Abidah Faqih Haron; Nor Hasfazilah Nyaziz; Maninderjit Singh Jeet Singh; Corporate Communications DL
Subject: RE: Items to be Reported to BNM

Salam

No issues to proceed from Compliance perspective. Please ensure the disclaimer window that customer is accessing external website is applied.

Regards

Aedy Noor Anuar Rosman
AML & Regulatory Compliance



Tel: (+603) 2168 0000
Dir: (+603) 2168 0852
Email: aedy.rosman@kfh.com.my
www.kfh.com.my
@KFHMalaysia

From: Siti Hazreen Ibrahim
Sent: Monday, 19 November, 2018 5:43 PM
To: Ab Latif Mohd Saman <latif.mohdsaman@kfh.com.my>; Abdul Haris Abdul Halim <abdul.haris@kfh.com.my>; Aedy Nor Anuar Rosman <aedy.rosman@kfh.com.my>; Mimie Aswana Alea Jaamat <mimie.aswana@kfh.com.my>; Muhamad Syukry Abdul Rashid <syukry.rashid@kfh.com.my>; Nizam Ismail <nizam.ismail@kfh.com.my>; Norhizatiulizam Mohd Nor <nor.hizatiulizam@kfh.com.my>; Wan Shazana Fitriah Wan Abdul Razak <shazana.abdulrazak@kfh.com.my>; Noreeta Mohd Nor <noreeta.mohdnor@kfh.com.my>; Kamaliah Muda <kamaliah.muda@kfh.com.my>; Noor Azlinah Ariffin <azlinah.ariffin@kfh.com.my>; Mohd Azli Ismail <azli.ismail@kfh.com.my>
Cc: Malarvili Muniandy <malarvili.muniandy@kfh.com.my>; Abidah Faqih Haron <abidah.faqih@kfh.com.my>; Nor Hasfazilah Nyaziz <hasfazilah.nyaziz@kfh.com.my>; Maninderjit Singh Jeet Singh <maninderjit.singh@kfh.com.my>; Corporate Communications DL <Corporate_Communications_DL@kfh.com.my>
Subject: FW: Items to be Reported to BNM

Salam all,

This is to inform you that, we are introducing a new hyperlink at our KFHOnline and CMS login page, and the hyperlink will route customers to DuitNow website (<https://duitnow.my>) for them to get more info on DuitNow product/service.

This is part of BNM reporting items as per email below.

Attached is the proposed screen and appreciate your feedback should you have any.

Aside to Azli,

Would recommend to publish DuitNow information in our corporate website as well.

Thank you.

Regards,

Siti Hazreen Bt Ibrahim

Digital Development

Tel: (+603) 2168 0000

Dir: (+603) 2168 0606

From: Siti Hazreen Ibrahim

Sent: Thursday, 15 November, 2018 11:54 AM

To: 'RPP' <rpp@paynet.my>

Cc: Abidah Faqih Haron <abidah.faqih@kfh.com.my>; Nor Hasfazilah Nyaziz <hasfazilah.nyaziz@kfh.com.my>; Maninderjit Singh Jeet Singh <maninderjit.singh@kfh.com.my>; Irwan Syah Shaik Mansoor <irwan.syah@kfh.com.my>; Mohd Zahari Zakaria <mohd.zahari.zakaria@kfh.com.my>

Subject: RE: Items to be Reported to BNM

Dear Ariff,

Sorry for the delay in providing you the requested info.

From KFH side, we will introduce "What is DuitNow?" hyperlink at our KFHOnline and Cash Management System (CMS) login page.

The hyperlink will route our customers to DuitNow website for them to get more info on DuitNow, and this will be ready to public latest by 30 November 2018.

Attached is the KFHOnline mockup screen for your reference.

Thank you.

Abidah Faqih Haron

From: Mohd Azli Ismail
Sent: Wednesday, November 21, 2018 2:39 PM
To: Siti Hazreen Ibrahim
Cc: Malarvili Muniandy; Abidah Faqih Haron; Nor Hafzazilah Nyaziz; Maninderjit Singh Jeet Singh; Corporate Communications DL; Ab Latif Mohd Saman; Abdul Haris Abdul Halim; Aedy Nor Anuar Rosman; Mimie Aswana Alea Jaamat; Muhamad Syukry Abdul Rashid; Nizam Ismail; Norhizatulizam Mohd Nor; Wan Shazana Fitriah Wan Abdul Razak; Noreeta Mohd Nor; Kamaliah Muda; Noor Azlinah Ariffin
Subject: RE: Items to be Reported to BNM

Salaam Hazreen,
Please ensure that your link to DuitNow from KFH Online carries the KFH Malaysia standard disclaimer, as follows:

X

DISCLAIMER

You are about to enter a third party website and KFH Malaysia's privacy policy will cease to apply.

Thus, you are advised to read the privacy policies of the linked website.

As such, KFH Malaysia shall not be responsible or liable for any loss or damage suffered or incurred whether directly or indirectly for any content of or any transactions entered via the website you are about to access.

Click Enter if you wish to proceed.

ENTER

As for the Corporate Website, please guide the place where you plan to show the link at and submit us your [Service Request Form](#).

Thank you.

Mohd Azli Ismail (07-327)
Corporate Communications
Corporate Strategy

From: Siti Hazreen Ibrahim

Sent: Monday, November 19, 2018 5:43 PM

To: Ab Latif Mohd Saman <latif.mohdsaman@kfh.com.my>; Abdul Harris Abdul Halim <abdul.haris@kfh.com.my>; Aedy Nor Anuar Rosman <aedy.rosman@kfh.com.my>; Mimie Aswana Alea Jaamat <mimie.aswana@kfh.com.my>; Muhamad Syukry Abdul Rashid <syukry.rashid@kfh.com.my>; Nizam Ismail <nizam.ismail@kfh.com.my>; Norhizatiulizam Mohd Nor <nor.hizatiulizam@kfh.com.my>; Wan Shazana Fitriah Wan Abdul Razak <shazana.abdulrazak@kfh.com.my>; Noreeta Mohd Nor <noreeta.mohdnor@kfh.com.my>; Kamaliah Muda <kamaliah.muda@kfh.com.my>; Noor Azlinah Ariffin <azlinah.ariffin@kfh.com.my>; Mohd Azli Ismail <azli.ismail@kfh.com.my>

Cc: Malarvili Muniandy <malarvili.muniandy@kfh.com.my>; Abidah Faqih Haron <abidah.faqih@kfh.com.my>; Nor Hasfazilah Nyaziz <hasfazilah.nyaziz@kfh.com.my>; Maninderjit Singh Jeet Singh <maninderjit.singh@kfh.com.my>; Corporate Communications DL <Corporate_Communications_DL@kfh.com.my>

Subject: FW: Items to be Reported to BNM

Salam all,

This is to inform you that, we are introducing a new hyperlink at our KFHOnline and CMS login page, and the hyperlink will route customers to DuitNow website (<https://duitnow.my>) for them to get more info on DuitNow product/service.

This is part of BNM reporting items as per email below.

Attached is the proposed screen and appreciate your feedback should you have any.

Aside to Azli,

Would recommend to publish DuitNow information in our corporate website as well.

Thank you.

Regards,

Siti Hazreen Bt Ibrahim
Digital Development

Abidah Faqih Haron

From: Noreeta Mohd Nor
Sent: Wednesday, November 21, 2018 2:55 PM
To: Siti Hazreen Ibrahim
Cc: Malarvili Muniandy; Abidah Faqih Haron; Nor Hasfazilah Nyaziz; Maninderjit Singh Jeet Singh; Kamaliah Muda; Halijah Atan
Subject: RE: Items to be Reported to BNM

Dear Hazreen,

No further comments from Legal perspective.

Thank you.

Regards

Noreeta Mohd Nor
Senior Manager
Legal



Tel: (+603) 2168 0000
Dir: (+603) 2168 0295
Email: noreeta.mohdnor@kfh.com.my

www.kfh.com.my

From: Siti Hazreen Ibrahim
Sent: Monday, November 19, 2018 5:43 PM
To: Ab Latif Mohd Saman <latif.mohdsaman@kfh.com.my>; Abdul Haris Abdul Halim <abdul.haris@kfh.com.my>; Aedy Nor Anuar Rosman <aedy.rosman@kfh.com.my>; Mimie Aswana Alea Jaamat <mimie.aswana@kfh.com.my>; Muhamad Syukry Abdul Rashid <syukry.rashid@kfh.com.my>; Nizam Ismail <nizam.ismail@kfh.com.my>; Norhizatiulizam Mohd Nor <nor.hizatiulizam@kfh.com.my>; Wan Shazana Fitriah Wan Abdul Razak <shazana.abdulrazak@kfh.com.my>; Noreeta Mohd Nor

<noreeta.mohdnor@kfh.com.my>; Kamaliah Muda <kamaliah.muda@kfh.com.my>; Noor Azlinah Ariffin <azlinah.ariffin@kfh.com.my>; Mohd Azli Ismail <azli.ismail@kfh.com.my>
Cc: Malarvili Muniandy <malarvili.muniandy@kfh.com.my>; Abidah Faqih Haron <abidah.faqih@kfh.com.my>; Nor Hasfazilah Nyaziz <hasfazilah.nyaziz@kfh.com.my>; Maninderjit Singh Jeet Singh <maninderjit.singh@kfh.com.my>; Corporate Communications DL <Corporate_Communications_DL@kfh.com.my>
Subject: FW: Items to be Reported to BNM

Salam all,

This is to inform you that, we are introducing a new hyperlink at our KFHOnline and CMS login page, and the hyperlink will route customers to DuitNow website (<https://duitnow.my>) for them to get more info on DuitNow product/service.

This is part of BNM reporting items as per email below.

Attached is the proposed screen and appreciate your feedback should you have any.

Aside to Azli,

Would recommend to publish DuitNow information in our corporate website as well.

Thank you.

Regards,

Siti Hazreen Bt Ibrahim

Digital Development

Tel: (+603) 2168 0000

Dir: (+603) 2168 0606

From: Siti Hazreen Ibrahim

Sent: Thursday, 15 November, 2018 11:54 AM

To: 'RPP' <rpp@paynet.my>

Cc: Abidah Faqih Haron <abidah.faqih@kfh.com.my>; Nor Hasfazilah Nyaziz <hasfazilah.nyaziz@kfh.com.my>; Maninderjit Singh Jeet Singh <maninderjit.singh@kfh.com.my>; Irwan Syah Shaik Mansoor <irwan.syah@kfh.com.my>; Mohd Zahari Zakaria <zahari.zakaria@kfh.com.my>

Subject: RE: Items to be Reported to BNM

Dear Ariff,

Sorry for the delay in providing you the requested info.

From KFH side, we will introduce "**What is DuitNow?**" hyperlink at our KFHOnline and Cash Management System (CMS) login page.

Abidah Faqih Haron

From: Noor Azlinah Ariffin
Sent: Wednesday, November 21, 2018 11:46 AM
To: Siti Hazreen Ibrahim; Ab Latif Mohd Saman; Abdul Haris Abdul Halim; Aedy Nor Anuar Rosman; Mimie Aswana Alea Jaamat; Muhamad Syukry Abdul Rashid; Nizam Ismail; Norhizatiulizam Mohd Nor; Wan Shazana Fitriah Wan Abdul Razak; Noreeta Mohd Nor; Kamaliah Muda; Mohd Azli Ismail
Cc: Malarvili Muniandy; Abidah Faqih Haron; Nor Hasfazilah Nyaziz; Maninderjit Singh Jeet Singh; Corporate Communications DL; Shariah
Subject: RE: Items to be Reported to BNM

Assalamualaikum Sister Hazreen,

We have no comment from Shariah on the DuitNow hyperlink in our KFHOnline and CMS login page.

Thank you.

Regards,

Noor Azlinah Ariffin

Shariah Advisory

Shariah Division

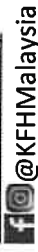


Tel: (+063) 2168 0000

Dir: (+063) 2168 0318

Email: azlinah.ariffin@kfh.com.my

www.kfh.com.my



From: Siti Hazreen Ibrahim

Sent: Monday, 19 November, 2018 5:43 PM

To: Ab Latif Mohd Saman <latif.mohdsaman@kfh.com.my>; Abdul Haris Abdul Halim <abdul.haris@kfh.com.my>; Aedy Nor Anuar Rosman <aedy.rosman@kfh.com.my>; Mimie Aswana Alea Jaamat <mimie.aswana@kfh.com.my>; Muhamad Syukry Abdul Rashid <syukry.rashid@kfh.com.my>; Nizam Ismail <nizam.ismail@kfh.com.my>; Norhizatiulizam Mohd Nor <nor.hizatiulizam@kfh.com.my>; Wan Shazana Fitriah Wan Abdul Razak <shazana.abdulrazak@kfh.com.my>; Noreeta Mohd Nor

<noreeta.mohdnor@kfh.com.my>; Kamaliah Muda <kamaliah.muda@kfh.com.my>; Noor Azlinah Ariffin <azlinah.ariffin@kfh.com.my>; Mohd Azli Ismail <azli.ismail@kfh.com.my>

Cc: Malarvili Muniandy <malarvili.muniandy@kfh.com.my>; Abidah Faqih Haron <abidah.faqih@kfh.com.my>; Nor Hasfazilah Nyaziz <hasfazilah.nyaziz@kfh.com.my>; Maninderjit Singh Jeet Singh <maninderjit.singh@kfh.com.my>; Corporate Communications DL <Corporate_Communications_DL@kfh.com.my>
Subject: FW: Items to be Reported to BNM

Salam all,

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This is part of BNM reporting items as per email below.

Attached is the proposed screen and appreciate your feedback should you have any.

Aside to Azli,

Would recommend to publish DuitNow information in our corporate website as well.

Thank you.

Regards,

Siti Hazreen Bt Ibrahim

Digital Development

Tel: (+603) 2168 0000

Dir: (+603) 2168 0606

From: Siti Hazreen Ibrahim

Sent: Thursday, 15 November, 2018 11:54 AM

To: 'RPP' <rpp@paynet.my>

Cc: Abidah Faqih Haron <abidah.faqih@kfh.com.my>; Nor Hasfazilah Nyaziz <hasfazilah.nyaziz@kfh.com.my>; Maninderjit Singh Jeet Singh <maninderjit.singh@kfh.com.my>; Irwan Syah Shaik Mansoor <irwan.syah@kfh.com.my>; Mohd Zahari Zakaria <mohd.zahari.zakaria@kfh.com.my>

Subject: RE: Items to be Reported to BNM

Dear Ariff,

Sorry for the delay in providing you the requested info.

From KFH side, we will introduce "**What is DuitNow?**" hyperlink at our KFHOnline and Cash Management System (CMS) login page.