



SERVICE REQUEST FORM (SR)

SECTION A – To be filled up by Requestor

Date : 3/3/2021 _____

Requester : RAHMAT BOHARI _____

Department : DIGITAL BANKING _____

Date Required : 3/3/2021 _____

Reference ID: BN/IP/JPD/4 JLD 3 (34) _____

Type of Request:

- System Enhancement
- Data Patch
- Data / Report Request
- Infrastructure / Security Access

Priority:

- High
- Medium
- Low

Objective

To include 'SN' in the serial number generate for LHDN AK3 output file as proposed by IT & LHDN



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Description Details

Impact if not implemented

LHDN unable to update automatically in their system.



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Attachments

Attached

Prepared by,

NAME: RAHMAT BOHARI

DESIGNATION: SENIOR EXECUTIVE

DATE: 3/3/2021

Reviewed by,

NAME: WAN AHMAD NUWAIRI

DESIGNATION: MANAGER

DATE: 3/3/2021

Approved by,

NAME: AZRUL FARIQUE MUSTAFA

DESIGNATION: SVP/HEAD OF DEPARTMENT

DATE: 3/3/2021

NOTE: **Approval must be signed by Head of Department.