| **Project Name** | | | | BSN – Corporate Digital Banking (CDB) | | | | | | | | |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Project Code** | | | | BSN/20170616/LOI/KMT | | | | **Doc Ref** | | | | BSN/20190820/CR001 |
| **BSN URS #** | | | |  | | | | **BSN CM#** | | | | BN/IP/JPD/4(01) |
| **Date** | | | | 28/08/2019 | | | | **Chg Req #** | | | | CR-001 version 1.0 |
| **Change Description** | | | | | | | | | | | | |
| **Request:**  To add Service Type “Collection” to CDB - (Kod 500)   * Front End (Registration) * Back End (IBAM Module)   With regards to UAT Issue Log No. 10 & 11 - To add a new services by the name of ‘Collection’ with org code ended with 500 to be available in Online Apllication & (CDB) OTC registration (CBE).  **Resolutions:**  To add new Service – Collection (Code – 500)  As agreed this will be developed and will be delivered as Patch after Phase 1 Migration. (Appendix A) | | | | | | | | | | | | |
| **Requested By** | | | Rahmat Bohari  Eksekutif JPD | | | | **Initiated By** | | | Norhaidah Md Dasuki | | |
| **Impact Analysis** | | | | | | | | | | | | |
| 1 | | CDB   * Online Application Form | | | | | | | | | | |
| 2 | | IBAM - CBE   * CDB Application * Organization Type – Service and Account | | | | | | | | | | |
| **Effort Analysis** | | | | | | | | | | | | |
| **#** | **Resource** | | | **Effort**  **(man days)** | | **Unit Cost (RM)** | **Cost**  **(RM)** | | | | **Description** | |
| 1 | 1 | | | 2 | |  |  | | | | Requirement study, Internal testing, Development. | |
| 2 | 1 | | | 3 | |  |  | | | | SIT, UAT, Documentation and migration support | |
| **Sub Total** | | | | | | |  | | | |  | |
| **Gov. Charges** | | | | | | |  | | | |  | |
| **Total** | | | | | | |  | | | |  | |
|  | | | | | | |  | | | |  | |
| **Total Cost** | | | | | | | **00.00** | | | | Waved by Penril management | |
| **Approval** | | | | | | | | | | | | |
| **Name** | | | | | **Role** | | | | **Signature (Date)** | | | |
| Zamri Omar | | | | | Pengurus Projek  Jab. Perbankan Digital, BSN | | | |  | | | |
| Norhaidah Md Dasuki | | | | | Project Manager (Penril) | | | |  | | | |

# Terms

## Payment Schedule

* 30% Upon Letter of Acceptance
* 40% Upon Delivery of SIT
* 20% Upon Delivery of UAT
* 10% upon 30 days after UAT sign off.

*Notes: AMC of 20% of the total sum will kick in for the 12-month support. The commencement date of the support period is effective from 30 days after UAT sign-off. Kindly stated in the LOA if required for the AMC.*

## Payment Terms & Conditions

1. All prices are quoted in Malaysian Ringgit unless otherwise stated.
2. Customer shall fully settle all invoices issued by Penril Datability (M) Sdn Bhd within thirty (30) days from the date of the invoice received by Customer, failing which late payment interest at the rate of twelve percent (12%) per annum shall be payable by the Customer for all outstanding sums until full payment.
3. The Customer agrees that terms and conditions herein is governed by and shall be construed in accordance with the Malaysian laws and agrees to submit the exclusive jurisdiction of the courts of Malaysia.
4. Any out of scope changes in specifications shall necessitate a re-quotation mutually agreed by both parties.
5. Agreement stamping cost to be borne by Penril.
6. For any clarification of this quotation,

For commercial purpose, please contact Koh Mui Tong

Email : mtkoh@penril.net or Mobile : 012 2038087

For technical, scope & schedule, please contact Tan Lee Yong

Email : leeyong.tan@penril.net or Mobile : 019 559 8816

# Assumptions

## General Assumptions

* Customer will set up a dedicated task-force made by a sufficient number of resources to guarantee that Customer’s required skills are available to the project when required according to the agreed project schedule.
* Customer will make available to Penril staff facilities on site similar to those that Customer makes available to their own staff.
* Customer will respond to all Penril requests for information in a timely manner.
* Customer shall be responsible for timely availability of software, hardware, applications and other necessary assistance required to develop/customize or implement the proposed solution.
* Customer will provide appropriate testing, training and production environment for the proposed solution.
* Customer will fulfill any other request, which may arise and needed to ensure the success of the overall project. Some of the activities shall be done off-site where and when required and Penril project manager will periodically report the progress of these tasks to Customer steering committee and project manager.
* Civil work and Site Preparation are not part of this scope of work.
* Customer will arrange all necessary authorizations on LAN or any other infrastructure for Penril employees to be able to carry out the project.
* Customer has to develop all the suitable test data cases according to the test plan submitted by Penril. The test plan and test cases will be the foundation for accepting the proposed solution.
* Penril will require a mobilization period of 2 weeks starting from the date of signing the contract.

## Solution Assumptions

* Customer will be responsible for arrangements with other project parties.

**APPENDIX A**

# SCOPE OF WORK

|  |  |
| --- | --- |
| **CR No:** | **CR-001** |
| **CR Title:** | **Enhancement of CDB & IBAM**  **- To add Service Type “Collection” (500)** |

| System | Modules | Description | CF / DB | Effort (Days) |
| --- | --- | --- | --- | --- |
| CDB | Online Registration Form | * To add a check box for customer to select Service type “Collection” (code – 500) | Dev | 2 |
| IBAM | CBE  - CDB Application (Online & OTC) | * To add a check box for UKB to select Service type “Collection” (code – 500) | Dev |
| CBE  - Organization Setup | * Account & Service   + To add Service type “Collection” (code – 500) | Dev |