



## SERVICE REQUEST FORM (SIR)

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### SECTION A – To be filled up by Requestor

Date : 19<sup>th</sup> February 2021

Requester : Puteri Anis binti Megat Abdul Rahman

Department : Jabatan Deposit & Pembayaran

Date Required : 22<sup>th</sup> February 2021

Reference ID : BN/IP/JDP/MIS/01/2021 (8)

#### Type of Request:

- System Enhancement
- Data Patch
- Data / Report Request
- Infrastructure / Security Access

#### Priority:

- High
- Medium
- Low

#### Objective

Corporate customer analysis for Corporate Desktop Banking (BSN Ebiz)



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### **Description Details**

- 1) Detail of corporate customer who subscribe to BSN ebiz.  
Report date: 31 January 2021 and scheduler monthly (kindly advice us the location of this file kept)

Detail required:

- 1) StateID
- 2) Description
- 3) OrgName
- 4) OrgCode
- 5) OrgAddress
- 6) BusinessDescription
- 7) RegistrationDate
- 8) Status (Inactive/Active)
- 9) Old Account no (Giro/Giro i)
- 10) New account no (Giro/Giro i)
- 11) Last transaction date
- 12) Any other info that might be useful to user

- 2) Statistic EBIZ report.

Report date:

- 1) 31 August 2020
- 2) 30 September 2020
- 3) 31 October 2020
- 4) 30 November 2020
- 5) 31 December 2020
- 6) 31 January 2021
- 7) Scheduler monthly (kindly advice us the location of this file kept)

Detail required:

- 1) OrgCode
- 2) Old Account no (Giro/Giro i)
- 3) New account no (Giro/Giro i)
- 4) OrgName
- 5) ServiceType
- 6) Description
- 7) FileFormatID
- 8) FileFormatDesc
- 9) No Of Files
- 10) Total No Of Records
- 11) Total Amount
- 12) Total Fee
- 13) Any other info that might be useful to user



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Impact if not implemented

N/A

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Attachments

N/A

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Prepared by,

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**NAME: PUTERI ANIS BINTI MEGAT ABDUL RAHMAN**  
**DESIGNATION: EXECUTIVE**  
**DATE: 18/02/2021**

Reviewed by,

.....  
**NAME: NUR ZEELA BINTI YUSOF**  
**DESIGNATION: SECTION HEAD**  
**DATE: 18/02/2021**

Approved by,

.....  
**NAME: ZARIDA JEAN BINTI NOORDIN**  
**DESIGNATION: HEAD OF DEPARTMENT**  
**DATE: 18/02/2021**

**NOTE: \*\*Approval must be signed by Head of Department.**