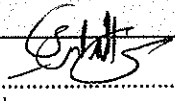


REQUEST TITLE: Registered Prepaid Top Up for Pinless Transaction (CIB & BIB)

REQUESTOR DETAIL

Requested by : Chooi So Fun / Kamaruddin Damiri

Signature:  20/6/11

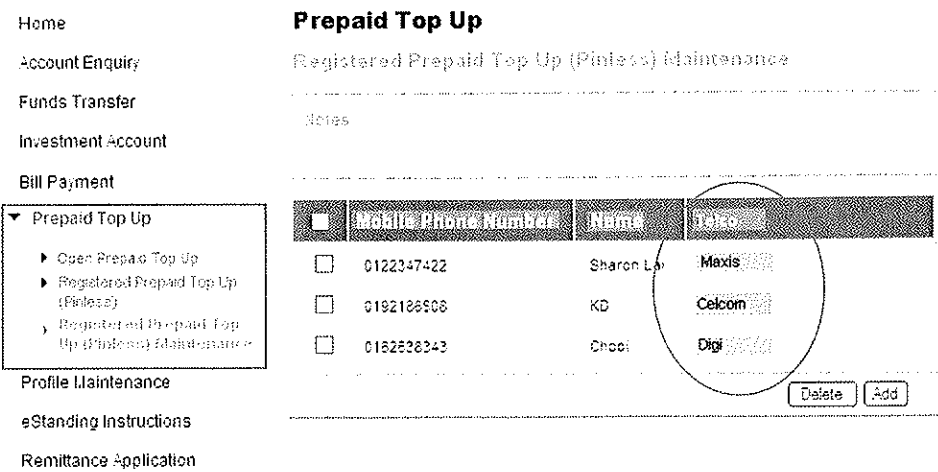
Reviewed by : Malarvili Muniandy

Signature: 

Department : Alternative Channels, RCB

Date Request : 30 June 2011

REQUEST DESCRIPTION

No	Item	Description
1	OBJECTIVE of the Project / Enhancement	a) To allow CIB and BIB customer to register and maintain a list of mobile phone numbers via KFHOnline. b) To have a navigation for "Registered Prepaid Top Up" for mobile pinless transactions. c) The above enhancements are to allow mobile prepaid pinless transactions to be done in a faster manner whereby the process for keying of mobile phone number and requesting of TAC/Secure Pass Pin are not required.
2	General Overview	a) Currently, customer needs to input the mobile phone number and requests for TAC/Secure Pass Pin whenever a mobile prepaid pinless transaction is performed. Therefore in order not to prolong the transaction process, proposed to allow customer to register and maintain their list of frequently used mobile phone numbers. b) With this new feature, customers just have to select the desired mobile phone numbers from a list and confirm the prepaid reload whenever they perform a prepaid pinless transaction without requesting any TAC/Secure Pass Pin.
3	Proposed Process Flow	NA
4	Charges	NA
5	Features / Functions	As per item 1 and 2 above.
6	Screen and Design (Include Notes / Messages)	<p>Sample Screen Design:</p> <p>(A) New Left-hand side Menu as "Prepaid Top Up".</p> <ul style="list-style-type: none"> - this menu is taken out from existing Bill Payment sub-menu. <p>(B) Registered Prepaid Top Up (Pinless) Maintenance</p> <ul style="list-style-type: none"> - Allow to Add, Edit & Delete the record - All fields should be mandatory and maintainable - The Telco list to be maintainable at BVMC - During creation, ability to show the list of pinless telco only - The objective by having the Telco field is used for filtering purpose. This is to make sure the registration is only for PINLESS telco.  <p>The screenshot shows a web interface with a left-hand navigation menu. The 'Prepaid Top Up' option is expanded, showing sub-items: 'Open Prepaid Top Up', 'Registered Prepaid Top Up (Pinless)', and 'Registered Prepaid Top Up (Pinless) Maintenance'. The 'Registered Prepaid Top Up (Pinless) Maintenance' page is displayed, featuring a table with columns for 'Mobile Phone Number', 'Name', and 'Telco'. The table contains three entries: 0122347422 (Sharon L... Maxis), 0192186908 (KG Celcom), and 0152538343 (Chooi Digi). There are 'Delete' and 'Add' buttons at the bottom right of the table.</p>

(C) Registered Prepaid Top Up (Pinless)

- i. For "Prepaid Type" drop down list: shown only the pinless telco
- ii. For Mobile No: shown only the pinless telco that maintained by customer
- iii. All fields are mandatory
- iv. Request only apply for pinless transaction

Step 1: To initiate the transaction

Note:

- Continue to proceed to Step 2 in the event customer has switched to a new telco or selected the wrong combination of prepaid type and mobile no.
- This is because ultimately the transaction will be unsuccessful which the verification role is by ePAY.

Step 2: To confirm the transaction

- to show the actual amount to be debited (this is to cater for the 6% service tax)

7	Reports (new / enhancement) and samples	Enhancement on the exiting User Activities Report in BVMC – to include all activities for any maintenance of mobile phone numbers (i.e. Add, Edit & Delete).
8	Audit Trails	As per item 7 above.
9	BVMC Changes / Enhancements	As per item 7 above.
10	Back-end processes / enhancements	NA
11	ATM / OTC	NA
12	Timeline	ASAP
13	Exceptional Handling	NA