REQUEST TITLE: Registered Prepaid Top Up for Pinless Transaction (CIB & BIB)

REQUESTOR DETAIL

Requested by : Chooi So Fun / Kamaruddin Damiri

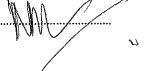
Reviewed by : Malarvili Muniandy

Department : Alternative Channels, RCB

Date Request : 30 June 2011

Signature: ...

Signature: ...



REQUEST DESCRIPTION

| No | Item | Description |
|--|--|--|
| 1 | OBJECTIVE of the Project / Enhancement | a) To allow CIB and BIB customer to register and maintain a list of mobile phone numbers via KFHOnline. b) To have a navigation for "Registered Prepaid Top Up" for mobile pinless transactions. c) The above enhancements are to allow mobile prepaid pinless transactions to be done in a faster manner whereby the process for keying of mobile phone number and requesting of TAC/Secure Pass Pin are not required. |
| 2 | General Overview | a) Currently, customer needs to input the mobile phone number and requests for TAC/Secure Pass Pin whenever a mobile prepaid pinless transaction is performed. Therefore in order not to prolong the transaction process, proposed to allow customer to register and maintain their list of frequently used mobile phone numbers. b) With this new feature, customers just have to select the desired mobile phone numbers from a list and confirm the prepaid reload whenever they perform a prepaid pinless transaction without requesting any TAC/Secure Pass Pin. |
| 3 | Proposed Process Flow | NA |
| 4 | Charges | NA |
| 5 | Features / Functions | As per item 1 and 2 above. |
| 6 | Screen and Design (Include Notes / Messages) | (A) New Left-hand side Menu as "Prepaid Top Up". - this menu is taken out from existing Bill Payment sub-menu. (B) Registered Prepaid Top Up (Pinless) Maintenance - Allow to Add, Edit & Delete the record - All fields should be mandatory and maintainable - The Telco list to be maintainable at BVMC - During creation, ability to show the list of pinless telco only - The objective by having the Telco field is used for filtering purpose. This is to make sure the registration is only for PINLESS telco. |
| | | Home Prepaid Top Up |
| | | Account Enquiry Registered Prepaid Top Up (Piniess) (daintenance |
| | | Funds Transfer Mones Investment Account |
| | | Bill Payment |
| | | ▼ Prepaid Top Up |
| P. V. T. | | Ogen Prepart Top Up Registered Prepart Top Up (Partiess) Registered Prepart Top Up (Partiess) Registered Prepart Top Up (Partiess) Faintenance Up (Partiess) Faintenance eStanding Instructions Remittance Application Classification Mexis Mexis |

(C) Registered Prepaid Top Up (Pinless) For "Prepaid Type" drop down list: shown only the pinless telco ii. For Mobile No: shown only the pinless telco that maintained by customer iii. All fields are mandatory Request only apply for pinless transaction iv. 題 Step 1: To initiate the transaction Home Prepaid Top Up Registered Prepaid Top Up (Pinless) Account Enquiry Funds Transfer Investment Account Bill Payment ▼ Prepaid Top Up 001103009047 KFH BASIC SAVINGS ACCOUNT-I (STAFF) (RM517.96) From account? ▶ Coec Prepart Tec tio Prepaid Type: Mays Hothark 10 Registered Prepaid Tep-* (Application) Nobile Non: Registered Frenord Top Up (Paless) Martenance 0122347422 - Sharon Lai - M 0162638343 - Chool - Digi Profile Maintenance Note C). All fields with exteriols (3 are respo eStanding Instructions Cear Next Remittance Application Note: - Continue to proceed to Step 2 in the event customer has switched to a new telco or selected the wrong combination of prepaid type and mobile no. - This is because ultimately the transaction will be unsuccessful which the verification role is by ePAY. Step 2: To confirm the transaction - to show the actual amount to be debited (this is to cater for the 6% service tax) Prepaid Top Up Account Enquiry Product and Proposal Cop Up (Pinters) Funds Transfer Investment account 1. Please select your account to be beliefed 2. End Decom Presid, the double vertical 2.2 End Decom Preside the mobile number entered (Example: D15xxxxxxxx): if no mobile number is entered, system wild seasy your Too Up Pit as the result days. Please remember and keep the Pit 2. For IPATA Shread it is a mentatory to enter the mobile number. The top up wildle resource automatically to the mobile number entered (Example: D12xxxxxxxxx): If no mobile number is entered, system wild reject the transaction. Bill Payment ▼ Prepaid Top Up ▶ Ocen Propala Topica 3. The specifical soft for expressed for proof professional contractions. Step 2/3 From account: KFH BASIC SAVRIGS ACCOUNT-1 (STAFF)-001103000047 Registered Propried Top Un (Perions) Marsterionse Amount: RM10.00 Profile Liaintenance Prepaid Type: Afaxis Hotlink 10 eStanding Instructions Vobile No: 0122347422 (Sharon Lau - Maxis) Remittance application Back Codim 7 Reports (new / Enhancement on the exiting User Activities Report in BVMC - to include all activities for enhancement) and any maintenance of mobile phone numbers (i.e. Add, Edit & Delete). samples 8 **Audit Trails** As per item 7 above. 9 **BVMC Changes /** As per item 7 above. **Enhancements** 10 Back-end processes / NA enhancements 11 ATM / OTC NA 12 Timeline **ASAP**

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Exceptional Handling

NA