

Kuwait Finance House (Malaysia) Berhad IT, Project & User Support

Change Request Form

| | CK NU: |
|---|--|
| Project Name: CMS KFH Labuan | Reference issues : |
| Project Manager: Nelly Peter Sedomon | Priority: Critical / High / Medium / Low |
| Gunsanad | Assigned to : |
| System Owner: KFH Labuan | Target Resolution Date : - |
| Issue Date: 18/02/2019 | |
| Requestor : Norazili Timpai | |
| | Application: CMS KFH Labuan |
| | Module: Business Internet Banking Labuan |
| | Product : CMS Alert - ODD |
| Description of Change Request : | |
| To allow CMS prompt customer to update company information during login: | |
| 1) Alert to be popped up and remind customer to fill-in Data Maintenance form | |
| 2) Alert to be popped up and remind customer to fill-in PEP Declaration form. | |
| 3) CMS Labuan to allowed electronic online form for item 1) & 2) | |
| Impact of the Change Request : | |
| 1) To allowed customer to fill in the electronic form online. | |
| 2) Once accepted. Customer allowed to keep acknowledgment receipt from system | |
| 3) Complete electronic form will be sent to dedicated email for KFH Labuan. | |
| 4) Corus should be able to keep all the information and KFH Labuan Will be extracted the report in excel. | |
| Request By: | Project Manager Review |
| Signature : Date : 18/2/19 | |
| . '/ | Signature: Date: 18/2/19 |
| Accepted by Vendor | |
| | |
| Signature : | Date : |



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| | Application: CMS KFH Labuan | |
| | Module: Business Internet Banking Labuan | |
| | Product: FTT – to allow attachment | |
| Description of Change Request : | | |
| To allow attachment for FTT transaction in BIB Labuan. | | |
| 1) JPEG format | | |
| 2) Reminder for Attachment: Only valid for file with jpeg, png, gif, pdf, doc, docx file extension and size less than or equal to 5Mb | | |
| Include Attachment : 🗆 Yes 🗆 No | | |
| Impact of the Change Request : | | |
| To allow Labuan customer to attach supporting document for all FTT transaction. | | |
| | | |
| Request By: | Project Manager Review | |
| | | |
| Signature: Date: $18/2/19$ | Signature: Date: 18/2/19 | |
| Accepted by Vendor | | |
| | | |
| Signature : | Date : | |