**Argo Bank Malaysia**



**Retail Internet Banking Test Script**

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# *Register*

The purpose of the registration process is to enable the customers to open an account with Agrobank Online. This registration process is designed to provide the convenience for the customers where the entire process is conducted electronically and without going to the bank branches or ATMs to authenticate their identity.

The purposed registrations process is based on the following scenarios:-

* User must have a mobile phone number
* User must have ATM card with the bank

Users are required to register as a Agrobank Online Retail Internet Banking user before they can proceed to enjoy the features available in the Agrobank Online.

##  User Authentication Rules

1. User ID is single or combination of numeric, alpha or alphanumeric
2. Password Will Not Expired
3. Invalid User ID Or Password Will Not Lock The User
4. ID Will Not Inactive/Dormant
5. Duplicate password control
6. No Prompt To Reset Password
7. Last sign on information displayed
8. Changing of passwords
9. Password composition
10. Deletion of User ID’s from application.
11. Password Storage.

##  Register with ATM Card

This feature allows users to register as a Agrobank Online Retail InternetBanking user. The customer will register by using an ATM card issued by AGROBANK with an ATM Pin number.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Status | Remarks |
| 1 | **Terms and Conditions**1. Click On “**Accept**”
 | Go To Registrations Details Page |  | Agree with the terms and condition. |
| 2 | **Registrations Details**1. Insert “Valid Account number”
2. Insert “Valid ATM Card Number”
3. Insert “Valid ATM Pin No”
4. Insert “Security Code or know as (CAPTCHA)”
5. Click On “Next” Button
 | - Successful Registered- Go To Registration Username |  | - Account number must consist of 16 characters.- ATM card number must consist of 16 characters. |
| 3 | **Registrations Username**1. Insert “Valid Username”
2. Click On “Next” Button
 | - Successful Registered- Go To Registration Password |  | - Username is Alphanumeric |
| 4 | **Registrations Password**1. Insert “Valid Password”
2. Insert “Confirm Password”
3. Click On “Next” Button
 | - Successful Registered- Go To Register Security Question & Answer |  | - Password is Alphanumeric with a minimum of 8 to 12 characters and alphabets. - Usage of special characters is allowed.  |
| 5 | **Registrations Register Security Question & Answer**1. Insert “Answer 1”
2. Insert “Answer 2”
3. Insert “Answer 3”
4. Click On “Next” Button
 | - Successful Registered- Go To Register Mobile Phone Number |  | - Random Questions |
| 6 | **Registrations Mobile Phone Number**1. Insert “Phone Number”
2. Insert “Confirm Phone Number”
3. Click On “Next” Button
 | - Successful Registered- Go To Register Identity Image and Phrase |  | - Mobile phone must consist to 11digits. |

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Status | Remarks |
| 7 | **Registrations Identity Image and Phrase**1. Choose available images
2. Insert ”Phrase”
3. Click On “Register” Button
 | - Successful Registered- Go To Login lading Page |  |  |

# *Login*

After users registered successfully, they can use the Login feature to login to Agrobank Online Retail Banking system using their username, password and security answers.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Status | Remarks |
| 1 | Click On RIB “Login” button | - Go to Login Page |  |  |
| 2 | **Login**1. Insert “Valid Username”
2. Click On “Login” Button
 | - Go to Enter Password Page |  | - Username Is Alphanumeric |
| 3 | 1. “Valid Password”
2. Click On “Next” Button
 | - Go to Security Question Page |  | - Password Is Alphanumeric & Special Character |
| 4 | 1. Insert “Valid Answer”
2. Click On “Next” Button
 | - Successful Login- Go to Landing Page |  |  |

## Reset Required Login Information

### *Reset Password*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Status | Remarks |
| 1 | **Registration Details**1. Insert valid “Account Number”
2. Insert valid “ATM Card Number”
3. Insert valid “ATM Pin Number”
4. Click On “Next” Button
 | - Go To Insert new password |  | - Account number must consist of 16 characters.- ATM card number must consist of 16 characters. |
| 2 | **New Password**1. Insert new “Password”
2. Insert Confirm new “Password”
3. Click On “Next” Button
 | - Successful Create new password |  | - Password Is Alphanumeric & Special Character |

### *Reset Security Questions/Answer*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Status | Remarks |
| 1 | **Registration Details**1. Insert valid “Username”
2. Insert valid “Account Number”
3. Insert valid “ATM Card Number”
4. Insert valid “ATM Pin Number”
5. Click On “Next” Button
 | - Go To Password page |  | - Account number must consist of 16 characters.- ATM card number must consist of 16 characters. |
| 2 | 1. Insert “Password”
2. Click On “Next” Button
 | - Go To Reset Security Question/Answer |  | - Password Is Alphanumeric & Special Character |
| 3 | **New Security Question & Answer**1. Insert “Answer 1”
2. Insert “Answer 2”
3. Insert “Answer 3”
4. Click On “Next” Button
 | - Successful Registered New Answer- Go To Register Mobile Phone Number |  | - Random Questions |

### *Reset Password and Security Questions/Answer*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Status | Remarks |
| 1 | **Registration Details**1. Insert valid “Username”
2. Insert valid “Account Number”
3. Insert valid “ATM Card Number”
4. Insert valid “ATM Pin Number”
5. Click On “Next” Button
 | - Go To Insert new password |  | - Account number must consist of 16 characters.- ATM card number must consist of 16 characters. |
| 2 | **New Password**1. Insert New “Password”
2. Insert Confirm New “Password”
3. Click On “Next” Button
 | - Go To Reset Security Question/Answer |  | - Password Is Alphanumeric & Special Character |
| 3 | **New Security Question & Answer**1. Insert “Answer 1”
2. Insert “Answer 2”
3. Insert “Answer 3”
4. Click On “Next” Button
 | - Successful Registered New Answer |  | - Random Questions |

### *Retrieve Username*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Status | Remarks |
| 1 | **Registration Details**1. Insert valid “Account Number”
2. Insert valid “ATM Card Number”
3. Insert valid “ATM Pin Number”
4. Click On “Next” Button
 | - Go To Insert new password |  | - Account number must consist of 16 characters.- ATM card number must consist of 16 characters. |
| 2 | **Retrieve Username**1. Click On “Proceed To Login ” Button
 | - Retrieve Valid Username |  |  |

### *Reset Mobile Number*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Status | Remarks |
| 1 | **Username**1. Insert valid “Username”
2. Click On “Login” Button
 | - Go To Insert Password |  | - Username is Alphanumeric |
| 2 | **Password**1. Insert “Password”
2. Click On “Next” Button
 | - Go To Security Question |  | - Password Is Alphanumeric & Special Character. |
| 3 | **Security Question**1. Insert Valid answer
2. Click On “Next” Button
 | - Go To Mobile Number |  |  |
| 4 | **New Mobile Number**1. Insert “Old Mobile Number”
2. Insert “New Mobile Number”
3. Insert “Confirm New Mobile Number”
4. Click On “Next” Button
 | -Successful reset mobile number |  | - Mobile phone must consist to 11 digits. |

### Unlock Account

* Call Customer Service to unlock the account first and the user is required to change the password before can login to the account.
* After user account is unlocked, user shall click on the Forget Password/Security Answer link to reset password and security questions/answers.

# *Transaction Authorization Code (TAC)*

TAC is a six random digits temporary security code generated by the authentication server and send to user via SMS using SMS gateway.

TAC is required as the second level security authentication before commit any bank transactions and user profile updates. This code shall be valid a period of time and will expire thereafter.

After TAC expiration, user is required to make another request for a new TAC.

The bank administrator can change the expiry time of the TAC. TAC can be enabled and disabled for each service by configuration.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Status | Remarks |
| 1 | **Request TAC**1. Click On “Request TAC” button
 | - TAC number will be sent via SMS to your registered mobile phone number  |  | Temporary security code generated by the authentication server and send to user via SMS |

# *Account Enquiry*

* Account Enquiry module feature allow user to view account information.
* The features include view account summary, account details, transaction history and view statement.

##  Account Summary

* Account Summary feature shall provide a list of summary of account which can be retrieved from the AGROBANK backend host, such as Savings Account, Current Account, Fixed Deposit and Loan Account.

### *Account Details*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Description** | **Expected Result** | **Status** | **Remarks** |
| 1 | 1. Click on “**Account details**” at Action Column.
2. Click on “**Go**” button

  | Display entire account summary list.View details of account |  |  |

### *Transaction History*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Description** | **Expected Result** | **Status** | **Remarks** |
| 1 | 1. Click On “ **Recent Transaction History**”
 | Choose Transaction History in the Action Column.Go button will review the entire account details. |  | * This transaction history shall provide transaction submitted up to the last statement cutoff date.
 |
| **Online Statement Page**1. Choose “**month**”
2. Click On “**View Statement**” button
 | Select on month in drop down list.Display the account statement in Adobe Acrobat Reader. |  |  * Month from January to December.

The statement month that ready to download. |

# *Funds Transfer*

* Funds Transfer module provides functionalities to allow user to make fund transfer from one account to another account.
* Allows user to make a transfer from own account to another own account, to third party account at the same bank, via Interbank, and to account located overseas.
* A print receipt page shall be provided to allow user to print receipt at the result page after each request.

##  Own Account Transfer

* Own Account Transfer shall allow users to transfer money within their own accounts.

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Status | Remarks |
| 1 | **Own Account Transfer**1. Choose ”From Account”
2. Choose ”To Account”
3. Enter Transfer “Amount”
4. Click On “Next”
 | * Go To Own Account Transfer Page
 |  | * The Transaction amount with 2 decimal point
 |
| 2 | **Own Account Transfer Confirm**1. View data inserted
2. Click On “Confirm”
 | * Go To Own Account Transfer Confirm Page
 |  |  |
| 3 | **Own Account Transfer Result**1. View Transaction
2. Click On “Print Receipt”
3. Click On “Make another transfer”
 | * Go To Own Account Transfer Result Page
 |  | * Print for Transaction Reference
 |

##  Third Party Transfer

### *Open 3rd Party Account Transfer*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Description** | **Expected Result** | **Status** | **Remarks** |
| 1 | 1. Choose “From Account ”
2. Enter ”To Account”
3. Enter transfer “Amount”
4. Enter transfer “Remarks”
5. Enter “Beneficiary Email”
6. Enter TAC number
7. Click On “Confirm”
8. Click On “Make another transfer”
 | * Go To Registered Account Transfer.
 |  | - Account number must consist of 16 characters.- Amount with 2 decimal point |

### *Registered Account Transfer*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Description** | **Expected Result** | **Status** | **Remarks** |
| 1 | 1. Click On “Registered Account Transfer” link
2. Choose “From Account ”
3. Enter ”To Account”
4. Enter transfer “Amount”
5. Enter transfer “Remarks”
6. Enter “Beneficiary Email”
7. Click On “Confirm”
8. Click On “Make another transfer”
 | * Go To 3rd Party Beneficiary Account Maintenance.
 |  | - Account number must consist of 16 characters.- Amount with 2 decimal point |

### *3rd Party Beneficiary Account Maintenance*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Description** | **Expected Result** | **Status** | **Remarks** |
| 1 | 1. Click On “3rd Party Beneficiary Account Maintenance” link
2. Enter ”To Account number”
3. Enter “Recipient Name”
4. Enter “Mobile Number”
5. Enter “Recipient Email”
6. Enter TAC number
7. Click On “Confirm”
8. Click On “Make another transfer”
 | * Go To Open Interbank Account Transfer.
 |  | - Mobile phone must consist to 11digits. |

## Interbank Transfer

### Open Interbank Account Transfer

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Description** | **Expected Result** | **Status** | **Remarks** |
| 1 | Click On “**Open Interbank Account Transfer**” link | Display Open Interbank Account Transfer landing Page. |  |  |
| **Fill transaction details :**1. Choose “**From Account** ”
2. Insert “**Amount**”
3. Insert “**Remarks**”
4. Choose “**Beneficiary** **Bank**”
5. Insert ”**Beneficiary**  **Account Number**”
6. Insert ”**Beneficiary**  **Holder Name**”
7. Insert ”**Beneficiary**  **ID**”
8. Check Box for Enable Beneficiary ID
9. Tick Check Box
10. Un-Tick Check Box
11. Choose “**Beneficiary ID Type**”
12. Insert transaction “**Reference** **no**.”
13. Insert ” **Email**”
14. Click On “**Next**”
 | Select from one of the account number from the drop down list.Needed amount Transaction remarks.Select beneficiary bank from drop down list.The account number in the recipient bankBeneficiary holder name.Beneficiary ID must consist of 12 digits.Verification by Beneficiary BankNo need verification from Beneficiary BankSelect Beneficiary ID Type from drop down list Transaction Ref. no. must consist of 20 Alpha numericInsert an existing email.Go to confirm page. |  | Registered Account HolderThe transfer from account number.Amount with 2 decimal.Allow user to make a remarks for this transfer. The beneficiary bank in Malaysia.The account number in the recipient bank.Beneficiary name in the recipient bank.IC, Police/Military ID, etc.Beneficiary bank to verify ID.The types of beneficiary ID.Allow IB to send email to the beneficiary account holder. |
| 2 | **Confirm Page**1. Display inserted data from details page.
2. Click on “**Request TAC**“
3. Insert “**TAC** **number**”
4. Insert “**TAC** **number**”
5. Click On “**Confirm**”
 | View inserted dataReceive TAC on registered mobile numberGo to result page.  |  | The transaction authorization code.TAC must consist of 6digits. |
| 3 | **Result Page**1. View result details
2. View transaction status.
3. View IB Reference Number
4. View Transaction Date and Time.
5. Click On “**Make another transfer**” button.
 | Success or FailedSelf reference remarks.Go To Interbank Landing page |  | The transaction status.The transaction reference number in the Internet Banking System.The transaction Date and time. |

### *Registered Interbank Account Transfer*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Description** | **Expected Result** | **Status** | **Remarks** |
| 1 | Click On “**Open Interbank Account Transfer**” link | Display Register Interbank Account Transfer Landing page. |  | Input all valid value. |
| **Fill transaction details :**1. Choose “**From Account** ”
2. Insert “**Amount**”
3. Insert “**Remarks**”
4. Choose “**Beneficiary** **Bank**”
5. Insert ”**Beneficiary**  **Account Number**”
6. Insert ”**Beneficiary**  **Holder Name**”
7. Insert ”**Beneficiary**  **ID**”
8. Check Box for Enable Beneficiary ID
9. Tick Check Box
10. Un-Tick Check Box
11. Choose “**Beneficiary ID Type**”
12. Insert transaction “**Reference** **no**.”
13. Insert ” **Email**”
14. Click On “**Next**”
 | Select from one of the account number from the drop down list.Needed amount Transaction remarks.Select beneficiary bank from drop down list.The account number in the recipient bankBeneficiary holder name.Beneficiary ID must consist of 12 digits.Verification by Beneficiary BankNo need verification from Beneficiary BankSelect Beneficiary ID Type from drop down list Transaction Ref. no. must consist of 20 Alpha numericInsert an existing email.Go to confirm page. |  | Registered Account HolderThe transfer from account number.Amount with 2 decimal.Allow user to make a remarks for this transfer. The beneficiary bank in Malaysia.The account number in the recipient bank.Beneficiary name in the recipient bank.IC, Police/Military ID, etc.Beneficiary bank to verify ID.The types of beneficiary ID.Allow IB to send email to the beneficiary account holder. |
| 2 | **Confirm Page**1. Display inserted data from details page.
2. Click on “**Request TAC**“
3. Insert “**TAC** **number**”
4. Insert “**TAC** **number**”
5. Click On “**Confirm**”
 | View inserted dataReceive TAC on registered mobile numberGo to result page.  |  | The transaction authorization code.TAC must consist of 6digits. |
| 3 | **Result Page**1. View result details
2. View transaction status.
3. View IB Reference Number
4. View Transaction Date and Time.
5. Click On “**Make another transfer**” button.
 | * Success or Failed
* Self reference remarks.
* Go To Interbank Landing page
 |  | * The transaction status.
* The transaction reference number in the Internet Banking System.
* The transaction Date and time.
 |

### *Beneficiary Interbank Account Maintenance*

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Description** | **Expected Result** | **Status** | **Remarks** |
| 1 | Click On “**Open Interbank Account Transfer**” link | * Display Beneficiary Interbank Account Maintenance Landing page.
 |  | * Input all valid value.
 |
| **Fill transaction details :**1. Insert “**Account number**”
2. Insert “**Beneficiary** **Bank**”
3. Insert ”**Beneficiary**  **Holder Name**”
4. Insert ”**Beneficiary**  **ID**”
5. Insert ”**Beneficiary** **Email**”
6. Click On “**Next**”
 | * Go to confirm page.
 |  | * Account number must consist of 20digits.
* Beneficiary ID must consist of 12 digits.
* Beneficiary Holder Name is 60 Alphanumeric and special characters.
* IC, Police/Military ID, etc.
 |
| 2 | **Confirm Page**Display inserted data from details page1. Click on “**Request TAC**“
2. Insert “**TAC** **number**”
3. Insert wrong “**TAC** **number**”
4. Click On “**Confirm**”
 | * View inserted data
* Receive TAC on registered mobile number
* TAC must consist of 6digits.
* Please make sure you inserted valid TAC number.
* Go to result page.
 |  | * The transaction authorization code.
* Wrong TAC number.
 |
| 3 | **Result Page**1. View result details
2. View transaction status.
3. View IB Reference Number
4. View Transaction Date and Time.
5. Click On “**Back to Beneficiary Account Maintenance**” button.
 | * Transaction Success or Failed
* Self reference remarks.
* Back to Beneficiary Account Maintenance page.
 |  | * The transaction reference number in the Internet Banking System.
* To make another transfer please repeat step 1 -3.
 |

# *Bill Payments*

## Open Bill Payment

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Description** | **Expected Result** | **Status** | **Remarks** |
|  | Click On “**Open Bill Payment**” link. | * View all Payees Corporation by category page.
 |  |  |
| 1 | * 1. Choose “**Payee** **Corporation by category**”
	2. Click On “**Continue**” button.
 | * Select Payee Corporation by category from drop down list given.
* Go to All Payee Corporation Page.
 |  | * A pre-registered payee.
 |
| 2 | * 1. Choose “**All Payee Corporation**”.
	2. Click On “**Next**”
 | * Select All Payee Corporation from drop down list.
* Go to Bill Payment Details.
 |  | * A pre-registered payee.
 |
| 3 | **Open Bill Payment Details** **3.1**1. Select “**From Account**”
2. Insert “**Amount**”
3. Insert ”**Payee Corporation Acc Number**”
4. Click On “**Next**”
 | * Select from drop down list.
* Go to Bill Payment Confirm page.
 |  | * A pre-registered payee.
* Amount must consist of 2 decimal points.
 |
| 4 | **Open Bill Payment Confirm**4.1 View all inserted details4.2 Click on “**Request TAC**“* 1. Insert “**TAC** **number**”
	2. Insert wrong “**TAC** **number**”
	3. Click On “**Confirm**”
 | * View all data inserted previously.
* Receive TAC on registered mobile number
* Go to Open Bill Payment Result page.
 |  | * TAC must consist of 6digits.
 |
| 5 | **Open Bill Payment Result** * 1. View result details
	2. View transaction status.
	3. View IB Reference Number
	4. View Transaction Date and Time.
	5. Click On “**Perform another Open Bill payment**”
	6. Click On “**Print receipt**”
 | * Transaction Successful or failed
* Go to Open Bill Payment Page.

. |  | * The transaction reference number in the Internet Banking System.
 |

## Payments to Registered Payee Corporation

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Description** | **Expected Result** | **Status** | **Remarks** |
|  | Click On “**Registered Payee Corporation**” link. | * View all Payees Corporation by category page.
 |  |  |
| 1 | * 1. Choose “**Payee** **Corporation**”
	2. Click On “**Next**” button.
 | * Select Payee Corporation from drop down list given.
* Go to Step 2 page.
 |  | * A pre-registered payee.
 |
| 2 | **Registered Bill Payment Details** **2.1**1. Select “**From Account**”
2. Insert “**Amount**”
3. Payee Corporation
4. Bill Account Holder
5. Bill Account Number.

**2.2** Click On “**Next**” | * Select Account from drop down list.
* The amount to pay.
* Payee Corporation name(selected previous)
* Bill Account Holder
* Bill Account Number
* Go to Step 3page.
 |  | * A pre-registered payee.
* Amount must consist of 2 decimal points.
* Retrieve from registered payee.
 |
| 3 | **Registered Bill Payment Confirm*** 1. View all inserted details
	2. Click On “**Next**”
 | * View all data inserted previously.
* Go to result page.
 |  |  |
| 4 | **Registered Bill Payment Result** **4.1**1. View result details
2. View transaction status.
3. View IB Reference Number
4. View Transaction Date and Time.
 | * Success or Failed
 |  | * Transaction details.
* The transaction status.
* The transaction reference number in the Internet Banking System.
* The transaction Date and time.
 |
| * 1. Click On “**Perform another Registered Bill Payment**”
 | * Go to Open Bill Payment Page and ready to make another payment again.
 |  |  |
| * 1. Click On “**Print receipt**”
 | * Receipt for self references.
 |  |  |

## Registered Payee Maintenance

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **No** | **Test Data** | **Expected Result** | **Status** | **Remarks** |
|  | Click On “**Open Bill Payment**” link. | * List of Payees summary
 |  | * Registered payee.
 |
| 1 | **Add Payee Corporation**1. Click On “**Add**” button.
2. Choose “**Payee Corporation**”
3. Click On “**Next**” button.
 | * Add Payee page display.
* Select Payee Corporation from drop down list given.
* Go to add payee corporation details.
 |  | * A pre-registered payee.
 |
| **Add Payee Corporation Details**1. Insert ”Bill Account No”
2. Insert “Bill Account Holder Name”
3. Click On “**Next**” button
 | * Go to Add Payee Corporation Confirm page.
 |  | * The length is depends on the Payee Corporation account number.
* Alphanumeric 60 characters
 |
| . |
| **Add Payee Corporation Confirm**1. View all inserted details
2. Click on “Request TAC“
3. Insert “TAC number”
4. Insert wrong “TAC number”
5. Click On “**Next**” button.
 | * Receive TAC on registered mobile number
* Please make sure you inserted valid TAC number
* Go to Add Payee Corporation Result Page
 |  | * The transaction authorization code.
* Wrong TAC number
* TAC must consist of 6digits.
 |
| **Add Payee Corporation Result**1. View result details
2. View transaction status.
3. View IB Reference Number
4. View Transaction Date and Time.
 | * Success or Failed
 |  | * The transaction reference number in the Internet Banking System.
 |
| **Delete Payee Corporation**1. Tick on “**Payee** **Corporation**” Check Box.
2. Click On “**Delete**” button.
 | * Go to page confirm delete
 |  | * Tick On check box on top of the first column to select the entire payee corporation.
* Or tick one by one for the selected payee only.
 |
| **Delete Payee Corporation confirm**1. View data before delete.
2. Click On “**Confirm**” button.
 | * Agree to delete selected payee corporation.
* Go to next page.
 |  |  |
| **Delete Payee Corporation Result**1. View result details
2. View transaction status.
3. View IB Reference Number
4. View Transaction Date and Time.
5. Click On “**Back To Registered Payee Corporation Maintenance**”
 | * Success or Failed
* Self reference remarks.
* Back to Summary List page
 |  | * The transaction reference number in the Internet Banking System.
* The transaction Date and time.
 |

# *Profile Management*

## Update Profile

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Status | Remarks |
| 1 | **TAC Verification**1. Click On “Update Profile” link
2. Click On "Request TAC” link
3. Enter your TAC
4. Enter new profile details
5. Click On “Confirm” button
 | * Receive TAC request to registered mobile phone
* Save new changes
* Go To Update Profile Page
 |  | * Request for TAC via SMS
* Verify TAC
* Commit New Details to Server
 |

## Change Password

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Status | Remarks |
| 1 | 1. Click On "Change Password” link
2. Enter New password
3. Enter Old Password
4. Confirm New Password
5. Enter your TAC number
6. Click On ‘Continue” button
 | * Change Password Page display
* Password Changed
* Save new changes
* View Result of change password
 |  | * Request for TAC via SMS
* Verify Password and TAC
* Commit NEW password to Server
 |

# *Secure Mailbox*

## Inbox

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Remarks | Status |
| 1 | **Compose**1. Click On “Compose”
2. Choose Subject
3. Enter New Message
4. Click On “Sent”
5. Click On “Confirm”
6. Click On “Compose Another Message”
7. Click On “Back to Inbox”
 | * Compose screen display
* Choose from existing dropdown
* Compose New message
* Click Proceed button
* Go To Confirm Page
* Click Proceed button
* Result Screen Display
* Message Send to IBAM
* Compose New Message
* View Inbox Message List
 | * Subject is created by IBAM just select on the existing
 |  |
| 2 | **View Message List**1. Click On “Inbox”
2. Click On “message Link ”
 | * View all Inbox Message Summary List
* View full message details
 |  |  |
| 3 | **Reply** 1. Click On “Reply”
2. Click On “Sent”
3. Click On “Confirm”
4. Click On “Back to Inbox”
 | * Reply screen display
* Fill the message to reply
* Go To Confirm Page
* Click Proceed Button
* Reply message send to sender
* View Inbox Message List
 |  |  |
| 4 | **Delete Message**1. Click On “Check Box”
2. Click On “Delete“
3. Click On “Confirm”
4. Click On “Back to Inbox”
 | * Desire message selected
* View selected messages
* Messages deleted
* Display status of message deleted
* View Inbox Message List
 | * Just ticked on the selected checkbox to delete only
* Click on the top of check box and all the check box will be automatically selected
 |  |

##  Sent Box

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Remarks | Status |
| 1 | **View Message List**1. Click On “Sent Box”
2. Click On “Message Link ”
 | * Display list of Sent Message
* View full message details
 |  |  |
| 2 | **Delete Message**1. Click On “Check Box”
2. Click On “Delete“
3. Click On “Confirm”
4. Click On “Back to Sent Box”
 | * Desire message selected
* View selected messages
* Messages deleted
* Display status of message deleted
* View Send Box Message List
 | * Just ticked on the selected checkbox to delete only
* Click on the top of check box and all the check box will be automatically selected
 |  |

##  Trash Can

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| No | Description | Expected Result | Remarks | Status |
| 1 | **View Message List**1. Click On “Trash Can”
2. Click On “Message Link ”
 | * Display list of Sent Message
* View full message details
 |  |  |
| 2 | **Delete Message**1. Click On “Check Box”
2. Click On “Delete“
3. Click On “Confirm”
4. Click On “Back to Trash Can”
 | * Desire message selected
* Messages deleted
* Display status of message deleted
* View Trash Can Message List
 | * Just ticked on the selected checkbox to delete only
* Click on the top of check box and all the check box will be automatically selected
 |  |

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