



SERVICE REQUEST FORM (SR)

SECTION A – To be filled up by Requestor

Date : 8/2/2021

Requester : RAHMAT BOHARI

Department : DIGITAL BANKING

Date Required : 8/2/2021

Reference ID: BN/IP/JPD/4 JLD 3 (23)

Type of Request:

- System Enhancement
- Data Patch
- Data / Report Request
- Infrastructure / Security Access

Priority:

- High
- Medium
- Low

Objective

1. Daily data feed from ICBS to BSNeBiz server to contain detail informati such as;
(cheque number , transaction details information etc.)
2. BSNeBiz to display detail information in Transaction History module such as;
(cheque number , transaction details information etc.) similiar to information appear in
bank statement.



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Attachments

- attached -

Prepared by,

NAME: RAHMAT BOHARI

DESIGNATION: SENIOR EXECUTIVE

DATE: 8/2/2021

Reviewed by,

NAME: WAN AHMAD NUWAIRI

DESIGNATION: MANAGER

DATE: 8/2/2021

Approved by,

NAME: AZRUL FARIQUE MUSTAFA

DESIGNATION: SVP/ HEAD OF DEPARTMENT

DATE: 8/2/2021

NOTE: **Approval must be signed by Head of Department.