REQUEST TITLE: Problem statement: Unable to Add Favorite for JomPAY at KFH Online for Indah Water Konsortium and TM Unifi.

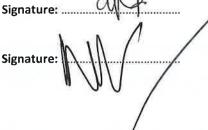
REQUESTOR DETAIL

Requested by : A'bidah Faqih Haron

Reviewed by : Malarvili Muniandy

Department : Retail Banking

Date Request : 15th August 2019



REQUEST DESCRIPTION

the error message displayed 'Amount does not meet the minimum requirement'. ITD had reverted that minimum payment is default to RM1.00 during inquiry to Add Favor JomPAY, which caused the system throw the error message. (The default value is to comply with PayNet's message format and no debit/credit hap during inquiry). Refer to JomPAY website, the minimum payment as below: Biller Minimum Payment Indah Water Konsortium (IWK) RM2.00 TM Unifi RM10.00 Enhancement: To change the default value of minimum payment to RM50.00 during inquiry Favorite for JomPAY.	No	Item	Description	
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· · ·	7	_	Current BVMC remain status-quo	
	8		ITD to provide	
9 Timeline ASAP = Production Issue with customer complaint.	9	Timeline	ASAP — Production Issue with customer complaint.	

