



## SERVICE REQUEST FORM (SIR)

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### SECTION A – To be filled up by business user

**Date** : 17 September 2020

**Requester** : RAHMAT BOHARI

**Department** : DIGITAL BANKING

**Date Required** : 1<sup>st</sup> Oct 2020

**Reference ID**: BN/IP/JPD/4 JLD 2 ( 62 )

**Subject** : BSNeBiz (IBAM) – Search Function by Organization Code

#### Type of Request:

- Regulatory / Compliance
- New Project
- New Product / Service
- System Enhancement
- Incident (Error, Production / Operation issue)
- Hardware / Infrastructure
- IT Security

#### Priority:

- High
- Medium
- Low

#### Environment:

- SIT/Development
- UAT
- DR
- Production



## **SERVICE REQUEST FORM (SIR)**

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**Vendor**

BSN IT (eBiz application) and Penril Datability

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**Objective**

To have the 'Search function by Organization Code' in IBAM menu :

1. Organization Setup
  2. BSNeBiz Transaction History
  3. eStatement
  4. BSNeBiz User Activity Logs
  5. BSNeBiz Report
  6. Corporate Account Inquiry
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**Description Details**

Screen attached

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# SERVICE REQUEST FORM (SIR)

**Impact if not implemented**

IBAM user having difficulty to search by Organization Codes

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**Attachments**

Prepared by

NAME:

RAHMAT BOHARI @ JANTAN  
EKSEKUTIF KANAN  
JABATAN PERBANKAN DIGITAL  
BANK SIMPANAN NASIONAL

DESIGNATION:

DATE:

Reviewed by,

NAME:

ZAMRI OMAR  
NAIB PRESIDEN  
JABATAN PERBANKAN DIGITAL  
BANK SIMPANAN NASIONAL

DESIGNATION:

DATE:

Approved by,

NAME:

MUHAMAD ADLAN HUSSAN  
SENIOR VICE PRESIDENT / HEAD  
DIGITAL BANKING DEPARTMENT  
BANK SIMPANAN NASIONAL

DESIGNATION:

DATE:

**NOTE:**

\*\*Approval to be signed by Head of Department/Business Unit Head/Business Team Lead



## SERVICE REQUEST FORM (SIR)

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### SECTION B – Demand Management Evaluation

SR No. : \_\_\_\_\_

Date Received : \_\_\_\_\_

Status :  Accepted     Rejected     Deferred

Comments :

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## To add Search Function → Search By Organization Code

Organization Setup

Advance Search

Organization name	Business Registration Number
GIS number	Organization status
State	-Please Select-

BSNeBiz Transaction Enquiry

Advance Search

Organization Name	Transaction ID
Transaction Types	Transaction Status
Transaction Amount From	Transaction Amount To
Transaction From Account No	Transaction To Account No
Transaction Date From	Transaction Date To
Effective Date From	Effective Date To

E-Statement

Advance Search

File Name	Account Number
File Extension	Statement Frequency
Post Date From	Post Date To

BSNeBiz User Activity Log

Advance Search

User Name	Channel
Date From	Transaction Date To
Activity ID	Activity Name

BSN 10.10.91.125 SINAR HARIAN

bsnebiz.com.my/bsn-admin/common/Login.do

BSN

17 SEP 2023 10:14:40  
Welcome, Rahmat Bohari (Jab. Perantara dan Perbankan Komuniti, BSN)

BSNeBiz Report

Home  
MESSAGE BOX  
BANK BACK END  
CORP BACK END  
BSNeBiz Application  
Organization Setup  
BSNeBiz Navigation  
BSNeBiz Transaction Enquiry  
E-Statement

BSNeBiz Report

Advance Search

Report Type  
Please Select

BSN 10.10.91.125 SINAR HARIAN

bsnebiz.com.my/bsn-admin/common/Login.do

BSN

17 SEP 2023 10:15:46  
Welcome, Rahmat Bohari (Jab. Perantara dan Perbankan Komuniti, BSN)

Corporate Account Enquiry

Home  
MESSAGE BOX  
BANK BACK END  
CORP BACK END  
BSNeBiz Application  
Organization Setup  
BSNeBiz Navigation  
BSNeBiz Transaction Enquiry  
E-Statement  
BSNeBiz User Activity Log  
BSNeBiz Request

Corporate Account Enquiry

Advance Search

Account Number

Account Holder Name

Date  
Please Select