# Secured Mailbox Test

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| **Test ID** | FCFT/IBAM013 |
| **Test Name** | Secure Mailbox Test – Send Notification |
| **Description** | Check the Send Notification Functionality, such as:   * Ability to filter the user * Ability to send notification to all users and specific user(s) |
| **Test Steps** | 1. Send Notification from IBAM 2. Specify the site and user destination 3. Verify whether the mail is present in RIB 4. Verify who are the users who get the email |
| **Verification Details** | Test Field   |  |  |  | | --- | --- | --- | | Notification Destination | Site | Retail Internet Banking | | Send | When All Users is Selected | | Results on IBAM | To Recipient:  *<field>* | | Results on RIB | Does All User receive the notification sent from Admin?  *<field>* | | Send | When Filter by Criteria is selected | | Results on IBAM | To Recipient:  *<field>* | | Results on RIB | Does only a specific User receive the notification sent from Admin?  *<field>* | | Compose Mail | Subject | *<field>* | | Results on RIB | *<field>* | | Expiry Date | *<field>* | | Results on RIB | *<field>* | | Message | *<field>* | | Results on RIB | *<field>* | |

# Secured Mailbox Test

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| **Test ID** | FCFT/IBAM014 |
| **Test Name** | Secure Mailbox Test – Inbox & Replied Message. |
| **Description** | Check the Inbox & Replied Message Functionality, such as:   * List all the inbox message from the RIB * Reply the email * List all the replied email * Print the email |
| **Test Steps** | 1. View the list of inbox message 2. Send multiple message to archive 3. Check the list pagination functionality 4. Verify the message by subject and the content 5. Print the message 6. Reply the message 7. Verify the ‘replied message’ 8. Archive the message 9. Verify the archived message |
| **Verification Details** | Test Field   |  |  |  | | --- | --- | --- | | View the list of inbox message | Step 1 | Click on the Secured Mailbox, access on the Inbox | | Results on RIB | *Does the message sent by RIB User appear in this list?*  *<field>* | | Check the list pagination functionality | Step 1 | Click on the Secured Mailbox, access on the Inbox. Click on the next page (1, 2, Next Page hyperlink). | | Result on IBAM | *<field>* | | Verify the message by subject and the content | Step 1 | View the message content by clicking on the subject title (select the last message sent from RIB). | | Result on IBAM | *Does the message content and subject are match with the one sent from RIB?*  *<field>* | | Print the message | Step 1 | View this message and click on ‘print’ button. | | Result on IBAM | *How is the look and format of the printed message? Is the message printed correctly?*  *<field>* | | Reply the message | Step 1 | After viewing above email, test the reply functionality by clicking ‘reply’ button. | | Subject | The subject is appended with ‘RE:’ format. | | Result on IBAM | *Does the ‘RE:’ format appears?*  *<field>* | | Message | *The original message will be included like sample below:* | | Result on IBAM | *Does the ‘original message’ appear?*  *<field>* | | Step 2 | Type the message, and click Reply button. Now login to RIB, and see the message inbox. | | Result on RIB | *Does the ‘message’ appear in RIB?*  *<field>* | | Replied Message | Step 1 | Select the message just now sent to RIB. Verify the subject and the content of the message in IBAM | | Result on IBAM | *Does the ‘subject and message content’ appear correctly in ‘Replied Message’?*  *<field>* | |

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| Test ID | 15 |
| Test Name | Secure Mailbox Test – Archiving Functionality |
| Description | Check the Inbox & Replied Message Functionality, such as:   * Do single and multiple archive message for ‘Inbox’ * Do single and multiple archive message for ‘Replied Message’ * Do single and multiple archive message for ‘Sent notification’ |
| Test Steps | 1. Send multiple ‘Inbox’ message to archive 2. Send a single ‘Inbox’ message to archive 3. Send multiple ‘replied message to archive 4. Send a single ‘replied message to archive 5. Send multiple message ‘notification’ to archive 6. Send a single message ‘notification’ to archive 7. Verify the functionality of the search button 8. Review all the messages that had just been sent to archive 9. Do single and multiple ‘restore’ message from archive 10. Review all the messages that has been restored to ‘inbox’, ‘replied message’, and ‘sent notification’ |
| Verification Details | |  |  |  | | --- | --- | --- | | Do single and multiple archive message for ‘Inbox’ | Step 1 | Select multiple message inbox and click ‘Send to Archive’ | | Step 2 | View a single ‘inbox’ message and click ‘archive’. | | Result on IBAM | *Are those messages disappearing from Inbox?*  *<field>* | | Do single and multiple archive message for ‘Replied Message’ | Step 1 | Select multiple ‘replied message’ and click ‘Send to Archive’ | | Step 2 | View a single ‘replied message’ and click ‘archive’. | | Result on IBAM | *Are those messages disappearing from ‘Replied Message’?*  *<field>* | | Do single and multiple archive message for ‘Sent notification’ | Step 1 | Select multiple message in ‘notification’ and click ‘Send to Archive’ | | Step 2 | View a single ‘notification’ message and click ‘archive’. | | Result on IBAM | *Are those messages disappearing from ‘notification’?*  *<field>F* | | Verify the search function | Subject | *<field>* | | Site | *<field>* | | Date | *<field>* | | Result on IBAM | *Are those messages are listed correctly?*  *<field>* | | Review the message in archive | Step 1 | *For every messages that has been moved to archived folder just now. Verify:*   * *The existence of the email* * *Verify the message parameter such as subject, site, date, and the content of the message* | | Result on IBAM | *Are those parameter are shown correctly?*  *<field>* | | Restore message from archive | Step 1 | Do multiple and restore messages for those messages which had just been sent to archive. | | Result on IBAM | Check all the restored messages in ‘inbox’, ‘replied message’, and ‘notification’.  Do messages restored correctly?  *<field>*  Are they can be viewed correctly?  *<field>*  Are the message ‘subject’ and ‘content’ maintained the same value?  *<field>* |   Test Field |

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| Test ID | 16 |
| Test Name | Secure Mailbox – Subject Maintenance |
| Description | Assign a specific admin user(s) to receive a specific subject from RIB |
| Test Steps | 1. Edit Content of ‘subject maintenance’ 2. Remove and add the user under that ‘subject maintenance’ and see the result |
| Verification Details | |  |  |  | | --- | --- | --- | | Edit the content of subject maintenance | Step 1 | Select Category ‘HOME’ | | Step 2 | Select Subject ‘HOME FINANCE’ | | Step 3 | *Remove the user ‘mssadmin’* | | Step 4 | *Login to IBAM as mssadmin.*  *Check the ‘inbox’, ‘replied message’ and ‘notification’ which contain ‘HOME FINANCE’ subject.* | | Result on IBAM | *Are the messages that contain subject of ‘HOME FINANCE’ are present?*  *<field>* | | Step 5 | *Go to step 1 and 2, then add back ‘mssadmin’ user.* | | Result on IBAM | *Are the messages that contain subject of ‘HOME FINANCE’ are present?*  *<field>* |   Test Field |

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